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PECB Certified ISO/IEC 27001 Lead Implementer Exam Sample Questions (Q51-Q56):

NEW QUESTION # 51

Scenario 5: Operaze is a small software development company that develops applications for various companies around the world. Recently, the company conducted a risk assessment to assess the information security risks that could arise from operating in a digital landscape. Using different testing methods, including penetration testing and code review, the company identified some issues in its ICT systems, including improper user permissions, misconfigured security settings, and insecure network configurations. To resolve these issues and enhance information security, Operaze decided to implement an information security management system (ISMS) based on ISO/IEC 27001.

Considering that Operaze is a small company, the entire IT team was involved in the ISMS implementation project. Initially, the company analyzed the business requirements and the internal and external environment, identified its key processes and activities, and identified and analyzed the interested parties. In addition, the top management of Operaze decided to include most of the company's departments within the ISMS scope. The defined scope included the organizational and physical boundaries. The IT team drafted an information security policy and communicated it to all relevant interested parties. In addition, other specific policies were developed to elaborate on security issues and the roles and responsibilities were assigned to all interested parties.

Following that, the HR manager claimed that the paperwork created by ISMS does not justify its value and the implementation of the ISMS should be canceled. However, the top management determined that this claim was invalid and organized an awareness session to explain the benefits of the ISMS to all interested parties.

Operaze decided to migrate its physical servers to their virtual servers on third-party infrastructure. The new cloud computing solution brought additional changes to the company. Operaze's top management, on the other hand, aimed to not only implement an effective ISMS but also ensure the smooth running of the ISMS operations. In this situation, Operaze's top management concluded that the services of external experts were required to implement their information security strategies. The IT team, on the other hand, decided to initiate a change in the ISMS scope and implemented the required modifications to the processes of the company.

Based on scenario 5, which committee should Operaze create to ensure the smooth running of the ISMS?

- A. Operational committee
- **B. Information security committee**
- C. Management committee

Answer: B

Explanation:

According to ISO/IEC 27001:2022, clause 5.1, the top management of an organization is responsible for ensuring the leadership and commitment for the ISMS. However, the top management may delegate some of its responsibilities to an information security committee, which is a group of people who oversee the ISMS and provide guidance and support for its implementation and operation. The information security committee may include representatives from different departments, functions, or levels of the organization, as well as external experts or consultants. The information security committee may have various roles and responsibilities, such as:

Establishing the information security policy and objectives

Approving the risk assessment and risk treatment methodology and criteria
Reviewing and approving the risk assessment and risk treatment results and plans
Monitoring and evaluating the performance and effectiveness of the ISMS
Reviewing and approving the internal and external audit plans and reports
Initiating and approving corrective and preventive actions
Communicating and promoting the ISMS to all interested parties
Ensuring the alignment of the ISMS with the strategic direction and objectives of the organization
Ensuring the availability of resources and competencies for the ISMS
Ensuring the continual improvement of the ISMS
Therefore, in scenario 5, Operaze should create an information security committee to ensure the smooth running of the ISMS, as this committee would provide the necessary leadership, guidance, and support for the ISMS implementation and operation.

NEW QUESTION # 52

Scenario 6: Skyver offers worldwide shipping of electronic products, including gaming consoles, flat-screen TVs, computers, and printers. In order to ensure information security, the company has decided to implement an information security management system (ISMS) based on the requirements of ISO/IEC 27001.

Colin, the company's best information security expert, decided to hold a training and awareness session for the personnel of the company regarding the information security challenges and other information security-related controls. The session included topics such as Skyver's information security approaches and techniques for mitigating phishing and malware.

One of the participants in the session is Lisa, who works in the HR Department. Although Colin explains the existing Skyver's information security policies and procedures in an honest and fair manner, she finds some of the issues being discussed too technical and does not fully understand the session. Therefore, in a lot of cases, she requests additional help from the trainer and her colleagues. Based on scenario 6, Lisa found some of the issues being discussed in the training and awareness session too technical, thus not fully understanding the session. What does this indicate?

- A. Lisa did not take actions to acquire the necessary competence
- **B. Skyver did not determine differing team needs in accordance to the activities they perform and the intended results**
- C. The effectiveness of the training and awareness session was not evaluated

Answer: B

Explanation:

Explanation

According to the ISO/IEC 27001:2022 Lead Implementer Training Course Guide¹, one of the requirements of ISO/IEC 27001 is to ensure that all persons doing work under the organization's control are aware of the information security policy, their contribution to the effectiveness of the ISMS, the implications of not conforming to the ISMS requirements, and the benefits of improved information security performance. To achieve this, the organization should determine the necessary competence of persons doing work under its control that affects its information security performance, provide training or take other actions to acquire the necessary competence, evaluate the effectiveness of the actions taken, and retain appropriate documented information as evidence of competence. The organization should also determine differing team needs in accordance to the activities they perform and the intended results, and provide appropriate training and awareness programs to meet those needs.

Therefore, the scenario indicates that Skyver did not determine differing team needs in accordance to the activities they perform and the intended results, since Lisa, who works in the HR Department, found some of the issues being discussed in the training and awareness session too technical, thus not fully understanding the session. This implies that the session was not tailored to the specific needs and roles of the HR personnel, and that the information security expert did not consider the level of technical knowledge and skills required for them to perform their work effectively and securely.

