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ISTQB ATM certification is an essential credential for anyone seeking to demonstrate their expertise in software testing and test management. It provides a comprehensive knowledge of test management practices and helps professionals develop the skills necessary to lead and manage test teams effectively. As the software industry continues to grow, the demand for certified test managers is expected to increase, making ISTQB ATM certification a valuable investment for anyone seeking to advance their career in this field.

ISTQB Advanced Level Test Manager Details

This designation targets different categories of specialists such as software testers and developers, test analysts, developers, and managers or project managers. This category of specialists have already been working for a few years in software testing and are usually interested in leveraging their skills and consolidating their careers. The ATM certificate is internationally recognized and offers valid proof of expertise when it comes to software testing. The certification exam includes 65 multiple-choice questions. The candidates will have 180 minutes to answer correctly to a minimum of 65% of all items. As for the prerequisites, the candidates should have previously obtained the ISTQB Foundation validation.

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What are the preparation guide for the ISTQB ATM Certification Exam

Best preparation guide For ISTQB ATM Certification Exam

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ISTQB Certification is now a global standard for those looking to enter the IT industry as testers. Getting this certification can open

up new career paths and opportunities, as well as show that you have the level of expertise and knowledge needed to be successful in this industry. However, this is not always an easy accomplishment. The exam is extremely difficult and strict, taking anywhere from 8 to 12 months to prepare for which are all included in **ISTQB ATM Dumps**. To help you prepare for this exam, here are some key points to take into account before the exam itself.

ISTQB Advanced Test Management Exam v3.0 - ISTQB Sample Questions (Q14-Q19):

NEW QUESTION # 14

A chart showing the trend in the lag time from defect reporting to resolution during system testing is also available. The chart shows that the daily closure period is consistently and significantly above the rolling closure period for a long period of the system testing phase.

Almost all defects found during system testing have been related to the system as a whole, not related to single units or integrations issues. Almost all quality risks have been addressed during the unit and integration testing phase and no residual quality risks were present in the integrated system. This has been confirmed by exploratory testing sessions performed during system testing, targeted at finding defects in these quality risk areas.

Based on the given information only, which one of the following areas would you expect to be considered more in the retrospective meeting in order to be improved?

- A. The quality risk analysis process
- B. The system design and architecture design reviews
- C. The requirements review
- **D. The defect management process**

Answer: D

Explanation:

Explanation/Reference:

Explanation:

