

PSA-Sysadmin Lernhilfe - PSA-Sysadmin Online Test



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Certinia PSA-Sysadmin Prüfungsplan:

Thema	Einzelheiten
Thema 1	• Configuration Management: In this section, the topics covered include General Configuration & UX customization, Customize Page Layouts, configuring Task Time Entry Mode, and creating Report and Dashboard Folders.
Thema 2	• Automated Jobs & Scheduled Maintenance: In this section, the focus is on how to schedule Jobs
Thema 3	• Schedule • Review • Delete Scheduled Jobs According to Business Needs; Perform Routine Cleanup, Configuration in 'Actuals Configuration Group' and Set Mode for Calculation, and App Log Maintenance.

Thema 4	• PSA Custom Settings, Configuration Groups, and Metadata: This section covers Lightning Components & Visualforce Pages, how to manage Lightning Pages, use Field Sets to Customize Lightning and • or Visualforce Pages, PSA Configuration Groups, Manage Configuration Groups, PSA Custom Settings, Review & Maintain Existing Custom Settings, and creating • importing Regions-Practices-Groups.
Thema 5	• User Management: This section covers Security, how to manage User Access by Assigning & Managing Permission Controls, User Access by Assigning Permission Controls, Workspaces, how to assign Workspaces to New Users, and how to maintain workspaces to Reflect Personas within the organization.

>> PSA-Sysadmin Lernhilfe <<

PSA-Sysadmin Online Test, PSA-Sysadmin Deutsch

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Certinia PSA System Administrator 2023 PSA-Sysadmin Prüfungsfragen mit Lösungen (Q58-Q63):

58. Frage

You are in the process of setting up your organization's Resources and learn that Resources in France will be working a 35-hour work week.

What will you need to do to set them up with the proper work calendar?

- A. As the Work Calendar mostly impacts Utilization, set them up with a 40-work calendar, and then include the 35-hour hour work week in your utilization calculations.
- **B. Create a separate 35-hour work calendar and associate it to the French Resources, including any specific French Holidays.**
- C. As PSA only allows one work calendar, it is best to implement a 40-hour work calendar and then create a validation rule to only allow 35 hours a week.

Antwort: B

Begründung:

PSA allows for the creation of multiple work calendars to accommodate different regional working hours. The best approach to handle the 35-hour work week for French Resources is:

- * Create a separate Work Calendar specifically for France with a 35-hour work week.
- * Define the correct daily working hours (e.g., 7 hours per day for a standard 5-day workweek).
- * Include French holidays in the work calendar to ensure scheduling accuracy.
- * Assign the work calendar to all French resources so that utilization calculations and resource assignments reflect the correct working hours.
- * Option A (PSA only allows one work calendar) is incorrect because PSA supports multiple work calendars.
- * Option B (using a 40-hour calendar and adjusting utilization calculations manually) is incorrect because it leads to inconsistent resource utilization and planning errors.

Thus, the correct answer is C.

References:

- * PSA Sys Admin Essentials Student Guide Fall 20

59. Frage

Which of the following "frequent tasks" would be found in the "System Administrator Workspace"?

- A. Transaction Reconciliation
- **B. User Management**
- C. Manage Accounts

Antwort: B

Begründung:

- * Understanding the System Administrator Workspace:
 - * The System Administrator Workspace provides tools for PSA admins to manage system-wide tasks, including user access, permissions, and system maintenance.
 - * Options Analysis:
 - * Option A: "Transaction Reconciliation" #Incorrect. Transaction reconciliation is a finance-related task, not a frequent system administration function.
 - * Option B: "User Management" #Correct! User management, including creating, updating, and deactivating users, is a core task in the System Administrator Workspace.
 - * Option C: "Manage Accounts" #Incorrect. Managing accounts is typically a function performed in Salesforce CRM, not a frequent task in the System Administrator Workspace.
 - * Steps for User Management in the System Administrator Workspace:
 - * Open System Administrator Workspace.
 - * Use User Management tools to:
 - * Assign permissions.
 - * Activate/deactivate users.
 - * Manage PSA access.
- References:
- * PSA Sys Admin Essentials Student Guide.

60. Frage

Actuals are the result of calculations run on transactions that occur in a business record. PSA tracks Actuals by incrementing values in specified amounts for each time period. Actuals include which of the following?

- A. Bookings, Billings, Forecasts, Costs, Margin
- B. Bookings, Budgets, Revenue, Costs, Margin
- **C. Bookings, Billings, Revenue, Costs, Margin**

Antwort: C

61. Frage

Currently Project Managers and Resource Managers are using Gantt. You do not want your Project Managers creating assignment, resource requests or milestones from the Gantt. Which of the following custom settings should you configure to hide these buttons?

- **A. Gantt Global Settings**
- B. Project Task Gantt Preferences
- C. Project Task Gantt Global Settings

Antwort: A

62. Frage

A user is having an issue where the Utilization report has inflated hours. The billable hours, calendar hours, and credited hours are double their actual values.

Which of the following is a possible cause of this issue?

- **A. The report needs to be filtered by Time Period Type**
- B. The report filter for "End Date" needs to be edited to a different date range
- C. The report needs to be grouped by Resource

Antwort: A

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