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1. Alana has set up a new incoming mail handler to create issues or add a comment to an existing

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ATLASSIAN Jira Cloud Administrator Sample Questions (Q36-Q41):

NEW QUESTION # 36

You set up an incoming mail server and a mail handler to Create a new issue or add a comment to an existing issue Which three additional options can you set with the mail configuration

- A. Set a custom field
- B. Set watchers
- C. Set a default reporter
- D. Set the environment system field
- E. Create new users based on the From address

Answer: A,B,C,E

NEW QUESTION # 37

You need to grant members of the Compliance team access to all of your company-managed projects in Jira.

All the projects were created with a shared configuration and need to remain that way. You must decide if a project role is required to accommodate any of their requirements. Identify the requirement that necessitates the use of a project role.

- A. Only two Compliance users should be able to see secured issues.
- B. All members need to be able to move issues.
- C. Only some Compliance users can delete issues and they differ in each project.
- D. Only some Compliance users need to create shared dashboards.

Answer: C

Explanation:

Since all company-managed projects share a single configuration (including permission schemes), permissions are applied uniformly across projects. A project role is necessary when a requirement involves project-specific differences in user permissions, as roles allow membership to vary by project. The requirement that only some Compliance users can delete issues and they differ in each project (Option A) necessitates a project role, as it requires project-specific user assignments for the Delete Issues permission.

* Explanation of the Correct Answer (Option A):

* The requirement states that only some Compliance users can delete issues, and the specific users differ in each project. In a shared permission scheme, permissions like Delete Issues are granted to users, groups, or project roles. Using a group would apply the same users across all projects, which does not allow for different users per project. A project role (e.g., "Compliance Deleters") can be added to the Delete Issues permission in the shared permission scheme, and different Compliance users can be added to this role in each project's Project settings > People, accommodating the project-specific variation.

* Exact Extract from Documentation:

Manage project roles

Project roles allow permissions to be granted to different users in each project, even with a shared permission scheme.

To configure:

* Create a new project role in Settings > System > Project roles (e.g., "Compliance Deleters").

* Add the role to a permission (e.g., Delete Issues) in the permission scheme (Settings > Issues > Permission schemes).

* Add users to the role in each project's Project settings > People. Example: Grant Delete Issues to the "Compliance Deleters" role, then assign different users to the role in each project. Note: Project roles are ideal for permissions that vary by project while maintaining a shared scheme. (Source: Atlassian Support Documentation, "Manage project roles")

* Why This Fits: A project role allows different Compliance users to have the Delete Issues permission in each project, satisfying the requirement for project-specific variation while keeping the shared configuration, making Option A the correct answer.

* Why Other Options Are Incorrect:

* All members need to be able to move issues (Option B):

* The Move Issues permission can be granted to all Compliance users via a group (e.g., "Compliance Team") in the shared permission scheme. Since the requirement applies uniformly to all members across all projects, a project role is not necessary, as there is no project-specific variation.

* Extract from Documentation:

Permissions like Move Issues can be granted to a group in a shared permission scheme, applying to all projects without needing project-specific roles.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- * Only two Compliance users should be able to see secured issues (Option C):

- * Secured issues are managed by an issue security scheme, where security levels define who can view issues (e.g., specific users, groups, or roles). To allow only two Compliance users to see secured issues, you can create a security level listing those two users explicitly or a group containing only them. This does not require a project role, as the same two users apply across all projects, and security levels are part of the shared configuration.

- * Extract from Documentation:

Issue security levels can specify individual users or groups to restrict visibility. Project roles are not required unless visibility varies by project.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

- * Only some Compliance users need to create shared dashboards (Option D):

- * Creating shared dashboards requires the Share dashboards and filters global permission, not a project-level permission. This can be granted to a group containing the relevant Compliance users in Settings > System > Global permissions. Since this is a global permission, it does not vary by project and does not require a project role.

- * Extract from Documentation:

The Share dashboards and filters global permission allows users to share dashboards. It is granted globally, not via project roles.

(Source: Atlassian Support Documentation, "Manage global permissions")

- * Additional Notes:

- * Steps to configure Option A:

- * Create a "Compliance Deleters" project role in Settings > System > Project roles.

- * Add the role to the Delete Issues permission in the shared permission scheme (Settings > Issues > Permission schemes).

- * For each project, add the appropriate Compliance users to the "Compliance Deleters" role in Project settings > People.

- * This configuration requires Jira administrator privileges to create the role and modify the permission scheme, but project admins can manage role membership.

