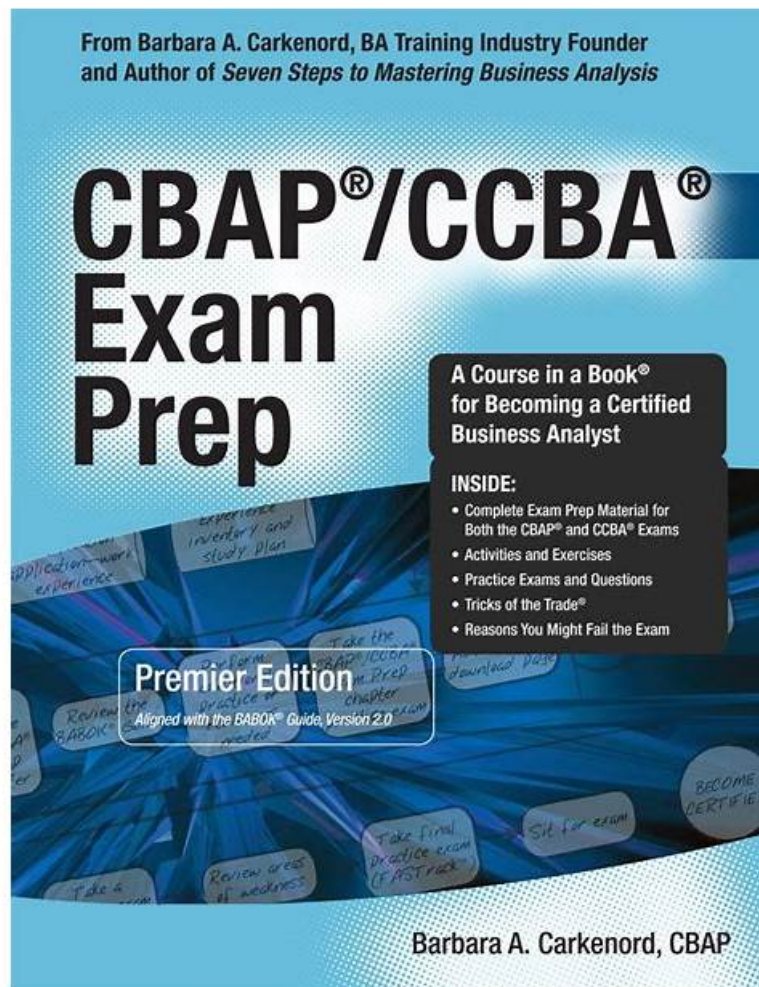


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Professional ability is very important both for the students and for the in-service staff because it proves their practical ability in the area they major in. Therefore choosing a certificate exam which boosts great values to attend is extremely important for them and the test IIBA certification is one of them. Passing the test certification can prove your outstanding major ability in some area and if you want to pass the test smoothly you'd better buy our CCBA Test Guide. We only use the certificated experts and published authors to compile our study materials and our products boost the practice test software to test the clients' ability to answer the questions. The clients can firstly be familiar with our products in detail and then make their decisions to buy it or not.

The CCBA certification exam is administered by the International Institute of Business Analysis (IIBA), a professional association dedicated to promoting the field of business analysis. To be eligible for the CCBA certification exam, candidates must have at least 3750 hours of business analysis experience and have completed at least 21 hours of professional development in the past four years. Once certified, CCBA holders must maintain their certification by completing ongoing professional development activities. The CCBA certification is a valuable asset for anyone seeking to advance in their career as a business analyst.

The CCBA exam covers various topics such as business analysis planning and monitoring, elicitation and collaboration, requirements life cycle management, strategy analysis, and requirements analysis and design definition. CCBA Exam comprises of 130 multiple-choice questions, and candidates have three hours to complete it. CCBA exam is available in a computer-based format and can be taken at various exam centers worldwide. Passing the CCBA exam requires a minimum score of 70%, which is considered a challenging pass rate.

The CCBA exam is an important certification for professionals who want to advance their careers in business analysis. It validates an individual's knowledge and skills in the field and is recognized globally. Candidates who meet the eligibility requirements can apply to take the exam and prove their competency in business analysis.

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IIBA Certification of Capability in Business Analysis (CCBA) Sample Questions (Q553-Q558):

NEW QUESTION # 553

You work as a business analyst for u Certify Inc. You have been assigned the task to implement the job shadowing process. Which of the following statements are true regarding the job shadowing process? Each correct answer represents a complete solution.

- A. The job shadowing process is a part of business analysis planning and monitoring activities.
- B. In this process, the observer has to understand their work process for better assessment of the modifications of the work required.
- C. In this process, the observer is required to keep an eye on those workers whose work routine is down and who are unable to explain their work.
- D. Job shadowing is an elicitation process that is a part of job observation.

