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ServiceNow CIS-SM (Certified Implementation Specialist - Service Mapping) certification exam is designed to test the expertise and knowledge of ServiceNow professionals who specialize in Service Mapping. Certified Implementation Specialist - Service Mapping certification exam consists of 60 multiple choice questions that are based on practical knowledge rather than theoretical knowledge. The main objective of the exam is to validate the abilities and skills of a candidate in installing, configuring, and troubleshooting Service Mapping.

The CIS-SM exam consists of 60 multiple-choice questions, which must be completed in 90 minutes. CIS-SM exam is delivered through the ServiceNow Certification Portal, and can be taken online or in person at a proctored testing center. CIS-SM Exam covers several topics, including Service Mapping architecture and components, discovery and mapping techniques, data source management, and Service Mapping integration with other ServiceNow applications. Candidates must score at least 70% to pass the exam, and the certification is valid for two years. The CIS-SM certification is a valuable credential for IT professionals who want to demonstrate their expertise in ServiceNow Service Mapping, and can lead to career advancement opportunities and increased earning potential.

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ServiceNow CIS-SM Certification is a valuable credential for professionals in the ITSM field. It demonstrates that the individual has the knowledge and skills required to implement Service Mapping solutions that improve IT service management processes. Certified Implementation Specialist - Service Mapping certification is recognized globally and is highly sought after by employers in the IT industry.

# ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q73-Q78):

#### **NEW OUESTION #73**

When using Service Mapping Pattern Designer, which one of the following is the result when using the Parse command output operation with the following command? cat /etc/haproxy/haproxy.cfg

- A. Display lines with cat in the file haproxy.cfg
- B. Display the contents of the file haproxy.cfg
- C. List all files in the haproxy.cfg directory
- D. Search for the file haproxy.cfg

Answer: B

#### **NEW QUESTION #74**

Given the CMDB class structure shown, which types of Configuration Items (CIs) will be included in a report run against the Server [cmdb ci server] table?

```
- cmdb
---- cmdb_ci
---- cmdb_ci_hardware
---- cmdb_ci_computer
---- cmdb_ci_server
---- cmdb_ci_win_server
---- cmdb_ci_linux_server
---- cmdb_ci_unix_server
---- cmdb_ci_pc_hardware
```

- A. CIs defined directly in Server [cmdb ci server] table and all parent classes
- B. CIs defined directly in Server [cmdb\_ci\_server] table and all child classes
- C. CIs defined directly in the Server [cmdb\_ci\_server] table

Answer: C

#### **NEW QUESTION #75**

What is the recommended approach to map a heavily containerized service in a production environment?

- A. Use a dynamic CI group
- B. Use manual application services
- C. Leverage tag-based mapping
- D. Apply top-down discovery

Answer: C

# **NEW QUESTION #76**

Service Mapping provides visibility to the Operator in Agent Workspace without leaving the Workspace UI. This visibility includes what items associated with the CI? (Choose two.)

A. Problems

- B. Alerts
- C. Releases
- D. Incidents

Answer: A,D

# **NEW QUESTION #77**

You have run Service Mapping discovery against a customer service and discovered the CI in the image. The customer indicates that Apache should have an outgoing connection to Tomcat. Which one of the following could be the issue?



- A. No Identification Rule is defined for Tomcat.
- B. Credentials are not configured for Tomcat.
- C. No Connection Section is defined for Apache to Tomcat.
- D. No Tomcat CI Type is defined.
- E. Process is offline for Tomcat.

Answer: C

## **NEW QUESTION #78**

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## Exam CIS-SM Pattern: https://www.practicedump.com/CIS-SM actualtests.html

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