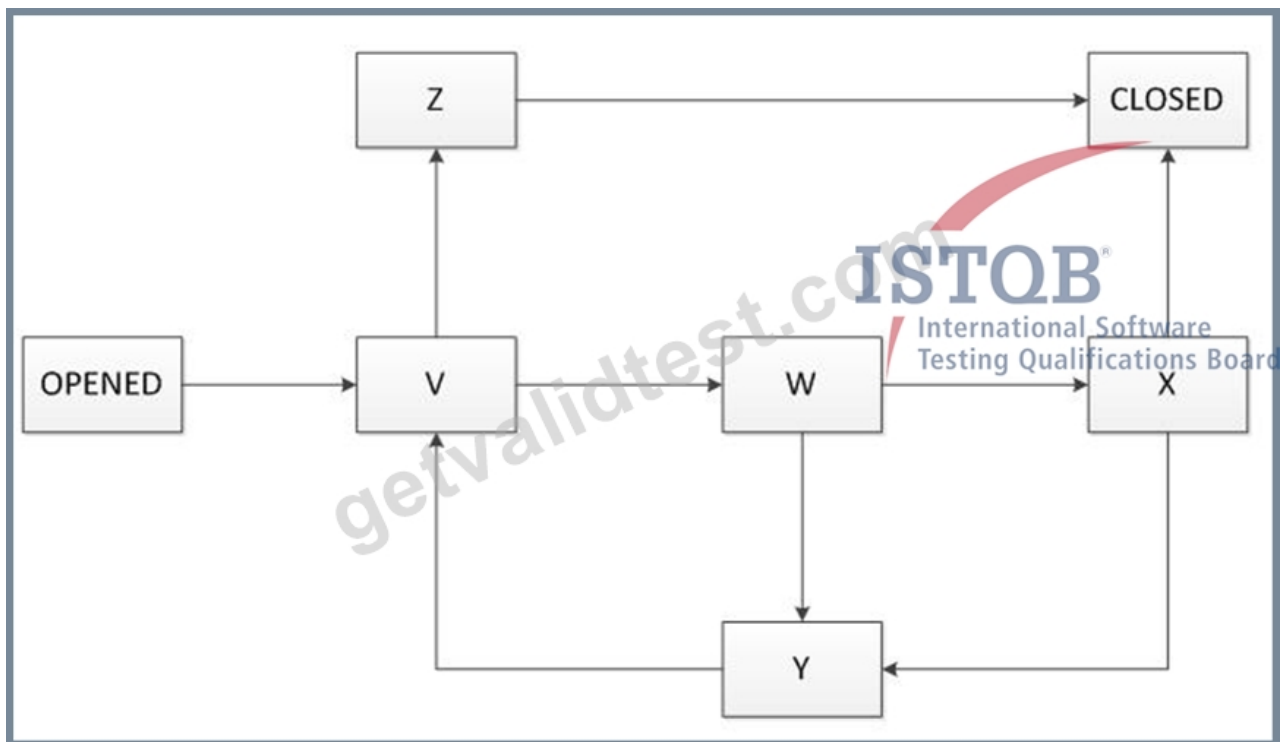
NEW QUESTION # 15

Assume you are working on a defect management process to be used by a software organization to track the current status of the defects reports for several projects.

When a defect is found for investigation a defect report is created in "Opened" state that is the unique initial state. The defect report status has also a unique finale state that is the "Closed" state.

The following state transition diagram describes the states of this defect management process:

Where only the initial ("Opened") and final ("Closed") states are indicated while the remaining states (V, W, X, Y, Z) have yet to be named.



Which of the following assignments would you expect to best complete the defect management process?

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- A. V= Corrected, W=Assigned, X=Validated, Y=Corrected, Z=Rejected
- B. V=Rejected , W=Corrected , X=Validated, Y=Re-Opened, Z=Assigned
- C. V=Assigned, W=Corrected , X=Validated, Y=Re-Opened, Z=Rejected
- D. V=Assigned, W=Validated , X=Corrected, Y=Re-Opened, Z=Rejected

Answer: C

NEW QUESTION # 16

You are the Test Manager for a project to develop a web customer portal of a Pay-TV company that allows customers (with a smartcard and a set-top box) to purchase digital contents.

In the "select" page the system displays a dialogue where the customer can select the items (digital contents) he/she is interested in. In this page he/she can add one or more items to a shopping cart. An item consists of a product and a duration.

There are three types of products: Movie, sport and premium (movie and sport).

There are four possible durations: 1 months, 2 months, winter (from the beginning of January to end of March) and summer (from the beginning of July to end of September).

All the combinations of products and durations are allowed to define an item. Thus there are twelve possible items. A maximum of six different items can be added to the shopping cart at a time.

When the customer decides to check out he/she goes to the "purchase" page where he/she can pay the total amount of the shopping cart in three different ways:

- using a credit voucher
- using a credit already charged on the smartcard
- using a credit card (accepted credit cards are: Visa, MasterCard and Great Wall Card) The customer can logout from both the "select" and "purchase" pages. In this case no purchase is made.

You decide to apply a blended risk-based and reactive testing strategy and the following is a subset of the exit criteria for system testing:

EXCR1- Each "critical" quality risk item must be covered by at least one test condition EXCR2- Each "critical" requirement must be covered by at least one test condition You are following a risk-based testing strategy. The test execution time is very limited. Assume that all the product risk items require more or less the same level of test effort.

Product Risk Item	Likelihood	Impact
The system does not accept transactions coming from the IVR channel	1	5
The system does not correctly charge a Smart Card with the required contents	2	5
The system does not activate a pre-activated Smart Card	3	5
The system does not pre-activate a Smart Card	5	3

Which of the following answers describes the best execution schedule in this scenario?