Answer: B,D

Explanation:

Explanation

The job shadowing process is a type of observation technique that involves following and watching a person performing a specific work activity. It is used to elicit information about the tasks, tools, events, and interactions involved in the work process, as well as the challenges, opportunities, and needs of the workers.

The observer can either ask questions during the observation (active approach) or after the observation (passive approach) to clarify and validate the information gathered. The job shadowing process helps the business analyst to understand the current state of the work process and to identify the potential improvements or changes required for the future state¹².

The other options are not correct because:

Option A is incorrect. The job shadowing process is not a part of business analysis planning and monitoring activities. It is a part of business analysis elicitation and collaboration activities. Business analysis planning and monitoring activities involve defining the approach, scope, tasks, deliverables, schedule, and resources for the business analysis process³.

Option B is incorrect. The job shadowing process does not require the observer to keep an eye on those workers whose work routine is down and who are unable to explain their work. This is a biased and negative assumption that does not reflect the purpose and value of the job shadowing process. The job shadowing process is meant to observe any worker who performs the work activity of interest, regardless of their performance level or communication skills. The observer should respect the worker's privacy, autonomy, and dignity, and should not judge or evaluate their work⁴.

References:

Observation techniques for business analysts - The Functional BA, section "Observation of activities or job shadowing, is the act of studying a work activity as it is being performed." How to Make a Job Shadowing Program a Success - AIHR, section "What is job shadowing?" Business Analysis Expert Certification, CCBA® | IIBA®, section "BABOK® Guide v3", chapter 2, section 2.1 Job Shadowing: A Guide for Employees and Managers, section "Job Shadowing Etiquette"

NEW QUESTION # 554

Which stakeholder analysis technique shows stakeholders that fall outside the scope of the solution but still interact with it in some way?

- A. Process modeling
- B. Risk analysis
- C. Scope modeling
- D. Interview

Answer: C

Explanation:

Explanation

Scope modeling shows stakeholders that fall outside the scope of the solution but still interact with it in some way. Scope models are used to describe the scope of analysis or the scope of a solution. It serves as a basis for defining and delimiting the scope of business analysis and project work.

Answer D is incorrect. Process modeling can be a source for identifying additional stakeholders, since related processes may be affected.

Answer A is incorrect. Risk analysis is the study of the probability, impact, and scoring of identified risk events. Risk analysis is the science of risks and their probability and evaluation in a business or a process. It is an important factor in security enhancement and prevention in a system. Risk analysis should be performed as part of the risk management process for each project. The outcome of the risk analysis would be the creation or review of the risk register to identify and quantify risk elements to the project and their potential impact.

Answer B is incorrect. Interviews are useful for collecting requirements and for identifying other stakeholders. An interview is a systematic approach. It is used for eliciting information from a person or a group of people in an informal or formal setting by talking to an interviewee, asking relevant questions, and documenting the responses. Interviewees are also able to identify other stakeholders.

NEW QUESTION # 555

During the analysis, synthesis, and refinement of elicitation results the business analyst (BA) has discovered that some information is missing. Which course of action would resolve the situation?

- A. Verify the requirements results
- B. Conduct elicitation activities
- C. Conduct traceability analysis
- D. Validate the requirements

Answer: C

Explanation:

Requirements traceability identifies and documents the lineage of each requirement, including its backward traceability, its forward traceability, and its relationship to other requirements. Traceability is used to help ensure that the solution conforms to requirements and to assist in scope, change, risk, time, cost, and communication management. It is also used to detect missing functionality or to identify if there is implemented functionality that is not supported by any requirement.

NEW QUESTION # 556

A business analyst (BA) is conducting a workshop with the purpose of analyzing a business process. Stakeholders of different business units are in attendance. Each stakeholder is able to explain their unit's contribution to the process, however, there is no end to end process owner who can provide a consolidated view. Which technique should the BA use to compare the stakeholder's inputs against each other in order to check for consistency and omissions?

- A. Create a use case scenario that describes the process step by step
- B. Create a logical data model with the information elicited
- C. Schedule a follow-up workshop to give more time for additional input
- D. Develop a process model with swimlanes to highlight the handoff points

Answer: A

NEW QUESTION # 557

The claims intake workflow of an insurance company is being standardized across all branch offices. The business analyst (BA) assigned to this project has interviewed users individually in all the offices and plans to schedule a workshop with all the users. What should the BA do to prepare for the workshop?

- A. Develop a work breakdown structure
- B. Create a process model
- C. Build an entity-relationship diagram
- D. Construct a decision tree

Answer: B

NEW QUESTION # 558

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