Peoplecert ITIL-4-Practitioner-Release-Management Study Test - ITIL-4-Practitioner-Release-Management Lead2pass Review

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We constantly improve and update our ITIL-4-Practitioner-Release-Management study materials and infuse new blood into them according to the development needs of the times and the change of the trend in the industry. We try our best to teach the learners all of the related knowledge about the test ITIL-4-Practitioner-Release-Management Certification in the most simple, efficient and intuitive way. We pay our experts high remuneration to let them play their biggest roles in producing our ITIL-4-Practitioner-Release-Management study materials.

Peoplecert ITIL-4-Practitioner-Release-Management Exam Syllabus Topics:

Topic	Details
Topic 1	• Change: This section of the exam measures the skills of DevOps Engineers and focuses on how to manage and control changes within IT environments. It includes planning, executing, monitoring, and communicating changes to ensure minimal disruption while keeping stakeholders informed about the progress and impact of changes.
Topic 2	• Service Design: This section of the exam measures the skills of IT Release Managers and covers the principles and practices involved in designing services and products that are practical, useful, and aligned with stakeholder expectations. It focuses on ensuring that services are designed in a way that they can be effectively delivered and supported by the organization and its partners.
Topic 3	• AI and Automation: This section of the exam measures the skills of IT Operations Managers and addresses the use of AI and automation in delivering IT systems and applications that align with user needs. It ensures that software releases meet quality standards, are delivered on time, and stay within budget, using modern tools and intelligent technologies.

Right Peoplecert ITIL-4-Practitioner-Release-Management Questions: Epic Ways to Pass Exam [2025]

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Peoplecert ITIL 4 Practitioner: Release Management Exam Sample Questions (Q13-Q18):

NEW QUESTION # 13
An organization has a dedicated release management team that is effective in managing releases, but this team has very poor coordination with the change enablement team. What capability level of release management does this indicate?

- A. Level 4
- B. Level 3
- C. Level 1
- D. Level 2

Answer: D

Explanation:
The ITIL capability model evaluates not only the effectiveness of a practice but also its integration with other practices. The ITIL 4 Practitioner: Release Management document states:"Level 2 (Managed) indicates that the practice is effective in its own scope but may lack integration with other practices. Level 3 (Defined) requires standardized processes and effective coordination with related practices like change enablement" (Section 5.2).
* The scenario shows that the release management team is effective (meeting Level 2), but poor coordination with the change enablement team indicates a lack of integration.
* Level 1 (Ad-hoc) would mean no consistent process, which isn't the case here since the team is effective.
* Level 3 requires integration and standardization across practices, which is not met due to poor coordination.
* Level 4 is even more advanced, requiring quantitative management, which isn't applicable.
The capability level is B (Level 2), as the practice is effective but lacks the integration needed for Level 3.

NEW QUESTION # 14
An organization's project and operational teams are concerned that individual releases involve some unnecessary activities and are missing some important activities. What is the BEST action for the organization to take to improve this situation?

- A. Ensure that release management key metrics are integrated with metrics relating to deployment management and change enablement
- B. Automate the release management activities together with development activities
- C. Introduce proactive communication channels for the service provider to make release management processes more efficient
- D. Review current release models, create additional models where appropriate, and automate where possible

Answer: D

Explanation:
The concern about unnecessary and missing activities in releases points to issues with the release models being used. The ITIL 4 Practitioner: Release Management document advises:"To address inefficiencies in release processes, such as unnecessary or missing activities, organizations should review current release models, create additional models where appropriate to address gaps, and automate repetitive tasks to improve efficiency"(Section 3.2.2).
* Option A (Introduce proactive communication channels) improves stakeholder engagement but doesn't directly address the issue of unnecessary or missing activities.
* Option B (Review current release models, create additional models, and automate) directly tackles the problem by refining the

release models to eliminate unnecessary activities, add missing ones, and enhance efficiency through automation.
* Option C (Integrate metrics with deployment and change enablement) focuses on performance measurement, not process improvement.
* Option D (Automate with development activities) addresses automation but doesn't specifically tackle the issue of refining release activities.
The correct answer is B, as it directly addresses the root cause by improving release models.

