Prepare Exam Effectively With Desktop Microsoft MB-230 Practice Test Software

Where there is life, there is hope. Never abandon yourself. You still have many opportunities to counterattack. If you are lack of knowledge and skills, our MB-230 guide questions are willing to offer you some help. Actually, we are glad that our MB-230 Study Materials are able to become you top choice. Just look at the warm feedbacks from our MB-230 learning braindumps, we are very popular in the whole market. And our MB-230 exam guide won't let you down.

Microsoft MB-230 exam measures the candidate's ability to configure and customize Dynamics 365 Customer Service, manage cases, and knowledge management. MB-230 exam also evaluates the candidate's knowledge of integrating Dynamics 365 Customer Service with other applications, such as Power Apps, Power Automate, and Power BI. MB-230 Exam consists of 40-60 multiple-choice questions, and the candidate is given 150 minutes to complete the exam.

>> Pdf MB-230 Exam Dump <<

MB-230 Online Lab Simulation & MB-230 Updated Study Material & MB-230 Pdf Test Training

With the improvement of people's living standards, there are more and more highly educated people. To defeat other people in the more and more fierce competition, one must demonstrate his extraordinary strength. Today, getting MB-230 certification has become a trend, and MB-230 exam dump is the best weapon to help you pass certification. We all know that obtaining the MB-230 certification is very difficult, and students who want to pass the exam often have to spend a lot of time and energy. After years of hard work, the experts finally developed a set of perfect learning materials MB-230 practice materials that would allow the students to pass the exam easily. With our study materials, you only need 20-30 hours of study to successfully pass the exam and reach the peak of your career. What are you waiting for? Come and buy it now.

Microsoft MB-230 exam consists of multiple-choice questions and is timed for 150 minutes. Candidates must score at least 700 out of 1000 points to pass the exam. MB-230 Exam is available in multiple languages, including English, Spanish, French, German, Japanese, Chinese, and Korean.

Microsoft Dynamics 365 Customer Service Functional Consultant Sample Questions (Q185-Q190):

NEW QUESTION # 185
You are a customer service schedule administrator for a company. The company hires an electrical engineer who will work remotely.
You need to set the resource to enable the engineer to work remotely.
Which three actions should you perform next in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

| Set the skill on the engineer record to **Electrical Engineer**. |
| On the resource record, set the Job Title to **Electrical Engineer**. |
| On the engineer's contact record, populate the address fields. |
| On the resource record, set the Resource Territory to **Home**. |
| Create a contact resource and select the engineer's contact record. |
| Create a user record named **Electrical Engineer**. |
| Create a user resource record and select the new engineer. |
| On the resource record, set the start and end location option list to **Resource Address**. |

Answer area

Answer:

Explanation:

Actions

| Set the skill on the engineer record to **Electrical Engineer**. |
| On the resource record, set the Job Title to **Electrical Engineer**. |
| On the engineer's contact record, populate the address fields. |
| On the resource record, set the Resource Territory to **Home**. |
| Create a contact resource and select the engineer's contact record. |
| Create a user record named **Electrical Engineer**. |
| Create a user resource record and select the new engineer. |
| On the resource record, set the start and end location option list to **Resource Address**. |

Answer area

| Set the skill on the engineer record to **Electrical Engineer**. |
| Create a user resource record and select the new engineer. |
| On the resource record, set the start and end location option list to **Resource Address**. |

Explanation:

Actions

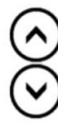| Set the skill on the engineer record to **Electrical Engineer**. |
| On the resource record, set the Job Title to **Electrical Engineer**. |
| On the engineer's contact record, populate the address fields. |
| On the resource record, set the Resource Territory to **Home**. |
| Create a contact resource and select the engineer's contact record. |

Answer area

1	Create a user record named **Electrical Engineer**.
2	Create a user resource record and select the new engineer.
3	On the resource record, set the start and end location option list to **Resource Address**.

NEW QUESTION # 186

A company uses Dynamics 365 Customer Service.

Customer Service workspaces must have custom navigation that meets the following requirements:

* An application must be opened as an anchor tab in the application tab panel.
* Three additional application tabs must be opened when a session begins.
* The default mode of the communication panel must be set to Docked.

You need to determine which tool and feature to use to meet all requirements.

Which two tools/features should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. application tab templates in App Profile Manager
- B. session templates in App Profile Manager
- C. session templates in Customer Service admin center
- D. application tab templates in Customer Service admin center

Answer: B,C

NEW QUESTION # 187

You are a Dynamics 365 for Customer Service system administrator.

You need to create service-level agreements (SLAs) to meet company requirements.

What SLA types should you use? To answer, drag the appropriate SLA types to the correct requirements. Each SLA type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

SLA types

| Standard |
| Enhanced |
| KPIs |

Answer Area

Requirement	SLA type
Track the status and times of an SLA	SLA type
Add success actions to an SLA	SLA type

Answer:

Explanation:

SLA types

| Standard |
| Enhanced |
| KPIs |

Answer Area

Requirement	SLA type
Track the status and times of an SLA	KPIs
Add success actions to an SLA	Enhanced

References:

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customer-service/define-service-levelagreements

NEW QUESTION # 188

You are implementing Dynamics 365 for Customer Service.

