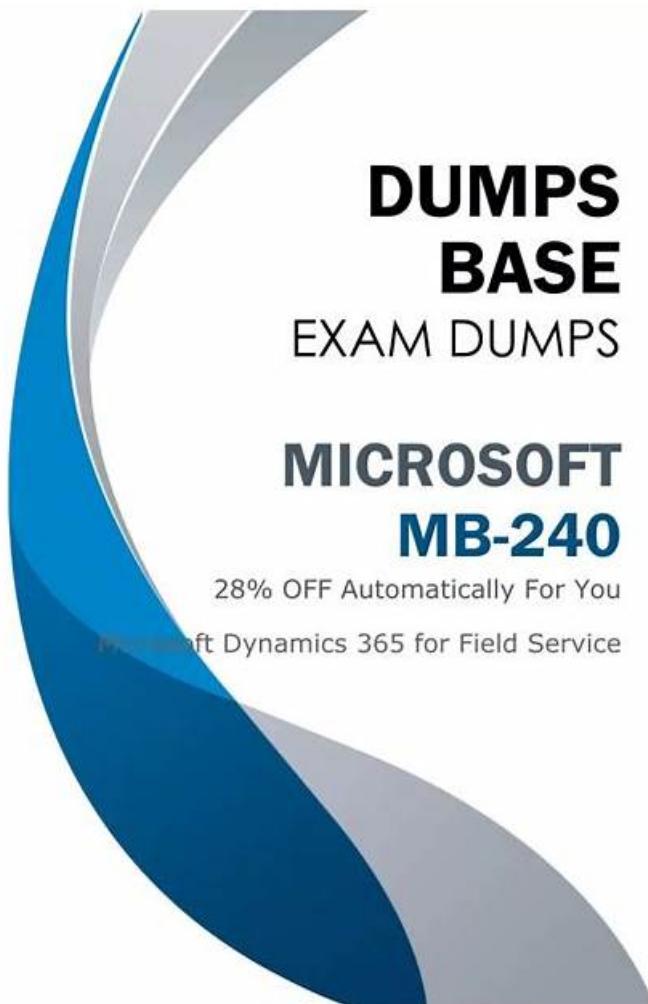


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## Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q96-Q101):

### NEW QUESTION # 96

You are implementing Microsoft Dynamics 365 Field Service for an organization.

The organization has a dispatcher who schedules resources across multiple time zones. The dispatcher requests for the resources categorized by time zone, so they could quickly schedule the appropriate resources and visualize multiple resources per time zone on the schedule.

You need to configure the schedule board to accommodate this request

Which three actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct You will receive credit for any of the correct orders you select.

Actions	Order
Create one schedule board tab per resource.	
Ensure all resources remain on the schedule board tab.	
Ensure the appropriate time zone is set in the scheduler settings.	
Create one schedule board tab per time zone.	
Add the resources for the time zone to the schedule board tab.	

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### Answer:

Explanation:

#### Answer Area

Ensure the appropriate timezone is set in the scheduler settings.

Create one schedule board atb per time zone.

Add the resource for the time zone to the schedule board tab.

1 - Ensure the appropriate timezone is set in the scheduler settings.

2 - Create one schedule board atb per time zone.

3 - Add the resource for the time zone to the schedule board tab.

### NEW QUESTION # 97

You are implementing Microsoft Dynamics 365 FWd Service for an electronics company.

You need to identify when a compressor is used from the technicians warehouse inventory.

How does the inventory journal record the transactions? To answer, drag the appropriate inventory journal record to the correct scenario. Each inventory journal record may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

**Inventory journal records**

- Increase Allocated quantity by one.
- Decrease On Hand quantity by one.
- Increase On Hand quantity by one.

**Answer Area**

**Scenarios**

When a compressor is allocated to a work order.

When the allocated compressor is used in the work order.

**Answer:**

**Explanation:**

**Inventory journal records**

- Increase Allocated quantity by one.
- Decrease On Hand quantity by one.
- Increase On Hand quantity by one.

**Answer Area**

**Scenarios**

When a compressor is allocated to a work order.

When the allocated compressor is used in the work order.

**Explanation:**

**Inventory journal records**

- Increase Allocated quantity by one.
- Decrease On Hand quantity by one.
- Increase On Hand quantity by one.

**Answer Area**

**Scenarios**

When a compressor is allocated to a work order.

When the allocated compressor is used in the work order.

### NEW QUESTION # 98

You are a Dynamics 365 for Field Service Administrator.

You install and configure Connected Field Service with Azure IoT Central. Several of your connected devices sent alerts back to Dynamics 365 and work orders were created. However, the work orders were not sent back to Azure IoT Central.

You need to resolve the issue.

Which Action should you take to resolve the issue?

- A. Configure the Dynamics 365 workflow When a work order is created in Connected Field Service, update IoT Central.
- **B. Configure the Microsoft Flow When a work order is created in Connected Field Service, update IoT Central.**
- C. Create an IoT action in Dynamics 365 to trigger an update in IoT Central.
- D. Create an IoT Command in Dynamics 365 to trigger an update in IoT Central.

**Answer: B**

### NEW QUESTION # 99

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 for Field Service system administrator.

You are configuring a new instance of Dynamics 365 for Field Service. The organization needs to automatically generate work orders based on agreements, and send invoices on a recurring basis by customer.

Solution: You implement the following configuration changes.

- 1) Create Agreement
- 2) Define Agreement Products
- 3) Set Booking Recurrence
- 4) Create Invoice Setup
- 5) Define Invoice Recurrence

Does this meet the goal?

- A. No
- B. Yes

## Answer: A

### NEW QUESTION # 100

You are working with your customer to define their schedule board. Your customer needs you to add or create additional views for their scheduling team.

Solution: Create a new view in the Bookable Resource Bookings Views. Then, edit or create a new tab on the schedule board, and update the Requirements Panel with the new view.

Does this meet the goal?

- A. No
- B. Yes

## Answer: B

### NEW QUESTION # 101

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