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Apple DEP-2025 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Apple Business Manager and Apple School Manager: This section of the exam measures the skills of an MDM Specialist and covers managing connections to resellers and managing device suppliers. It emphasizes the use of Apple Business Manager or School Manager to streamline large-scale deployments.
Topic 2	<ul style="list-style-type: none">Device Enrollment: This section of the exam measures the skills of an MDM Specialist and covers the three main enrollment methods for Apple devices, their core concepts, and their properties. It prepares candidates to make appropriate choices based on organizational needs.
Topic 3	<ul style="list-style-type: none">Manage Content and Data Flow: This section of the exam measures the skills of an IT Administrator and covers app distribution methods including managed, custom, and proprietary apps. It focuses on content purchasing and delivery through Apple Business or School Manager.
Topic 4	<ul style="list-style-type: none">Device Configuration: This section of the exam measures the skills of an IT Administrator and covers declarative configuration properties and how they relate to the device enrollment type. It ensures that configurations align with organizational needs.

Topic 5	<ul style="list-style-type: none"> Device Security: This section of the exam measures the skills of an MDM Specialist and covers encryption on Apple platforms, FileVault operations, and the importance of key management. It focuses on protecting sensitive data on managed devices.
Topic 6	<ul style="list-style-type: none"> Apple Configurator: This section of the exam measures the skills of an IT Administrator and covers the usage of Apple Configurator in enrollment, supervision, and deployment of Apple devices. It includes an overview of its features and setup processes.
Topic 7	<ul style="list-style-type: none"> Prepare Your Environment: This section of the exam measures the skills of an IT Administrator and covers the important factors involved in evaluating and preparing the environment for a successful MDM implementation. It emphasizes strategic planning before rollout.
Topic 8	<ul style="list-style-type: none"> Plan a Deployment: This section of the exam measures the skills of an MDM Specialist and covers the purpose and function of Apple's built-in MDM framework. It evaluates the foundational understanding needed to support the deployment of Apple devices at scale using MDM protocols and tools.
Topic 9	<ul style="list-style-type: none"> Planning Device Ownership and Enrollment: This section of the exam measures the skills of an IT Administrator and covers enrollment planning strategies based on ownership models. It focuses on data separation and appropriate deployment paths based on user and organizational requirements.
Topic 10	<ul style="list-style-type: none"> Device Support: This section of the exam measures the skills of an IT Administrator and covers troubleshooting Mac startup, recovery, and password reset processes using macOS Recovery. It ensures support professionals can maintain and restore device functionality.

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Apple Deployment and Management Exam Sample Questions (Q141-Q146):

NEW QUESTION # 141

Which type of Apple ID is required for User Enrollment?

- A. Managed Apple ID
- B. Apple ID
- C. Shared Apple ID
- D. Personal Apple ID

Answer: A

Explanation:

User Enrollment, designed for BYOD, requires a Managed Apple ID to separate personal and managed data cryptographically. Created via Apple Business Manager (ABM) or Apple School Manager (ASM), Managed Apple IDs enable organizational policies while preserving user privacy. Personal Apple IDs (options A and C, the same) are not used for User Enrollment, as they lack organizational control. There's no "Shared Apple ID" (option D); Shared iPad uses Managed Apple IDs differently. The Apple Platform Deployment Guide mandates Managed Apple IDs for User Enrollment.

Reference: Apple Platform Deployment Guide (Chapter: User Enrollment).

NEW QUESTION # 142

Which enrollment types result in a Mac being supervised? (Select two)

- A. Device Enrollment
- B. Organization Enrollment
- C. Supervised Enrollment
- D. **Automated Device Enrollment**
- E. User Enrollment

Answer: A,D

Explanation:

Supervision on macOS provides additional management authority for IT, including enforcement of restrictions and advanced security controls. According to Apple Learning, supervision is automatically established on Macs when enrolled through Automated Device Enrollment (ADE) or through direct Device Enrollment using MDM enrollment profiles. ADE is preferred because it provides zero-touch deployment linked to Apple Business Manager. Device Enrollment, though requiring manual action by the user or admin, can also establish supervision. User Enrollment is limited to iOS and iPadOS BYOD workflows and does not apply to Macs.

"Organization Enrollment" and "Supervised Enrollment" are not defined enrollment types in Apple's terminology. Thus, the two valid methods for achieving supervision on Mac are Automated Device Enrollment and Device Enrollment.

References: Apple Platform Deployment - "Supervision of Apple devices."

NEW QUESTION # 143

You're using Apple Business Manager or Apple School Manager. Which two account roles can manage the federation process, but can't sign in using federated authentication? (Select two.)

- A. Manager
- B. Device Enrollment Manager
- C. **Administrator**
- D. **People Manager**
- E. Content Manager

Answer: C,D

Explanation:

Administrator and People Manager roles manage federation but use local ABM/ASM credentials. The Apple Business Manager User Guide states, "Administrators and People Managers can configure and manage the federation process in Apple Business Manager or Apple School Manager, but their accounts remain local and cannot sign in using federated authentication." Options C, D, and E lack these permissions or are not relevant roles for federation management.

References:

Apple Business Manager User Guide, "Roles and Federated Authentication" section.

Apple Platform Deployment Guide, "Identity Management Roles" section.

NEW QUESTION # 144

What does MDM need to operate, specifically for APNs and SSL?

- A. Restrictions
- B. **Certificates**
- C. Enrollment profiles

Answer: B

Explanation:

For an MDM solution to operate effectively, it relies on certificates, particularly for secure communication with Apple Push Notification service (APNs) and for establishing encrypted connections via SSL/TLS. An APNs certificate is required to authenticate the MDM server with Apple's APNs infrastructure, enabling it to send push notifications to managed devices.

Additionally, an SSL certificate secures the communication channel between the MDM server and the devices, ensuring data privacy and integrity. Restrictions (option B) are policies enforced by MDM but are not prerequisites for its operation. Enrollment profiles (option C) are necessary to link devices to MDM, as discussed in Question 1, but they do not specifically address the APNs and SSL requirements. Apple's documentation, such as the MDM Protocol Reference, explicitly states that certificates are essential for

APNs and SSL functionality in MDM deployments.

Reference: MDM Protocol Reference (Section: Certificates and Authentication).

NEW QUESTION # 145

Which Apple technology can an identity provider (IdP) use to implement modern authentication protocols for iPhone, iPad, and Mac?

- A. WireGuard
- B. IPSec
- C. Single sign-on (SSO) extensions
- D. Network Relay

Answer: C

Explanation:

SSO extensions support modern protocols. The Apple Platform Deployment Guide states, "Single sign-on (SSO) extensions allow IdPs to integrate modern authentication protocols like OAuth 2.0 or OpenID Connect across iOS, iPadOS, and macOS." Options B, C, and D (corrected from "WireGuard") are networking technologies, not authentication-focused.

References:

Apple Platform Deployment Guide, "SSO Extensions" section

macOS Security Overview, "Authentication Technologies" section.

NEW QUESTION # 146

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