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# **PECB GDPR Exam Syllabus Topics:**

Topic	Details
Торіс 1	<ul> <li>Roles and responsibilities of accountable parties for GDPR compliance: This section of the exam measures the skills of Compliance Managers and covers the responsibilities of various stakeholders, such as data controllers, data processors, and supervisory authorities, in ensuring GDPR compliance. It assesses knowledge of accountability frameworks, documentation requirements, and reporting obligations necessary to maintain compliance with regulatory standards.</li> </ul>
Topic 2	Data protection concepts: General Data Protection Regulation (GDPR), and compliance measures

Topic 3	<ul> <li>Technical and organizational measures for data protection: This section of the exam measures the skills of IT Security Specialists and covers the implementation of technical and organizational safeguards to protect personal data. It evaluates the ability to apply encryption, pseudonymization, and access controls, as well as the establishment of security policies, risk assessments, and incident response plans to enhance data protection and mitigate risks.</li> </ul>
Topic 4	<ul> <li>This section of the exam measures the skills of Data Protection Officers and covers fundamental concepts of data protection, key principles of GDPR, and the legal framework governing data privacy. It evaluates the understanding of compliance measures required to meet regulatory standards, including data processing principles, consent management, and individuals' rights under GDPR.</li> </ul>

## PECB Certified Data Protection Officer Sample Questions (Q53-Q58):

#### **NEW QUESTION #53**

Scenario:2

Soyled is a retail company that sells a wide range of electronic products from top European brands. It primarily sells its products in its online platforms (which include customer reviews and ratings), despite using physical stores since 2015. Soyled's website and mobile app are used by millions of customers. Soyled has employed various solutions to create a customer-focused ecosystem and facilitate growth. Soyled uses customer relationship management (CRM) software to analyze user data and administer the interaction with customers. The software allows the company to store customer information, identify sales opportunities, and manage marketing campaigns. It automatically obtains information about each user's IP address and web browser cookies. Soyled also uses the software to collect behavioral data, such as users' repeated actions and mouse movement information. Customers must create an account to buy from Soyled's online platforms. To do so, they fill out a standard sign-up form of three mandatory boxes (name, surname, email address) and a non-mandatory one (phone number). When the user clicks the email address box, a pop-up message appears as follows: "Soyled needs your email address to grant you access to your account and contact you about any changes related to your account and our website. For further information, please read our privacy policy.' When the user clicks the phone number box, the following message appears: "Soyled may use your phone number to provide text updates on the order status. The phone number may also be used by the shipping courier." Once the personal data is provided, customers create a username and password, which are used to access Soyled's website or app. When customers want to make a purchase, they are also required to provide their bank account details. When the user finally creates the account, the following message appears: "Soyled collects only the personal data it needs for the following purposes: processing orders, managing accounts, and personalizing customers' experience. The collected data is shared with our network and used for marketing purposes." Soyled uses personal data to promote sales and its brand. If a user decides to close the account, the personal data is still used for marketing purposes only. Last month, the company received an email from John, a customer, claiming that his personal data was being used for purposes other than those specified by the company. According to the email, Soyled was using the data for direct marketing purposes. John requested details on how his personal data was collected, stored, and processed. Based on this scenario, answer the following question: Question:

The GDPR indicates that the processing of personal data should be based on alegal contractwith the data subject. Based on scenario 6, has Soyled fulfilled this requirement?

- A. Yes, once the account is created, Soyled informs its customers that their personal data will be shared with the network.
- B. Yes, data subjects are informed about the purpose of collecting the email address and phone number before the data is collected.
- C. No, because Soyled did not obtain explicit consent for data processing.
- D. No, data subjects are informed that the personal data will be shared with Soyled's networkonly afterthe personal data is collected.

## Answer: D

## Explanation:

UnderArticle 6(1) of GDPR, processing personal data must have alawful basis, such as consent, contract, legal obligation, or legitimate interest. Additionally, underArticle 13, controllers must inform usersbefore collecting their data. Soyledfailed to disclosethat personal data would be shared with the networkbefore collection, which violates GDPR transparency requirements. Option C is correct. Option Ais incorrect because informing about email collection does not mean lawful processing. Option Bis incorrect because the information was not disclosed at the right time. Option Dis incorrect because explicit consent is not necessarily required if another lawful basis applies.