- * The shared configuration (permission scheme, etc.) is preserved, as the project role integrates seamlessly.

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Atlassian Support Documentation: Manage project roles

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Configure issue security schemes

Atlassian Support Documentation: Manage global permissions

NEW QUESTION # 38

You are configuring an issue layout in a company-managed project. Which statement is true?

- A. You can copy a layout to another project using the same screen.
- B. You can move any field to the Hidden fields section.
- C. You can move any field to the Context fields section.
- D. You can reuse fields from a team-managed project.

Answer: A

Explanation:

In a company-managed project, the issue layout determines how fields are displayed in the issue view (e.g., which fields are visible, hidden, or in the context panel). The true statement is that you can copy a layout to another project using the same screen (Option B), as Jira allows copying issue layouts to streamline configuration across projects.

- * Explanation of the Correct Answer (Option B):

- * The issue layout in a company-managed project is configured in Project settings > Issue layout and is tied to a screen (via the screen scheme). Jira allows copying an issue layout to another project that uses the same screen, ensuring consistent field arrangements across projects.

- * Exact Extract from Documentation:

Configure issue layouts in company-managed projects

Issue layouts define which fields are displayed, hidden, or placed in the context panel in the issue view.

To copy a layout:

- * Go to Project settings > Issue layout.

- * Select Copy layout and choose another project that uses the same screen. Note: The target project must use the same screen (via its screen scheme) for the layout to be compatible.

(Source: Atlassian Support Documentation, "Configure issue layouts in Jira Cloud")

- * Why This Fits: Copying an issue layout to another project using the same screen is a supported feature, making Option B the correct answer.

- * Why Other Options Are Incorrect:

- * You can reuse fields from a team-managed project (Option A):
- * Fields in team-managed projects are project-specific and cannot be reused in company-managed projects. Company-managed projects use global custom fields or system fields, managed in Settings > Issues > Custom fields. Fields from team-managed projects are isolated and not accessible.
- * Extract from Documentation:
Custom fields in team-managed projects are project-specific and cannot be reused in company-managed projects. Company-managed projects use global custom fields.
(Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")
- * You can move any field to the Hidden fields section (Option C):
- * Not all fields can be moved to the Hidden fields section. System fields like Summary, Issue Type, and Status are required and cannot be hidden. Only non-mandatory fields (e.g., custom fields, non-required system fields) can be hidden.
- * Extract from Documentation:
In the issue layout, you can hide non-mandatory fields by moving them to the Hidden fields section. Required fields like Summary, Issue Type, and Status cannot be hidden.
(Source: Atlassian Support Documentation, "Configure issue layouts in Jira Cloud")
- * You can move any field to the Context fields section (Option D):
- * The Context fields section (right panel in the issue view) has restrictions on which fields can be placed there. Fields like Summary, Description, and certain system fields cannot be moved to the context panel, as they are designed for the main issue view. Only eligible fields (e.g., custom fields, Labels, Components) can be moved to the Context fields section.
- * Extract from Documentation:
The Context fields section is for fields like Labels, Components, or custom fields. Core fields like Summary and Description cannot be moved to the context panel.
(Source: Atlassian Support Documentation, "Configure issue layouts in Jira Cloud")
- * Additional Notes:
- * Configuring issue layouts requires project admin privileges for the project (Project settings > Issue layout).
- * Copying layouts is useful for maintaining consistency across projects with similar configurations.

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Atlassian Support Documentation: Configure issue layouts in Jira Cloud
Atlassian Support Documentation: Manage custom fields in Jira Cloud

NEW QUESTION # 39

You were asked to modify the only workflow in a company-managed project. Which two requirements can be satisfied using only out-of-box functionality? (Choose two.)

- A. Only a subset of project users should be able to create epics.
- B. Only members of Testers project role can transition to Passed.
- C. Automatically set Due Date based on the issue type.
- D. Automatically reassign an issue when Priority is edited.
- E. Automatically clear Assignee when transitioning to Pending.

Answer: B,E

Explanation:

In a company-managed project, workflows define the statuses and transitions for issues. Modifying a workflow using out-of-box functionality involves adding conditions, validators, post functions, or properties to transitions. The two requirements that can be satisfied using only out-of-box functionality are automatically clear Assignee when transitioning to Pending (Option C) and only members of Testers project role can transition to Passed (Option E).

* Explanation of the Correct Answers:

* Automatically clear Assignee when transitioning to Pending (Option C):

* This requirement can be met by adding a post function to the workflow transition to the Pending status. The out-of-box Clear Field Value post function can be used to clear the Assignee field during the transition.

