

Quiz High Pass-Rate ServiceNow - CTA - ServiceNow Certified Technical Architect (CTA) Test Assessment



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The ServiceNow CTA certification exam is one of the top rated career advancement certification exams in the market. This ServiceNow Certified Technical Architect (CTA) (CTA) exam is designed to prove candidates' skills and knowledge levels. By doing this the ServiceNow CTA certificate holders can gain multiple personal and professional benefits. These benefits assist the CTA Exam holder to pursue a rewarding career in the highly competitive market and achieve their career objectives in a short time period.

ServiceNow CTA Exam Syllabus Topics:

Topic	Details
Topic 1	Go-Live Preparation: This part assesses the skills of Project Coordinators in preparing for the go-live phase of IT projects. It emphasizes strategies for ensuring smooth transitions and minimizing disruptions during system launches.
Topic 2	Technical Governance: This domain evaluates the expertise of IT Governance Specialists in establishing and enforcing technical policies and standards. It focuses on ensuring that IT operations align with organizational goals and regulatory requirements.
Topic 3	Testing Leading Practices: This section tests the knowledge of Quality Assurance Engineers in applying best practices for testing IT systems. It covers methodologies and techniques for ensuring that systems meet quality and functionality standards before deployment.
Topic 4	Release and Instance Strategy: This domain assesses the abilities of Release Managers in planning and executing software releases and managing instances effectively. It emphasizes strategies for minimizing downtime and ensuring smooth deployment processes.
Topic 5	CMDB and CSDM: This section of the exam measures the skills of IT Service Managers and covers the management of Configuration Management Databases (CMDB) and Configuration Service Data Management (CSDM). It emphasizes how these tools are used to track and manage IT assets and services effectively.
Topic 6	Current and To-Be Architecture: This section tests the knowledge of Enterprise Architects in understanding and comparing current IT architectures with future (to-be) architectures. It emphasizes the ability to analyze gaps and develop strategies for transformation.
Topic 7	Platform Data and Integrations: This part measures the skills of Integration Specialists in managing data across platforms and integrating different systems. It covers techniques for ensuring seamless data exchange and synchronization.

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ServiceNow Certified Technical Architect (CTA) Sample Questions (Q14-Q19):

NEW QUESTION # 14

Under technical governance policies, what does environmental management in ServiceNow primarily define?

- A. Instance structure
- B. User access policies
- C. Data ownership
- D. Application customization

Answer: A

Explanation:

In the context of ServiceNow technical governance, environmental management primarily focuses on defining the instance structure. This includes:

Instance Segmentation: Determining how many instances are needed (e.g., separate instances for development, test, and production) and how they relate to each other.

Instance Upgrades: Establishing policies and procedures for managing instance upgrades, including scheduling, testing, and communication.

Instance Maintenance: Defining guidelines for ongoing maintenance activities, such as patching, backups, and performance monitoring.

Why not the other options?

B: Data ownership: Data ownership is typically addressed within data governance policies, not specifically environmental management.

C: User access policies: User access policies are part of security governance and are handled through roles, permissions, and access control lists.

D: Application customization: Application customization is governed by development and configuration standards, not directly by environmental management.

NEW QUESTION # 15

What is the primary function of spokes in Integration Hub?

- A. To create custom user interface designs
- B. To design custom automation workflows
- C. To manage ServiceNow database connections
- D. To act as connectors to third-party APIs

Answer: D

Explanation:

In ServiceNow Integration Hub, spokes act as connectors to third-party APIs. They provide a standardized way to connect to and interact with external systems and applications.

Here's how spokes work:

Pre-built Connectors: Spokes offer pre-built connectors for many popular applications and services, simplifying the integration process.

API Abstraction: Spokes abstract the complexity of different APIs, providing a consistent interface for interacting with various systems.

Actions and Triggers: Spokes define actions (to perform operations on the external system) and triggers (to listen for events in the external system).

Why not the other options?

A: To design custom automation workflows: While spokes are used within automation workflows, their primary function is to connect to external systems.

B: To create custom user interface designs: UI design is not the primary role of spokes.

D: To manage ServiceNow database connections: Database connections are handled by other mechanisms within ServiceNow.

NEW QUESTION # 16

A system administrator, Priya, notices that certain Configuration Items (CIs) in the CMDB have not populated the required and recommended fields, impacting data integrity. Which KPI should Priya review to diagnose this issue?

- A. Compliance
- **B. Completeness**
- C. Relationships
- D. Correctness

Answer: B

Explanation:

The KPI that directly relates to the issue of missing required and recommended fields is Completeness.

* Completeness: This KPI measures the extent to which CI records have all the necessary information filled in. Missing required or recommended fields indicate a lack of completeness in the CMDB data.

Why not the other options?

* Compliance: Compliance focuses on whether CIs meet defined standards and policies, not necessarily on the completeness of their data.

* Correctness: Correctness relates to the accuracy of the data in the CMDB, not whether all required fields are populated.

* Relationships: Relationships measure the connections between CIs, not the completeness of individual CI records.

NEW QUESTION # 17

What does a ServiceNow governance framework typically define?

Choose 3 answers

- **A. Who is involved in decision-making**
- B. Recurring schedules for governance meetings
- **C. How decisions are made**
- **D. What decisions need to be made**
- E. How work gets done on the platform

Answer: A,C,D

Explanation:

A ServiceNow governance framework provides structure and guidance for managing the platform and its applications. It typically defines:

A: How decisions are made: The framework outlines the processes for making decisions related to the platform, such as changes to configurations, new application development, and platform upgrades. This might include approval processes, escalation procedures, and communication protocols.

B: What decisions need to be made: The framework identifies the types of decisions that require governance oversight. This might include decisions about platform strategy, architecture, security, data management, and integration with other systems.

C: Who is involved in decision-making: The framework establishes roles and responsibilities for different stakeholders in the governance process. This might include defining a governance board, steering committees, and individual roles with specific decision-making authority.

Why not the other options?

D: While recurring schedules for governance meetings are important, they are not a defining element of the governance framework itself. The framework focuses on the overall structure and processes for decision-making.

E: How work gets done on the platform is more related to process definitions and workflows within specific applications, not the overarching governance framework.

NEW QUESTION # 18

Starting with the Washington DC release, what will replace Database Encryption for data at rest in ServiceNow?

- A. Full Disk Encryption (FDE)
- **B. Cloud Encryption**

- C. IP Address Access control (IPAC)
- D. Column Level Encryption (CLE)

Answer: B

Explanation:

Starting with the Washington DC release, ServiceNow is transitioning from Database Encryption to Cloud Encryption for protecting data at rest.

Cloud Encryption: This leverages the encryption capabilities of the underlying cloud infrastructure (e.g., AWS, Azure) to provide a more robust and scalable encryption solution.

Enhanced Security: Cloud Encryption offers improved key management and security features compared to the previous Database Encryption.

Simplified Management: It reduces the administrative overhead associated with managing encryption keys.

NEW QUESTION # 19

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