

Reliable Apple-Device-Support Exam Tutorial & Valid Apple-Device-Support Test Discount



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Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	• Mobile Device Management: This section of the exam covers describing the difference between a personal Apple ID and a Managed Apple ID.
Topic 2	• Managing Apps: This section of the exam covers describing improved Calendar permissions and troubleshooting unresponsive apps on iPhone, iPad, or Mac.
Topic 3	• Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.
Topic 4	• Installation and Setup: This section of the exam covers moving to a new iPhone, iPad, or Mac; it covers identifying whether a Setup Assistant screen on an iPhone, iPad, or Mac is skipped due to MDM. Moreover, it covers the installation and updating the iOS, iPadOS, or macOS systems.
Topic 5	• iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.
Topic 6	• Managing Apple Device Security: This section covers recognizing the differences between kernel and system extensions, recognizing how Apple protects macOS from malware, and explaining Gatekeeper technology and runtime protection in macOS.
Topic 7	• Identifying Mac User Accounts: This section of the exam covers identifying and locating default folders for a local account on a Mac.
Topic 8	• Managing Device Networking: Connect iPhone, iPad, or Mac to a secure organization Wi-Fi network.

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Apple Device Support Exam Sample Questions (Q183-Q188):

NEW QUESTION # 183

What should you use to troubleshoot macOS installation issues?

- A. Single user mode
- B. macOS Recovery Assistant
- C. Apple Diagnostics
- D. Installer log

Answer: D

Explanation:

The installer log is a useful tool to troubleshoot macOS installation issues. The installer log records the progress and status of the installation process, as well as any errors or warnings that may occur. You can view the installer log during or after the installation by following these steps1:

* To view the installer log during the installation, press Command-L on your keyboard. A new window will open showing the log messages. You can press Command-3 to show all messages, or Command-4

* to show errors and progress messages only.

* To view the installer log after the installation, open the Console app from the Applications > Utilities folder. In the sidebar, select your Mac under Devices, then choose /var/log > install.log from the list of log files. You can use the search field or the filter bar to find relevant messages.

The installer log can help you identify the cause of the installation issue, such as a corrupted installer file, insufficient disk space, incompatible software, or network problems. You can use the information in the installer log to troubleshoot the issue or contact Apple Support for further assistance. References: How to use the macOS installer log to troubleshoot installation problems - Macworld

NEW QUESTION # 184

Select the setting in the sidebar that you should use to turn on Find My on your Mac.



Answer:

Explanation:



Explanation:

Turn on Find My Mac in iCloud settings so you can locate, lock, or erase your Mac.

* On your Mac, choose Apple menu > System Settings, then click [your name] at the top of the sidebar. ...

* Click iCloud on the right, then click Find My Mac.

NEW QUESTION # 185

How should you schedule an email to send in Mail on iPhone?

- A. Touch and hold the send button and set the send date and time.
- B. Tap Settings > Mail > Schedule and configure the send date and time.
- C. Tap the calendar icon in the mail menu bar and configure the send date and time.
- D. Touch and hold the mail body and configure the send date and time.

Answer: A

Explanation:

This is the correct way to schedule an email in the Mail app on iPhone, as introduced in iOS 16. You can compose your email as usual, and then long-press the send button (an upward arrow) to see the options for scheduling. You can choose from the suggested times, or tap "Send Later" to set a custom date and time. The scheduled email will appear in a separate mailbox called "Send Later", where you can view or delete it. The email will be sent automatically at the scheduled time, as long as your iPhone is on. References: How to Schedule Emails on Your iPhone - How-To Geek, Schedule an Email in Apple Mail on Your iPhone (iOS 16), How to schedule emails on iPhone, iPad, and Mac to send later, How to Schedule Email in the Mail App on iPhone - Guiding Tech, How to Schedule Emails on an iPhone - groovyPost

NEW QUESTION # 186

What other sharing settings may prevent Screen Sharing from being turned on?

- A. Remote Login
- B. Remote Management
- C. Media Sharing
- D. Remote Apple Events

Answer: B

Explanation:

Screen Sharing is a feature that allows you to view and control the screen of another Mac on your network. However, Screen Sharing cannot be turned on if Remote Management is already enabled on your Mac. Remote Management is a more advanced feature that allows you to remotely manage Mac computers in a commercial or business environment. Remote Management and Screen Sharing are compatible with Virtual Network Computing (VNC), but they cannot be used at the same time. To turn on Screen Sharing, you need to turn off Remote Management first in the Sharing settings of System Settings¹². The other sharing settings, such as Remote Login, Media Sharing, and Remote Apple Events, do not affect Screen Sharing and can be turned on or off independently. References: Turn Mac screen sharing on or off - Apple Support, Share the screen of another Mac - Apple Support

NEW QUESTION # 187

How to put an iPhone in recovery mode?

- A. -Quickly press and release the Volume Up button.
- B. -Quickly press and release the Volume Down button.
- C. -Press and hold the Side (or Power) button until the Recovery Mode screen appears. Keep holding the button even when the Apple logo appears; release it only when the Recovery Mode screen is visible.

Answer: A,B,C

Explanation:

According to the Apple Device Support Reference Materials, the steps to put an iPhone in recovery mode are:

- * Plug your iPhone in to your computer using your USB to Lightning cable¹.
- * On a Mac with macOS Catalina or later, open the Finder. On a Mac with macOS Mojave or earlier, or on a PC, open iTunes¹.
- * Quickly press and release the Volume Up button, then quickly press and release the Volume Down button, and then press and hold the Side (or Power) button until the recovery mode screen pops up¹². It won't happen instantly, so hang on for at least 15 seconds or so before you try it again².

* Locate your device on your computer and choose the option to Update or Restore¹.

These steps apply to all iPhones manufactured since 2017, including iPhone 8 or later, iPhone SE (2nd and 3rd generations), and iPhone 12 or later². For older models, such as iPhone 7 or earlier, the steps may vary slightly¹. References: 1: If you can't update or restore your iPhone or iPod touch - Apple Support 2: How to put your iPhone or iPad into recovery mode | iMore

NEW QUESTION # 188

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