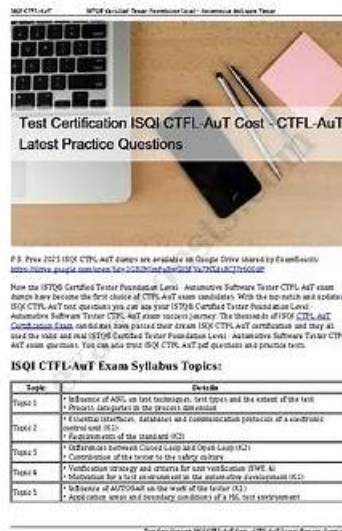# Pass Exam With Good Results By Using the Latest ISQI CTFL-UT Questions

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Achieving the CTFL-UT certification demonstrates a commitment to professional development and a dedication to quality assurance. It also provides a competitive advantage in the job market, as many organizations require or prefer candidates with ISTQB certifications. Additionally, the CTFL-UT Certification can lead to career advancement opportunities, such as becoming a senior usability tester or a UX design specialist.

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ISQI CTFL-UT (ISTQB Certified Tester-Foundation Level - Usability Testing) Certification Exam is a globally recognized certification that validates an individual's knowledge and skills in usability testing. CTFL-UT Exam is designed to cover the fundamental concepts and principles of usability testing, with a focus on the role of a tester in ensuring that a product meets the usability requirements of its users. The CTFL-UT certification is ideal for professionals who are involved in the testing and evaluation of software products, websites, or mobile applications.

ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q34-Q39):

NEW QUESTION # 34
Usability reviews aim to identify potential usability problems based on certain criteria. Which of the following is a reasonable criterion for a usability review?

- A. Statutory Code of Practice
- B. Usability standards
- C. Opinion of the management
- D. Functional requirements

Answer: B

Explanation:
Usability reviews evaluate a system or interface against established usability principles or standards to identify potential issues before user testing. A recognized criterion for such reviews includes adherence to usability standards such as ISO 9241 or the Web Content Accessibility Guidelines (WCAG). These standards are derived from years of research and user-centered design principles. Options A and C do not directly relate to usability. Functional requirements (option B) refer to what the system should do, not how usable it is.
Hence, option D is correct as usability standards provide a consistent, objective basis for evaluating usability.
References:
ISO 9241-110:2020 - Interaction Principles
WCAG 2.1 - Web Content Accessibility Guidelines
Nielsen Norman Group - Heuristic Evaluation
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NEW QUESTION # 35
You're redesigning the web shop of a customer and found out that they are using legacy web design techniques like HTML tables for design matters, making the website hard to be operated using alternative input and output devices (e.g. screen readers).
Which kind of risk is most likely to occur?

- A. Accessibility risk
- B. There's no risk predictable
- C. User experience risk
- D. Usability risk

Answer: A

Explanation:
The use of HTML tables for layout instead of proper semantic HTML and responsive design violates accessibility guidelines, particularly those defined in the Web Content Accessibility Guidelines (WCAG).
Such a design makes it difficult or impossible for users relying on screen readers, keyboard navigation, or other assistive technologies to interact effectively with the site. Therefore, this creates a significant accessibility risk, which is distinct from general usability or user experience risks. Accessibility ensures inclusion of users with physical or cognitive impairments, making option B the correct choice.
References:

* W3C: Web Content Accessibility Guidelines (WCAG) 2.1
* ISO 9241-171:2008 - Software Accessibility
* Usability.gov: Accessibility Guidelines
##

NEW QUESTION # 36

A "usability requirement" is:

- A. A requirement needed to define the size of a mobile phone used in a usability test
- B. A requirement how to conduct a usability test
- C. A requirement on the usability of a component or system
- D. A requirement needed for a usability tester

Answer: C

Explanation:
A usability requirement specifies how usable a product or component must be, often in terms of effectiveness, efficiency, and user satisfaction, as defined in ISO 9241-11. These requirements ensure that the product meets specific human-centered design goals, such as allowing users to complete tasks accurately and quickly.
Options A and C describe procedural or test setup elements, not actual usability requirements. Option B refers to personnel qualifications, which are not the same as usability requirements related to system behavior or performance.
References:
ISO 9241-11:2018 - Usability: Definitions and Concepts
ISO/IEC 25010:2011 - Product Quality Model (Usability as a quality characteristic) Usability.gov: Defining Usability Requirements
##

NEW QUESTION # 37

What's the difference between an informal usability review and an expert usability review?

- A. An informal review only requires one reviewer
- B. An expert usability review is a formal review, not an informal review
- C. Contrary to an expert review, an informal usability review is based on opinion
- D. No formal usability qualifications are required for an informal usability review

Answer: D

Explanation:
An informal usability review can be conducted by anyone, including stakeholders or developers, and does not require formal usability training or qualifications. It is typically subjective and based on general impressions.
In contrast, an expert usability review (also called heuristic evaluation) is conducted by a trained usability expert who applies recognized usability principles. This is what differentiates the two approaches most clearly. Options A and C are misleading; expert reviews can be informal in format, and informal reviews aren't necessarily based solely on opinion. Option D is incorrect since both informal and expert reviews can be conducted individually or in groups.
References:
Nielsen Norman Group: Heuristic Evaluation
ISO 9241-110:2020 - Interaction Principles
Usability.gov: Expert Review vs Informal Review
##

NEW QUESTION # 38

Which of the following statements about usability test scripts is wrong?

- A. It contains pre-session interview questions.
- B. It contains post-session interview questions.
- C. It is a checklist used by the moderator of a usability test.
- D. It contains answers to the test questions.

Answer: D

Explanation:
A usability test script is a structured document used by the moderator to ensure consistency across test sessions. It typically includes pre-session briefing text, pre- and post-session interview questions, and the specific usability tasks to be performed. However, it does not include answers to the test questions, as usability tests focus on observing user behavior and performance-not testing users' knowledge. Providing answers would bias results and invalidate findings. Thus, option D is incorrect and the best choice.
References:
Usability.gov: Creating a Test Script
Nielsen Norman Group: Usability Testing Tools and Documentation
ISO 25062 - Guidelines for Usability Reporting
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NEW QUESTION # 39

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