

# PDF Information-Technology-Management Cram Exam - Information-Technology-Management Exam Actual Questions

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## EXAM CRAM NCLEX-PN 2024 COMPLETE ACTUAL QUESTIONS AND CORRECT ANSWERS 100% VERIFIED

Why is a client with Cirrhosis of the liver receiving Lactulose - CORRECT  
ANSWER>>>To lower ammonia levels

A client with an order for Sodium Warfarin received the med late in the afternoon why -  
CORRECT ANSWER>>>For accurate bleeding times drawn in the morning

RhoGam is given when - CORRECT ANSWER>>>Mothers are Rh - and the babies are Rh+

Antidote for Heparin - CORRECT ANSWER>>>Protamine Sulfate

How should a nurse administer a stat order for furosemide(Lasix) - CORRECT  
ANSWER>>>By giving it over 1-2 minutes

What adverse reaction can occur with captopril(capoten) which is given for hypertension  
- CORRECT ANSWER>>>Persistent cough

Liocaine is a medication frequently ordered for someone that has - CORRECT  
ANSWER>>>Ventricular brachycardia

Why should the nurse check the pulse of a 10-year-old client before giving the  
medication Theodur - CORRECT ANSWER>>>Because it is a bronchodilator and the side effect is tachycardia

Why should a client with multiple myeloma who is taking cyclophosphamide (cytoxan)  
be told to drink at least eight glasses of water a day - CORRECT  
ANSWER>>>Cytoxan can cause hemorrhagic cystitis

Regular Insulin begins to exert an effect in - CORRECT ANSWER>>>30-60 minutes

The reason for a histamine blocker for a client that will be in the hospital for a long  
period of time is - CORRECT ANSWER>>>To prevent stress ulcers

Pt in the postpartum unit has heavy lochia rubra with large clots the nurse to anticipate  
an order for - CORRECT ANSWER>>>Methergine to cause the uterine to contract for bleeding not controlled by Pitocin

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### WGU Information Technology Management QGC1 Sample Questions (Q54-Q59):

#### NEW QUESTION # 54

Which system provides a foundation for collaboration between departments, enabling people in different business areas to communicate?

- A. Customer relationship management (CRM)
- B. Supply chain management (SCM)
- C. Enterprise resource planning (ERP)
- D. Electronic data interchange (EDI)

**Answer: C**

#### NEW QUESTION # 55

What is an advantage of using a trusted third party to confirm correlations between users and public keys in disaster recovery planning?

- A. Features full-time monitoring
- B. Provides authentication and authorization
- C. Protects against encrypted attacks
- D. Monitors enclosures

**Answer: B**

Explanation:

- \* Role of a Trusted Third Party:
  - \* Trusted third parties, like Certificate Authorities (CAs), validate the correlation between users and public keys.
  - \* They ensure secure communication by providing authentication (verifying user identity) and authorization (granting access rights).
- \* Advantages in Disaster Recovery Planning:
  - \* Simplifies secure communication during recovery processes.
  - \* Provides a trusted mechanism for verifying identities and preventing unauthorized access.
- \* Why Other Options Are Incorrect:
  - \* Option A (Monitors enclosures): Not related to public key verification.
  - \* Option B (Protects against encrypted attacks): While encryption enhances security, it is not the purpose of a trusted third party.
  - \* Option D (Features full-time monitoring): Not a function of trusted third parties like CAs.

References:

- \* Public Key Infrastructure (PKI) Best Practices - NIST SP 800-32
- \* Role of Trusted Third Parties in Disaster Recovery - Gartner Research

#### NEW QUESTION # 56

Which basic business system serves operational level analysts in an organization?

- A. Optimization analysis system (OAS)
- B. Executive information system (EIS)
- C. Transaction processing system (TPS)
- D. Decision support system (DSS)

**Answer: C**

Explanation:

- \* Definition of Transaction Processing System (TPS):
  - \* A TPS handles the day-to-day business transactions of an organization, such as sales, payroll, order processing, and inventory tracking.
  - \* It is designed for operational-level analysts who need to process large volumes of routine transactions efficiently.
- \* Purpose of TPS:
  - \* Ensures the integrity and accuracy of business transactions.
- \* Provides operational data required for other systems like Decision Support Systems (DSS) or Management Information Systems (MIS).
- \* Incorrect Options Analysis:
  - \* A. Optimization Analysis System (OAS): Not a standard system type in IT management.
  - \* B. Decision Support System (DSS): Focuses on tactical and strategic decision-making.
  - \* C. Executive Information System (EIS): Caters to high-level executives, not operational-level analysts.

References and Documents of Information Technology Management:

- \* "Foundations of IT Systems" (McGraw-Hill Education).
- \* ITIL Foundation Documentation (Axelos).

### NEW QUESTION # 57

What happens during the implementation phase of the systems development life cycle (SDLC)?

- A. Project pieces are brought together, interoperability is checked, and functionality is verified.
- B. Software and information systems are physically constructed using programming languages.
- C. Corrections, additions, and upgrades are performed to ensure the system continually meets business goals.
- D. Software or information systems are placed into production to allow users to perform business operations.

#### Answer: D

Explanation:

The implementation phase of the SDLC is when the new system or software is placed into production so that users can begin performing real business operations. This phase includes tasks such as installing the system, migrating data, training users, and transitioning from the old system to the new system.

Option A (Constructed using programming): This is part of the development phase, not implementation.

Option B (Corrections, additions, and upgrades): This describes the maintenance phase.

Option D (Interoperability checked, functionality verified): This occurs in the testing phase.

Therefore, the implementation phase specifically involves deploying the system into production for end users.

Reference:

WGU Information Technology Management - Systems Development Life Cycle, section on Implementation Phase.

### NEW QUESTION # 58

Which lifecycle stage of ITIL focuses on creating services and procedures?

- A. Service strategy (SS)
- B. Service operation (SO)
- C. Service transition (ST)
- D. Service design (SD)

#### Answer: D

Explanation:

\* Lifecycle Stage Overview in ITIL: The Service Design (SD) stage in ITIL focuses on creating and refining services and procedures that meet business requirements. It involves planning and designing new or updated services to ensure alignment with strategic business objectives.

\* Core Objectives of Service Design:

\* Designing services and processes to deliver high-quality outcomes.

\* Ensuring services are cost-effective, scalable, and aligned with the business's technical and operational requirements.

\* Key Elements of Service Design:

\* Service catalog management.

\* Capacity, availability, and continuity planning.

\* Service level management.

\* Incorrect Options Analysis:

\* Service Transition (ST):Focuses on moving new or changed services into operation, not designing them

\* Service Strategy (SS):Involves defining the organization's strategic approach, not the specifics of service creation.

\* Service Operation (SO):Manages day-to-day operations of IT services, focusing on stability and efficiency.

References and Documents of Information Technology Management:

\* ITIL Foundation: Axelos (2019).

\* ITIL 4 Service Design Best Practices Guide (Axelos Publications).

## NEW QUESTION # 59

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