NEW QUESTION # 15

A large organization is adjusting its IT organizational structure to optimize for faster, more collaborative, and less bureaucratic working practices. There is a significant number of changes and related releases that are handled by the product and project teams. What is the BEST way for the organization to position release management in the new organizational structure?

- A. Appoint a release manager in every product team to coordinate and coach the team members
- B. Delegate most release management responsibilities to product and project teams but appoint a release manager to coordinate and coach the teams
- C. Establish a centralized release management team to manage all releases
- D. Delegate all release management responsibilities to product and project teams

Answer: B

Explanation:
In a collaborative, less bureaucratic structure, release management needs to balance decentralization with oversight to ensure consistency and alignment. TheITIL 4 Practitioner: Release Managementdocument advises:"In organizations adopting collaborative practices, release management responsibilities can be delegated to product and project teams to enable faster decision-making, but a release manager should be appointed to coordinate and coach the teams, ensuring consistency and adherence to standards"(Section 3.3.2).
* Option A (Centralized team) contradicts the goal of reducing bureaucracy and enabling faster, collaborative practices.
* Option B (Delegate all responsibilities) risks inconsistency and lack of oversight, which can lead to uncoordinated releases.
* Option C (Delegate most responsibilities but appoint a release manager to coordinate and coach) balances decentralization with oversight, aligning with the goal of faster, collaborative practices while maintaining consistency.
* Option D (Appoint a release manager in every team) is overly resource-intensive and may lead to fragmented approaches across teams.
The correct answer is C, as it best supports the new organizational structure while ensuring effective release management.

NEW QUESTION # 16

Which is a key input to the release planning and coordination process?

- A. Notifications to stakeholders about the release status
- B. Details about the users who will be affected
- C. Updates to the continual improvement register
- D. Documented findings on the success of a release

Answer: B

Explanation:
The release planning and coordination process in ITIL 4 Release Management requires inputs toensure effective planning and execution of releases. TheITIL 4 Practitioner: Release Managementdocument specifies:"Key inputs to release planning and coordination include details about the users who will be affected, as this helps in scheduling and communicating the release to minimize disruption"(Section 3.2.1).
* Option A (Documented findings on the success of a release) is an output of a release evaluation, not an input to planning.
* Option B (Updates to the continual improvement register) may inform long-term improvements but isn' t a direct input to planning a specific release.
* Option C (Details about the users who will be affected) is a critical input, as understanding the user base helps tailor the release schedule, communication, and impact mitigation strategies.
* Option D (Notifications to stakeholders about the release status) is an output of the release process, not an input to planning.
The correct answer is C, as user details are essential for effective release planning and coordination.

NEW QUESTION # 17

A retail organization is hiring a new release manager. The vacancy description indicates that successful candidates should have good knowledge of technologies and platforms used by the organization, good knowledge of ITIL and DevOps, and experience in retail. What other skill is important to the release management role?

- A. Knowledge of service management frameworks
- B. Understanding of the organization's business
- C. Technical expertise
- D. Project planning and coordination

Answer: D

Explanation:
The release management role in ITIL 4 requires a range of competencies to ensure effective coordination and execution of releases. TheITIL 4 Practitioner: Release Managementdocument states:"A release manager must have strong project planning and coordination skills to manage the scheduling, communication, and execution of releases, ensuring alignment with organizational goals and minimal disruption"(Section 3.3).
* Option A (Knowledge of service management frameworks) is already covered by the requirement of ITIL knowledge in the vacancy description, so it's not an additional skill.
* Option B (Project planning and coordination) is a critical skill for release managers, as they need to orchestrate complex release activities, manage timelines, and coordinate with stakeholders, which isn't explicitly covered by the listed requirements.
* Option C (Technical expertise) is implied by the requirement for knowledge of technologies and platforms, so it's not an additional skill.
* Option D (Understanding of the organization's business) is important but less specific to release management compared to project planning, and the retail experience requirement already covers business context.
The correct answer is B, as project planning and coordination is a key additional skill for effective release management.

NEW QUESTION # 18
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