## References:

- \* GDPR Article 6(1)(Lawfulness of processing)
- \* GDPR Article 13(1)(Transparency in data processing)

## **NEW QUESTION #54**

Ouestion:

UnderGDPR, the controller must demonstrate thatdata subjects have consented to the processing of their personal data, and the consent must be freely given.

What is therole of the DPO in ensuring compliance with this requirement?

- A. TheDPO should ensure that the controller has informed data subjects about their right to withdraw consent.
- B. TheDPO should personally recordinformation such aswho consented, when they consented, and how consent was given.
- C. TheDPO should approve the legal basis for consent processing before the controller can collect personal data.
- D. TheDPO should ensure that the controller has implemented procedures to provide evidence that consent has been obtained for all relevant personal data.

#### Answer: D

### Explanation:

UnderArticle 7(1) of GDPR, controllers must be able to demonstrate that the data subject has given consent. The DPO advises on ensuring these procedures are in placebut does not collect or approve consent directly.

- \* Option B is correctbecausethe DPO must verify that consent records exist and meet GDPR standards.
- \* Option A is incorrectbecause informing data subjects about withdrawal rights is the controller's duty, not the DPO's.
- \* Option C is incorrectbecausethe DPO does not personally maintain consent logs.
- \* Option D is incorrectbecauseDPOs do not approve legal bases for processing-this is the controller's responsibility. References:
- \* GDPR Article 7(1)(Controller must demonstrate valid consent)
- \* GDPR Article 39(1)(b)(DPO ensures compliance with data protection obligations)

## **NEW QUESTION #55**

Ouestion:

What can be included in a DPIA?

- A. Themeasures taken to protect the integrity, availability, and confidentiality of systems.
- B. Documented information on personal data transfers to third countries.
- C. Assessment of the risksto the rights and freedoms of data subjects.
- D. All of the above.

## Answer: D

## Explanation:

UnderArticle 35(7) of GDPR, a DPIA must include:

- \* A description of processing activities and their purpose.
- \* An assessment of necessity and proportionality.
- \* An assessment of risks to individuals.
- \* Planned measures to address risks.
- \* Option D is correctbecauseall these elements are essential for a DPIA.
- \* Option A is correctbecausedocumenting cross-border data transfers is requiredunderGDPR Article 35(7)(d).
- \* Option B is correctbecausesecurity measures must be described to mitigate risks.
- \* Option C is correctbecauseassessing risks to individuals is the core function of a DPIA.

## References:

- \* GDPR Article 35(7)(DPIA requirements)
- \* Recital 90(DPIA helps controllers manage processing risks)

## **NEW QUESTION #56**

Scenario 7: EduCCS is an online education platform based in Netherlands. EduCCS helps organizations find, manage, and deliver their corporate training. Most of EduCCS's clients are EU residents. EduCCS is one of the few education organizations that have achieved GDPR compliance since 2019. Their DPO is a full-time employee who has been engaged in most data protection processes within the organization. In addition to facilitating GDPR compliance, the DPO acts as an intermediary point between EduCCS and other relevant interested parties. EduCCS's users can benefit from the variety of up-to-date training library and the possibility of accessing it through their phones, tablets, or computers. EduCCS's services are offered through two main platforms:

online learning and digital training. To use one of these platforms, users should sign on EduCCS's website by providing their personal information. Online learning is a platform in which employees of other organizations can search for and request the training they need. Through its digital training platform, on the other hand, EduCCS manages the entire training and education program for other organizations.

Organizations that need this type of service need to provide information about their core activities and areas where training sessions are needed. This information is then analyzed by EduCCS and a customized training program is provided. In the beginning, all IT-related services were managed by two employees of EduCCS.

However, after acquiring a large number of clients, managing these services became challenging That is why EduCCS decided to outsource the IT service function to X-Tech. X-Tech provides IT support and is responsible for ensuring the security of EduCCS's network and systems. In addition, X-Tech stores and archives EduCCS's information including their training programs and clients' and employees' data. Recently, X-Tech made headlines in the technology press for being a victim of a phishing attack. A group of three attackers hacked X-Tech's systems via a phishing campaign which targeted the employees of the Marketing Department. By compromising X-Tech's mail server, hackers were able to gain access to more than 200 computer systems. Consequently, access to the networks of EduCCS's clients was also allowed. Using EduCCS's employee accounts, attackers installed a remote access tool on EduCCS's compromised systems.