- A. 1- Test the correct pre-activation of the Smart Card 2- Test the correct activation of the Smart Card 3- Test the correct charge of the Smart Card with the required contents 4- Test the acceptance of transactions coming from the IVR channel
- B. 1- Test the correct pre-activation of the Smart Card 2- Test the correct charge of the Smart Card with the required contents 3- Test the correct activation of the Smart Card 4- Test the acceptance of transactions coming from the IVR channel
- C. 1- Test the correct activation of the Smart Card 2- Test the correct pre-activation of the Smart Card 3- Test the correct charge of the Smart Card with the required contents 4- Test the acceptance of transactions coming from the IVR channel
- D. 1- Test the acceptance of transactions coming from the IVR channel 2- Test the correct charge of the Smart Card with the required contents 3- Test the correct pre-activation of the Smart Card 4- Test the correct activation of the Smart Card

Answer: A

Explanation:

Section: Testing Process

Explanation/Reference:

NEW QUESTION # 17

You have assembled the following cost of quality numbers 1 000 defects were found prior to release and 100 were found after.

Average Cost	Amount	# of Defects	Total Cost
Defect prevention	\$50,000	N/A	\$50,000
Appraisal	\$250	1,000	\$250,000
Internal failure	\$200	1,000	\$200,000
External failure	\$2,000	100	\$200,000

Given this information what should you conclude?

- A. The cost of testing is high and could probably be lowered by spending more money on defect prevention
- B. The cost of testing is just right and is justified by the numbers
- C. More effort should be put on appraisal to help lower the cost of quality
- D. More testing was needed before the production release because the defect detection percentage (DDP) was below 90%

Answer: A

Explanation:

* Cost of Quality Analysis:

* The given table lists costs for defect prevention, appraisal, internal failure, and external failure.

* Defect prevention cost is \$50,000, while costs for appraisal, internal failures, and external failures are \$250,000, \$200,000, and \$200,000, respectively.

* The combined cost of internal and external failures is significantly high compared to defect prevention costs.

* Defect Detection and Prevention (DDP):

* DDP measures the effectiveness of defect prevention activities and early detection mechanisms.

* In this case, 1,000 defects were caught before release (appraisal) and 100 defects escaped to production.

* $DDP = (\text{Defects found before release} / \text{Total defects}) = 1000 / (1000 + 100) = 90.91\%$.

- * While this DDP is relatively high, the costs of appraisal and failures indicate that prevention strategies need more investment.
 - * Key Cost Drivers:
 - * High internal and external failure costs indicate inefficiencies in earlier stages of quality assurance.
 - * Shifting investments from appraisal and failure costs towards defect prevention would reduce the overall cost of quality.
 - * Evaluating Options:
 - * Option A ("More testing needed because DDP < 90%") is invalid since DDP is above 90%.
 - * Option C ("The cost of testing is justified") does not address the imbalance between high failure costs and low prevention spending.
 - * Option D ("More effort on appraisal") contradicts the cost-benefit focus of investing in prevention.
 - * Option B is correct because enhancing defect prevention strategies will reduce downstream costs.
- References and Syllabus Alignment:
- * This conclusion aligns with the ISTQB Advanced Test Management syllabus section on "Cost of Quality" and strategies to optimize testing investments. Specifically, prevention is emphasized as more cost-effective than appraisal and failure management.

NEW QUESTION # 18

In what way is the operations team usually involved in testing?

- A. To conduct operational acceptance testing
- B. To conduct end-to-end transactional testing
- C. To conduct user acceptance testing
- D. To conduct security testing

Answer: A

Explanation:

- * Operations Team Role in Testing:
 - * The operations team ensures that the system meets operational requirements such as deployment, maintenance, and disaster recovery, which are validated during Operational Acceptance Testing (OAT).
 - * Evaluation of Options:
 - * A is correct because OAT is typically conducted by the operations team.
 - * B (User acceptance testing) is conducted by end-users, not the operations team.
 - * C (Security testing) is typically handled by security experts.
 - * D (End-to-end transactional testing) is a functional testing activity, not specific to the operations team.
- References and Syllabus Alignment:
- * OAT is highlighted under "Acceptance Testing" in the ISTQB syllabus (TM-1.2.7)

NEW QUESTION # 19

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