References:

ISO/IEC 27001:2022 Lead Implementer Training Course Guide¹

ISO/IEC 27001:2022 Lead Implementer Info Kit²

NEW QUESTION # 53

Scenario 8: SunDee is a biopharmaceutical firm headquartered in California, US. Renowned for its pioneering work in the field of human therapeutics, SunDee places a strong emphasis on addressing critical healthcare concerns, particularly in the domains of cardiovascular diseases, oncology, bone health, and inflammation.

SunDee has demonstrated its commitment to data security and integrity by maintaining an effective information security management system (ISMS) based on ISO/IEC 27001 for the past two years.

In preparation for the recertification audit, SunDee conducted an internal audit. The company's top management appointed Alex, who has actively managed the Compliance Department's day-to-day operations for the last six months, as the internal auditor. With this dual role assignment, Alex is tasked with conducting an audit that ensures compliance and provides valuable recommendations to improve operational efficiency.

During the internal audit, a few nonconformities were identified. To address them comprehensively, the company created action plans for each nonconformity, working closely with the audit team leader.

SunDee's senior management conducted a comprehensive review of the ISMS to evaluate its appropriateness, sufficiency, and efficiency. This was integrated into their regular management meetings. Essential documents, including audit reports, action plans, and review outcomes, were distributed to all members before the meeting. The agenda covered the status of previous review actions, changes affecting the ISMS, feedback, stakeholder inputs, and opportunities for improvement. Decisions and actions targeting ISMS improvements were made, with a significant role played by the ISMS coordinator and the internal audit team in preparing follow-up action plans, which were then approved by top management.

In response to the review outcomes, SunDee promptly implemented corrective actions, strengthening its information security measures. Additionally, dashboard tools were introduced to provide a high-level overview of key performance indicators essential for monitoring the organization's information security management. These indicators included metrics on security incidents, their costs, system vulnerability tests, nonconformity detection, and resolution times, facilitating effective recording, reporting, and tracking

of monitoring activities. Furthermore, SunDee embarked on a comprehensive measurement process to assess the progress and outcomes of ongoing projects, implementing extensive measures across all processes. The top management determined that the individual responsible for the information, aside from owning the data that contributes to the measures, would also be designated accountable for executing these measurement activities.

Based on the scenario above, answer the following question:

Based on scenario 8, which of the following dashboards did SunDee utilize?

- A. Operational dashboards
- B. Tactical dashboards
- **C. Strategic dashboards**

Answer: C

NEW QUESTION # 54

Scenario 6: CB Consulting is a reputable firm based in Dublin, Ireland, providing Strategic business Solutions to diverse clients. With a dedicated team of professionals, CB Consulting prides itself on its commitment to excellence, integrity, and client satisfaction. CB Consulting started implementing an ISMS aligned with ISO/IEC 27001 as part of its ongoing commitment to enhancing its information security practices. Throughout this process, ensuring effective communication and adherence to established security protocols is essential.

Sarah, an employee at CB has been appointed as the head of a new project focused on managing sensitive client data. Additionally, she is responsible for overseeing activities during the response phase of incident management, including regular reporting to the incident manager of the incident management team and keeping key stakeholders informed. Meanwhile, CB Consulting has reassigned Tom to serve as the company's legal consultant.

CB Consulting has also reassigned Clare, formerly an IT security analyst, as their information security officer to oversee the implementation of the ISMS and ensure compliance with ISO/IEC 27001. Clare's primary responsibility is to conduct regular risk assessments, identify potential vulnerabilities, and implement appropriate security measures to mitigate risks effectively. Clare has established a procedure stating that information security risk assessments are conducted only when significant changes occur, playing a crucial role in strengthening the company's security posture and safeguarding against potential threats.

To ensure it has a competent workforce to meet information security objectives, CB Consulting has implemented a process to and verify that all employees, including Sarah, Tom, and Clare, possess the necessary competence based on their education, training, or experience. Where gaps were identified, the company has taken specific actions such as providing additional training and mentoring. Additionally, CB Consulting retains documented information as evidence of the competencies required and acquired.

CB Consulting has established a robust communication strategy aligned with industry standards to ensure secure and effective information exchange. It identified the requirements for communication on relevant issues. First, the company designated specific roles. Such as a public relations officer for external communication and a security officer for internal matters, to manage sensitive issues like data breaches. Then,

communication triggers, content, and recipients were carefully defined, with messages pre-approved by management where necessary. Lastly, dedicated channels were implemented to ensure the confidentiality and integrity of transmitted information.

Based on the scenario above, answer the following question.

CB Consulting prioritizes transparent and substantive communication practices to foster trust, enhance stakeholder engagement, and reinforce its commitment to information security excellence. Which principle of effective communication is emphasized by this approach?

Transparency

To what extent did CB Consulting identify the communication requirements for relevant issues according to best practices? Refer to the last paragraph of scenario 6.

- A. The company missed identifying the intended parties of the communication
- B. The company did not establish a process to ensure messages are sent and properly received
- **C. The company fully identified all communication requirements in line with best practices**

Answer: C

NEW QUESTION # 55

Scenario 1: HealthGenic is a pediatric clinic that monitors the health and growth of individuals from infancy to early adulthood using a web-based medical software. The software is also used to schedule appointments, create customized medical reports, store patients' data and medical history, and communicate with all the

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