By doing so, they gained access to personal information of EduCCS's clients, training programs, and other information stored in its online payment system. The attack was detected by X-Tech's system administrator.

After detecting unusual activity in X-Tech's network, they immediately reported it to the incident management team of the company. One week after being notified about the personal data breach, EduCCS communicated the incident to the supervisory authority with a document that outlined the reasons for the delay revealing that due to the lack of regular testing or modification, their incident response plan was not adequately prepared to handle such an attack. Based on this scenario, answer the following question:

Ouestion:

Based on scenario 7, due to the attack, personal data of EduCCS' clients (such as names, email addresses, and phone numbers) were unlawfully accessed.

According to GDPR, when must EduCCS inform its clientsabout this personal data breach?

- A. Without undue delay.
- B. Within 24 hours.
- C. No later than 72 hoursafter becoming aware of it.
- D. Only if a significant financial impactis detected.

## Answer: A

### Explanation:

Under Article 34 of GDPR, when a breachposes a high risk to the rights and freedoms of individuals, controllersmust notify affected data subjects without undue delay.

- \* Option A is correctbecausedata subjects must be informed without undue delayif their rights are at risk.
- \* Option B is incorrectbecause the 72-hour rule applies to notifying the supervisory authority, not data subjects.
- \* Option C is incorrectbecausethere is no strict 24-hour requirement under GDPR.
- \* Option D is incorrectbecausenotification is based on the risk to individuals, not financial impact.

## References:

- \* GDPR Article 34(1)(Obligation to notify data subjects without undue delay)
- \* Recital 86(Timely breach notification to affected individuals)

## **NEW QUESTION #57**

## Scenario:2

Soyled is a retail company that sells a wide range of electronic products from top European brands. It primarily sells its products in its online platforms (which include customer reviews and ratings), despite using physical stores since 2015. Soyled's website and mobile app are used by millions of customers. Soyled has employed various solutions to create a customer-focused ecosystem and facilitate growth. Soyled uses customer relationship management (CRM) software to analyze user data and administer the interaction with customers. The software allows the company to store customer information, identify sales opportunities, and manage marketing campaigns. It automatically obtains information about each user's IP address and web browser cookies. Soyled also uses the software to collect behavioral data, such as users' repeated actions and mouse movement information. Customers must create an account to buy from Soyled's online platforms. To do so, they fill out a standard sign-up form of three mandatory boxes (name, surname, email address) and a non-mandatory one (phone number). When the user clicks the email address box, a pop-up message appears as follows: "Soyled needs your email address to grant you access to your account and contact you about any changes related to your account and our website. For further information, please read our privacy policy.' When the user clicks the phone number box, the following message appears: "Soyled may use your phone number to provide text updates on the order status. The phone number may also be used by the shipping courier." Once the personal data is provided, customers create a username and password, which are used to access Soyled's website or app. When customers want to make a purchase, they are also required to

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Soyled's customers are required to provide theirbank account details to buy a product. According to the GDPR, is this data processing lawful?

- A. No, sensitive data, such as bank account details, should only be processed by official authorities.
- B. Yes, because the processing is necessary for the fulfillment of the purchase agreement.
- C. No, because financial information cannot be collected without explicit consent.
- D. Yes, because Soyled has a privacy policy in place that ensures the protection of personal data.

#### Answer: B

## Explanation:

UnderArticle 6(1)(b) of GDPR, processing is lawfulif it is necessary for the performance of a contract with the data subject. Since the customers must provide bank details to complete their purchases, this processing isnecessary for fulfilling the agreement.

- \* Option A is correctbecause payment data is essential for transaction processing, which aligns with GDPR's contract basis.
- \* Option B is incorrectbecause having a privacy policy does not automatically justify data processing.
- \* Option C is incorrectbecause financial data can be processed by authorized commercial entities under GDPR.
- \* Option D is incorrectbecauseexplicit consent is not requiredwhen processing is contractually necessary.
- \* GDPR Article 6(1)(b)(Processing necessary for contract performance)
- \* Recital 44(Necessity of processing for contract fulfillment)

## **NEW QUESTION #58**

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