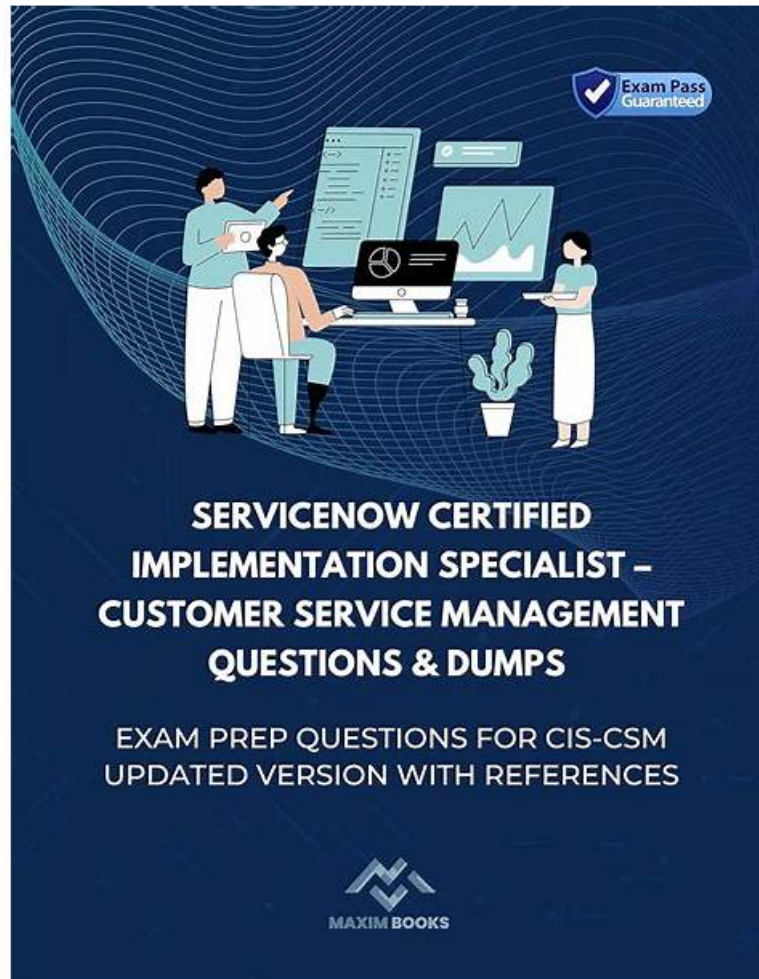


Pass Guaranteed Quiz Updated CIS-CSM - ServiceNow Certified Implementation Specialist - Customer Service Management Exam New Real Test



DOWNLOAD the newest Actualtests4sure CIS-CSM PDF dumps from Cloud Storage for free: https://drive.google.com/open?id=1HNIxu6eg5EEbJD_0loE4-nz1SZzUuBJ

Everybody wants success, but not everyone has a strong mind to persevere in study. If you feel unsatisfied with your present status, our CIS-CSM actual exam can help you out. Our products always boast a pass rate as high as 99%. Using our CIS-CSM study materials can also save your time in the exam preparation. If you choose our CIS-CSM Test Engine, you are going to get the CIS-CSM certification easily. Just make your choice and purchase our study materials and start your study right now!

ServiceNow is a software company that enables digital transformation and is widely used by organizations worldwide to simplify and automate complex business processes. The company offers comprehensive cloud-based solutions that automate and streamline IT operations, employee workflows, and customer service management. To ensure that customers get the most out of their investment in ServiceNow's products and services, the company has established a rigorous certification program, including the ServiceNow Certified Implementation Specialist - Customer Service Management (CIS-CSM) exam.

The CIS-CSM exam covers a range of topics related to ServiceNow's CSM application, including incident management, service level management, problem management, knowledge management, and customer service portal configuration. CIS-CSM Exam consists of multiple-choice questions and is administered online through the ServiceNow certification portal. To pass the exam, candidates must demonstrate a thorough understanding of these topics and score a minimum of 70%. Earning the CIS-CSM certification can help professionals advance their careers and increase their earning potential by demonstrating their expertise in implementing and configuring ServiceNow's CSM application.

Free CIS-CSM Braindumps & Positive CIS-CSM Feedback

We can make sure that if you purchase our CIS-CSM exam questions, you will have the right to enjoy our perfect after sale service and the high quality products. So do not hesitate and buy our CIS-CSM study guide, we believe you will find surprise from our exam products. And not only you can enjoy the service before you pay for our CIS-CSM learning guide, you can also have the right to have free updates for one year after your purchase.

ServiceNow Certified Implementation Specialist - Customer Service Management Exam Sample Questions (Q76-Q81):

NEW QUESTION # 76

From what places in SN can an agent create a case? (Choose three.)

- A. Chat
- B. Account
- C. Contact
- D. Customer Service Application

Answer: A,B,D

Explanation:

Reference:

[customer-service-management/reference/r_CustomerServiceCaseForm.htmlc](#)

NEW QUESTION # 77

When implementing Knowledge Product Entitlements, what is enabled when activating the Enable access control of Knowledge Articles system property?

- A. Allows access to knowledge articles that are related to entitlements owned by a customer
- B. Allows access to multi-product line knowledge articles
- C. Allows access to knowledge articles based on customer's security access
- D. Allows access to knowledge articles that are related to products owned by a customer

Answer: D

NEW QUESTION # 78

What are features of Customer Service Management? (Choose four.)

- A. Service Contracts
- B. Real-time SLAs
- C. Demand Management
- D. Service Prospecting
- E. Skills-based routing
- F. Timed Audits
- G. Service Entitlements

Answer: B,C,E,G

NEW QUESTION # 79

External content integration is important for agents to be able to access knowledge articles from external sources. ALL external sources must be:

- A. Web-based
- B. Web-configurable

- C. webDAV-compliant
- D. WebDAV-versioned

Answer: C

NEW QUESTION # 80

What do blue circles in the timeline of a case form represent?

- A. Note
- **B. State**
- C. Comment
- D. Activity

Answer: B

Explanation:

Reference:

[customer-service-management/reference/r_CustomerServiceCaseTimeline.html](#)

NEW QUESTION # 81

• • • • •

Our CIS-CSM practice materials enjoy great popularity in this line. We provide our CIS-CSM practice materials on the superior quality and being confident that they will help you expand your horizon of knowledge of the exam. They are time-tested practice materials, so they are classic. As well as our after-sales services. We can offer further help related with our CIS-CSM practice materials which win us high admiration. By devoting in this area so many years, we are omnipotent to solve the problems about the CIS-CSM practice exam with stalwart confidence. Providing services 24/7 with patient and enthusiastic staff, they are willing to make your process more convenient.

Free CIS-CSM Braindumps: <https://www.actualtests4sure.com/CIS-CSM-test-questions.html>

- [illegible]

myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, www.stes.tyc.edu.tw, myportal.utt.edu.tt,
myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt,
myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, www.exoltech.us, lms.ait.edu.za, myportal.utt.edu.tt,
myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, motionentrance.edu.np, Disposable vapes

P.S. Free 2025 ServiceNow CIS-CSM dumps are available on Google Drive shared by Actualtests4sure:
https://drive.google.com/open?id=1HNlXu6eg5EEbJD_0loE4-nzl1SZzUuBJ