You need to set up available working hours to help desk representatives who have varying schedules.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Set up individual working hours.	▼
	Configure security settings and define hours for each user account
	Configure service management and all customer service calendars
	Configure administration settings and system settings
Set up new weekly schedule and recurring work hours.	▼
	Configure days off to vary by day
	Configure a fiscal year schedule
	Configure individual days off

Answer:

Explanation:

Requirement	Action
Set up individual working hours.	▼
	Configure security settings and define hours for each user account
	Configure service management and all customer service calendars
	Configure administration settings and system settings
Set up new weekly schedule and recurring work hours.	▼
	Configure days off to vary by day
	Configure a fiscal year schedule
	Configure individual days off

Explanation

Requirement	Action
Set up individual working hours.	▼
	Configure security settings and define hours for each user account
	Configure service management and all customer service calendars
	Configure administration settings and system settings
Set up new weekly schedule and recurring work hours.	▼
	Configure days off to vary by day
	Configure a fiscal year schedule
	Configure individual days off

NEW QUESTION # 189

A contact center superviser requires operations metrics by channel and sentiment analysis.

You need to install the Omnichannel insights dashboard for the company.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer chokes is correct. You will receive credit for any of the correct orders you select.

Actions	Answer area
Verify that you have administrator privileges for Power BI and Omnichannel.	
Install Omnichannel Insights.	
Connect the Omnichannel Insights for Dynamics 365 app to get the data.	
Configure the Power BI dataset refresh frequency.	
Publish the app for the company.	

Answer:

Explanation:

Answer Area

Verify that you have administrator privileges for Power BI and Omnichannel.
Install Ominchannel Insights.
Connect the Omnichannel Insights for Dynamics 365 app to get the data.
Configure the Power BI dataset refresh frequency.
Publish the app for the company.

1 - Verify that you have administrator privileges for Power BI and Omnichannel.
2 - Install Ominchannel Insights.
3 - Connect the Omnichannel Insights for Dynamics 365 app to get the data.
4 - Configure the Power BI dataset refresh frequency.
5 - Publish the app for the company.

NEW QUESTION # 190

......

MB-230 Updated Dumps: https://www.bootcamppdf.com/MB-230_exam-dumps.html

- Microsoft MB-230 Exam Dumps - 100% Pass Guarantee With Latest Demo [2025] ⬜ Simply search for 「 MB-230 」 for free download on ▷ www.actual4labs.com ◁ ⬜MB-230 Pass4sure Study Materials
- Advanced MB-230 Testing Engine ⬜ New MB-230 Real Exam ⬜ Study MB-230 Group ⚒ Simply search for ⬜ MB-230 ⬜ for free download on ➡ www.pdfvce.com ⬜ ⬜Study MB-230 Group
- Pdf MB-230 Exam Dump - Free PDF Microsoft First-grade MB-230 Updated Dumps ⬜ Download （ MB-230 ） for free by simply searching on ➤ www.itcerttest.com ⬜ ⬜MB-230 Real Exams
- MB-230 Test Fee ⬜ MB-230 Pass4sure Study Materials ⬜ Exam MB-230 Simulator Fee ⬜ Open ⬜ www.pdfvce.com ⬜ enter ▷ MB-230 ◁ and obtain a free download ⬜MB-230 Latest Exam Notes
- MB-230 Real Exams ⬜ MB-230 Test Dates ⬜ Test MB-230 Cram Pdf ⬜ Easily obtain free download of （ MB-230 ） by searching on 《 www.prep4pass.com 》 ⬜Study MB-230 Group
- MB-230 Learning Engine ⬜ MB-230 Valid Exam Fee ⬜ Exam MB-230 Simulator Fee ⬜ Simply search for （ MB-230 ） for free download on " www.pdfvce.com " ⬜Latest MB-230 Test Prep
- Microsoft - Updated MB-230 - Pdf Microsoft Dynamics 365 Customer Service Functional Consultant Exam Dump ⬜ Immediately open ⬜ www.testsdumps.com ⬜ and search for ➡ MB-230 ⬜ to obtain a free download ⬜New MB-230 Real Exam
- Exam MB-230 Outline ↘ MB-230 Test Fee ⬜ MB-230 Latest Exam Notes ⬜ Open ⬜ www.pdfvce.com ⬜ and search for ⬜ MB-230 ⬜ to download exam materials for free ⬜MB-230 Valid Study Plan
- Save Time And Use Microsoft MB-230 PDF Dumps Format For Qucik Preparation ⬜ Search for ☀ MB-230 ⬜☀⬜ and download it for free immediately on ▶ www.torrentvce.com ◀ ⬜Advanced MB-230 Testing Engine
- MB-230 Latest Exam Notes ⬜ MB-230 Real Exam Answers ⬜ MB-230 Real Exams ⬜ Search for " MB-230 " and download exam materials for free through ➡ www.pdfvce.com ⬜⬜⬜ ⬜Latest MB-230 Test Prep
- High-quality Pdf MB-230 Exam Dump for Real Exam ⬜ Go to website ➡ www.actual4labs.com ⬜⬜⬜ open and search for ⬜ MB-230 ⬜ to download for free ✳MB-230 Learning Engine
- shortcourses.russellcollege.edu.au, k12.instructure.com, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, taxationsikho.in, www.stes.tyc.edu.tw, www.fuxinwang.com, www.twosapp.com, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, Disposable vapes

BONUS!!! Download part of BootcampPDF MB-230 dumps for free: https://drive.google.com/open?id=1ODSCM5BdGfl6T6qV0C7zoSXBbAGFhDTF