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Buy ServiceNow CTA preparation material from a trusted company such as PDF4Test. This will ensure you get updated ServiceNow CTA study material to cover everything before the big day. Practicing for an ServiceNow Certified Technical Architect (CTA) (CTA) exam is one of the best ways to ensure success. It helps students become familiar with the format of the actual CTA Practice Test. It also helps to identify areas where more focus and attention are needed. Furthermore, it can help reduce the anxiety and stress associated with taking an ServiceNow Certified Technical Architect (CTA) (CTA) exam as it allows students to gain confidence in their knowledge and skills.

## ServiceNow CTA Exam Syllabus Topics:

| Topic   | Details                                                                                                                                                                                                                                                                               |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Topic 1 | <ul style="list-style-type: none"><li>• Data Strategies: This domain evaluates the expertise of Data Analysts in developing effective data management strategies. It focuses on how to align data practices with business objectives and ensure data quality and integrity.</li></ul> |
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|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Topic 2 | <ul style="list-style-type: none"> <li>• <b>Technical Governance:</b> This domain evaluates the expertise of IT Governance Specialists in establishing and enforcing technical policies and standards. It focuses on ensuring that IT operations align with organizational goals and regulatory requirements.</li> </ul>                                              |
| Topic 3 | <ul style="list-style-type: none"> <li>• <b>Security Architecture:</b> This section measures the abilities of Security Architects in designing and implementing secure IT architectures. It covers principles and practices for protecting IT systems from various threats and vulnerabilities.</li> </ul>                                                            |
| Topic 4 | <ul style="list-style-type: none"> <li>• <b>CMDB and CSDM:</b> This section of the exam measures the skills of IT Service Managers and covers the management of Configuration Management Databases (CMDB) and Configuration Service Data Management (CSDM). It emphasizes how these tools are used to track and manage IT assets and services effectively.</li> </ul> |
| Topic 5 | <ul style="list-style-type: none"> <li>• <b>Testing Leading Practices:</b> This section tests the knowledge of Quality Assurance Engineers in applying best practices for testing IT systems. It covers methodologies and techniques for ensuring that systems meet quality and functionality standards before deployment.</li> </ul>                                 |

>> **Formal CTA Test** <<

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## ServiceNow Certified Technical Architect (CTA) Sample Questions (Q13-Q18):

### NEW QUESTION # 13

What is the primary function of spokes in Integration Hub?

- A. To manage ServiceNow database connections
- B. To create custom user interface designs
- **C. To act as connectors to third-party APIs**
- D. To design custom automation workflows

**Answer: C**

Explanation:

In ServiceNow Integration Hub, spokes act as connectors to third-party APIs. They provide a standardized way to connect to and interact with external systems and applications.

Here's how spokes work:

**Pre-built Connectors:** Spokes offer pre-built connectors for many popular applications and services, simplifying the integration process.

**API Abstraction:** Spokes abstract the complexity of different APIs, providing a consistent interface for interacting with various systems.

**Actions and Triggers:** Spokes define actions (to perform operations on the external system) and triggers (to listen for events in the external system).

Why not the other options?

**A: To design custom automation workflows:** While spokes are used within automation workflows, their primary function is to connect to external systems.

**B: To create custom user interface designs:** UI design is not the primary role of spokes.

**D: To manage ServiceNow database connections:** Database connections are handled by other mechanisms within ServiceNow.

### NEW QUESTION # 14

What aspect of software is evaluated during non-functional testing?

- A. The creation of records and setting field values.
- B. Specific behaviors and outputs of the system.
- **C. The way a system operates and meets user expectations.**
- D. Functional requirements outlined in the design document.

**Answer: C**

Explanation:

Non-functional testing focuses on how a system operates and meets user expectations in terms of qualities like:

Performance: Response times, load handling, scalability

Usability: Ease of use, user interface design

Security: Protection against unauthorized access and data breaches

Reliability: System stability and availability

Maintainability: Ease of making changes and updates

Why not the other options?

A: Specific behaviors and outputs of the system: This is the focus of functional testing, which verifies that the system does what it's supposed to do.

C: The creation of records and setting field values: This is a specific functional aspect of the system.

D: Functional requirements outlined in the design document: These are tested during functional testing.

#### NEW QUESTION # 15

How does a phased implementation diagram differ from a ServiceNow capability map?

- A. It maps end-user requirements to products.
- B. It provides an overall picture of all products in use.
- **C. It shows products implemented in each phase.**
- D. It tracks products migrated across phases.

**Answer: C**

Explanation:

A phased implementation diagram focuses specifically on showing which products are implemented in each phase of a ServiceNow rollout. It provides a visual representation of the implementation timeline and the planned deployment of different ServiceNow products or modules over time.

How it differs from a capability map:

Capability Map: A capability map provides a broader view of the ServiceNow platform and its capabilities. It maps business processes or functions to the ServiceNow products that support them. It's not specifically tied to implementation phases.

Why not the other options?

A: It provides an overall picture of all products in use: This is more aligned with a capability map.

B: It maps end-user requirements to products: While this might be considered during implementation planning, it's not the primary purpose of a phased implementation diagram.

D: It tracks products migrated across phases: While migrations might be part of the implementation, the diagram focuses on showing what's implemented in each phase, not the migration process itself.

#### NEW QUESTION # 16

What benefits does effective testing provide?

Choose 3 answers

- **A. Identifies defects early in the development process**
- **B. Conforms to specifications as defined in stories**
- C. Ensures compliance with industry standards
- **D. Validates new functionality without introducing regressions**
- E. Enhances overall system performance

**Answer: A,B,D**

Explanation:

Effective testing provides several key benefits:

B: Conforms to specifications as defined in stories: Testing ensures that the developed software meets the requirements and acceptance criteria outlined in user stories or other requirement documents.

D: Validates new functionality without introducing regressions: Testing verifies that new features or changes work as expected and do not negatively impact existing functionality (regressions).

E: Identifies defects early in the development process: The earlier defects are found, the cheaper and easier they are to fix. Testing helps identify issues early in the development lifecycle.

Why not the other options?

A: Ensures compliance with industry standards: While testing can help with compliance, it's not the primary goal. Compliance often involves specific audits and assessments.

C: Enhances overall system performance: Performance testing is a specific type of testing that focuses on system performance, but it's not a general benefit of all testing.

### NEW QUESTION # 17

What type of testing requires human observation to measure how user-friendly, efficient, or convenient the software or product is for end-users?

- A. Integration testing
- B. System testing
- **C. Usability testing**
- D. Smoke testing

**Answer: C**

Explanation:

Usability testing is the type of testing that relies on human observation to assess the user-friendliness of a software product.

In usability testing:

Real users interact with the software or product in a realistic setting.

Observers watch and record user behavior, noting any difficulties, frustrations, or areas of confusion.

Feedback is gathered from users to understand their experiences and identify areas for improvement.

Why not the other options?

A: Smoke testing: A quick, preliminary test to ensure basic functionality is working.

C: Integration testing: Tests the interaction between different modules or components of a system.

D: System testing: Tests the entire system as a whole.

### NEW QUESTION # 18

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