* Exact Extract from Documentation:

Configure workflow post functions

Post functions are executed after a transition is completed and can update issue fields or perform other actions. Out-of-box post functions include:

* Clear Field Value: Clears the value of a specified field (e.g., Assignee). To add a post function:

* Go to Settings > Issues > Workflows.

* Edit the workflow and select the transition to Pending.

* Add the Clear Field Value post function and choose Assignee. Note: Post functions are executed automatically during the transition, requiring no additional configuration. (Source: Atlassian Support Documentation, "Configure advanced work item workflows")

- * Why This Fits: The Clear Field Value post function is an out-of-box feature that directly clears the Assignee field during the transition to Pending, satisfying the requirement without custom scripting or apps.
- * Only members of Testers project role can transition to Passed (Option E):
- * This requirement can be met by adding a condition to the workflow transition to the Passed status. The out-of-box User Is In Project Role condition can restrict the transition to members of the Testers project role.
- * Exact Extract from Documentation:
Configure workflow conditions
Conditions restrict who can execute a workflow transition. Out-of-box conditions include:
- * User Is In Project Role: Allows only users in a specified project role (e.g., Testers) to perform the transition. To add a condition:
- * Go to Settings > Issues > Workflows.
- * Edit the workflow and select the transition to Passed.
- * Add the User Is In Project Role condition and select the Testers role. Note: Conditions are evaluated before the transition is displayed, ensuring only authorized users see the option. (Source: Atlassian Support Documentation, "Configure advanced work item workflows")
- * Why This Fits: The User Is In Project Role condition is an out-of-box feature that restricts the Passed transition to the Testers project role, satisfying the requirement without custom scripting or apps.
- * Why Other Options Are Incorrect:
- * Automatically set Due Date based on the issue type (Option A):
- * Out-of-box post functions allow setting a field to a specific value (e.g., Update Issue Field) but do not support conditional logic based on issue type (e.g., setting different due dates for different issue types). This requirement would require a scripted post function or an automation rule, which goes beyond out-of-box workflow functionality.
- * Extract from Documentation:
Out-of-box post functions can update fields with static values (e.g., set Due Date to a specific date).
Conditional logic based on issue type requires automation rules or third-party apps.
(Source: Atlassian Support Documentation, "Configure advanced work item workflows")
- * Only a subset of project users should be able to create epics (Option B):
- * Creating epics is controlled by the Create Issues permission in the project's permission scheme, not by workflow settings. While permissions can be restricted to a subset of users (e.g., a group or role), this is not a workflow modification. Additionally, restricting epic creation specifically (versus other issue types) requires issue type-specific permissions, which are not supported out-of-box without advanced configuration or apps.
- * Extract from Documentation:
The Create Issues permission controls who can create issues, including epics. Issue type-specific restrictions require advanced permission schemes or apps, not workflow changes.
(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")
- * Automatically reassign an issue when Priority is edited (Option D):
- * Reassigning an issue when the Priority field is edited is not possible with out-of-box workflow post functions, as post functions are tied to transitions, not field edits. This requirement would require a Jira automation rule or a scripted listener, which goes beyond out-of-box workflow functionality.
- * Extract from Documentation:
Post functions are executed during workflow transitions, not field edits. To react to field changes like Priority, use Jira automation or third-party apps.
(Source: Atlassian Support Documentation, "Automate your Jira Cloud instance")
- * Additional Notes:
- * Modifying workflows requires Jira administrator privileges, as workflows are managed at the system level (Settings > Issues > Workflows).
- * Out-of-box functionality refers to native Jira features without scripting, third-party apps, or automation rules. Options C and E leverage standard post functions and conditions, while A, B, and D require additional logic or non-workflow configurations.

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Atlassian Support Documentation: Configure advanced work item workflows
Atlassian Support Documentation: Manage permissions in Jira Cloud
Atlassian Support Documentation: Automate your Jira Cloud instance

NEW QUESTION # 40

One of the HR managers created a filter and shared the subscription with members of the hr-managers group. The filter contains the following valid JQL query:

Manager = currentUser() AND Manager in membersOf("hr-managers")

Which issues will be included in the subscription?

- A. All issues that are assigned to any member of the hr-managers group.

- B. Only issues where the group hr-managers is listed in the Manager field.
- C. Only issues where the user who created the filter is listed in the Manager field.
- **D. All issues where the user listed in the Manager field is a member of the hr-managers group.**
- E. Only issues where the recipient of the email is listed in the Manager field.

Answer: D

NEW QUESTION # 41

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