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#### Pegasystems PEGACPSSA23V1 Practice Questions

Certified Pega Senior System Architect '23 Exam

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To do this you just need to enroll in Pegasystems PEGACPBA24V1 exam and strive hard to pass the Certified Pega Business Architect 24 (PEGACPBA24V1) exam with good scores. However, you should keep in mind that the Pegasystems PEGACPBA24V1 certification exam is different from the traditional exam and always gives taught time to their candidates. But with proper Certified Pega Business Architect 24 (PEGACPBA24V1) exam preparation, planning, and firm commitment can enable you to pass the challenging Certified Pega Business Architect 24 (PEGACPBA24V1) exam

#### **Pegasystems PEGACPBA24V1 Exam Syllabus Topics:**

Topic	Details

Topic 1	<ul> <li>Case Management: This domain targets Case Designers and Process Architects and explores designing a case lifecycle, including setting case statuses and adding instructions for tasks. Candidates demonstrate ability to configure service level agreements with urgency, goals, and deadlines, and manage routing of assignments to users, work groups, or queues. This section also includes configuring email correspondence, identifying duplicate cases, adding optional actions and automating workflow decisions using conditions. Candidates learn to pause and resume case processing, skip stages or processes, configure child cases, use automation shapes appropriately, and create and manage user teams.</li> </ul>
Topic 2	<ul> <li>Pega Express: This section of the exam measures skills of Business Analysts and Delivery Managers and covers the benefits and best practices of the Pega Express delivery approach. Candidates learn about the Pega Express values and best practices framework, the process and advantages of Directly Capture Objectives (DCO), and understand the four phases of Pega Express delivery along with relevant terminology.</li> </ul>
Topic 3	<ul> <li>Application Development: This section evaluates skills of Pega Business Architects and Developers in application development. It covers the roles and skills of a Pega Business Architect, identification of project stakeholders, and benefits of Pega's Center-out™ business architecture. Candidates learn about App Studio's value, understand rules, rulesets, classes, and the role of generative AI. The domain also covers Pega's CI</li> <li>CD pipeline with Deployment Manager, use of collaboration tools, managing application development with user stories, feedback, and bug tracking, and using tools like Case Type Backlog and Estimator for project scoping.</li> </ul>
Topic 4	Data and Integration: This section measures skills of Data Analysts and Integration Specialists focusing on configuring data objects, relationships, and records. Candidates learn to capture and present data through fields and views, create calculated values, validate data with business logic rules, manipulate application data including setting default property values, and configure data transforms.
Topic 5	User Experience: This domain assesses skills of UX Designers and Frontend Developers in configuring user interface elements. Candidates learn to group fields to create views, add or remove fields, configure portal content, adjust form appearance, visibility, and controls for an improved user experience.

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## Pegasystems Certified Pega Business Architect 24 Sample Questions (Q144-Q149):

#### **NEW QUESTION # 144**

Identify three principles of Pega's Center-out business architecture. (Choose Three)

- A. Manage intelligence centrally.
- B. Focus on outcomes, align your process.
- C. Complicate data access, keep logic complex.
- D. Manage variations to be scale-ready.
- E. Drive business logic with Channels.

Answer: A,B,D

#### Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

This question tests Center-out principles.

- \* A: Correct. Central intelligence is key. Extract: Pega Academy, Center-out Architecture: "Manage intelligence centrally for consistency."
- \* B: Incorrect. Simplifies, not complicates. Extract: Pega Academy, Center-out Architecture: "Center-out simplifies data and logic."
- \* C: Correct. Outcome focus aligns processes. Extract: Pega Academy, Center-out Architecture: "Focus on outcomes to align processes."
- \* D: Correct. Variations ensure scalability. Extract: Pega Academy, Center-out Architecture: "Manage variations for scalability." Pega Academy, Business Architect '23 Mission; CPBA Study Guide 8.8, Center-out; Pega Help, Center-out Architecture.

#### **NEW QUESTION # 145**

Consider the following scenario: A customer files a fraud complaint. The complaint is investigated by a customer service agent.

- \* The customer service agent may request additional information form the customer
- \* The merchant is notified and given 15 days to dispute the fraud claim
- \* If the fraud claim is approved, an affidavit is sent to the customer and a refund is posted to the account
- \* If the fraud claim is rejected, the customer is notified and given 15 days to respond Select the case life cycle design that follows the quidelines for identifying and naming stages.



- A. Option B
- B. Option D
- C. Option A
- D. Option C

Answer: B

#### **NEW QUESTION # 146**

Javi is a Pega Business Architect working on a project redesigning a fraud resolution process. Stakeholders want the Manager to manually distribute tasks to CSRs, but Javi and IT know task routing can be automated using Pega's Workflow Automation. What skill must Javi use to get the Business team to incorporate IT's proposed solution?

- A. Analytical
- B. Process Design
- C. Communication and facilitation
- D. Change management

#### Answer: C

#### Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

This question tests BA skills.

- \* A: Incorrect. Change management is broader, not specific to stakeholder persuasion. Extract: Pega Academy, Business Architect Role: "Change management supports adoption, not direct persuasion."
- \* B: Correct. Communication and facilitation persuade stakeholders. Extract: Pega Academy, Business Architect Role: "BAs use communication and facilitation to align stakeholders on solutions."
- \* C: Incorrect. Process Design is technical, not persuasive. Extract: Pega Academy, Process Design:
- "Process Design configures workflows, not stakeholder alignment."
- \* Pega Academy, Business Architect '23 Mission; CPBA Study Guide 8.8, BA Role; Pega Help, Business Architect Responsibilities.

#### **NEW QUESTION # 147**

Which of these rule types can be used in a flow to direct the processing of a case?

(Choose Two)

Response:

- A. When
- B. Assignment
- C. Flow Action
- D. Integrator
- E. Transformer

#### Answer: A,C

#### **NEW QUESTION # 148**

Which two statements about data records are true? (Choose Two)

- A. Data records need unique, user-generated IDs.
- B. Data records require external storage.
- C. Data records are displayed in a drop-down list by default.
- D. Data records define permissible values for data fields.

#### Answer: C,D

#### Explanation:

Data records are displayed in a drop-down list by default: This is true because Pega displays data records in drop-down lists to facilitate user selection.

\* Pega Academy, Data Management, Data Records and Drop-down Lists.

Data records define permissible values for data fields: This is true because data records are used to define the set of permissible values for a particular field.

Reference: Pega Academy, Data Management, Data Validation.

#### **NEW QUESTION #149**

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