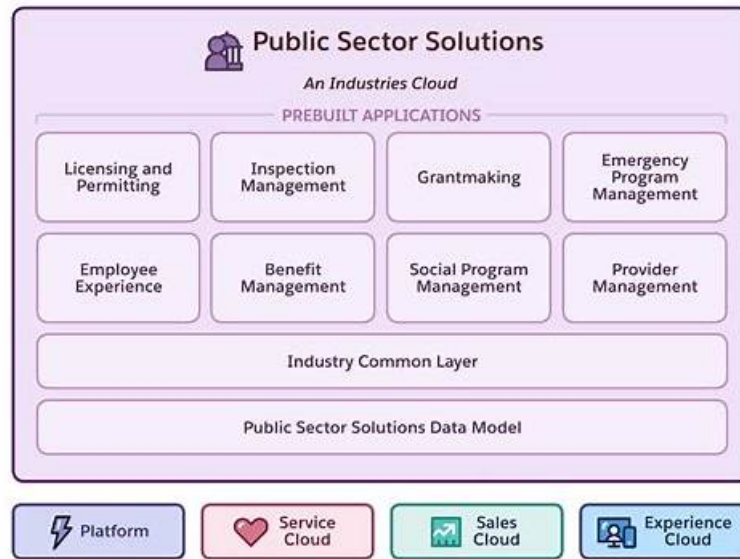


Salesforce Public-Sector-Solutions Regualer Update - Public-Sector-Solutions Dump



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Salesforce Public-Sector-Solutions Exam Syllabus Topics:

Topic	Details
Topic 1	Public Sector Solutions Implementation Strategies and Best Practices: This domain measures the ability to implement Salesforce Public Sector Solutions using strategic approaches and industry best practices. Focus areas include PSS solutions, data sharing, security, scalability, and data quality. Demonstrating expertise in mapping business processes and designing robust solutions reflects the technical consultant's aptitude for driving successful implementations in complex public sector environments.
Topic 2	Public Sector Solution Product Configuration: This section assesses the proficiency of public sector technical consultants in identifying and implementing the right Salesforce Public Sector Solutions components for business requirements. Skills in Omnistudio, Service Cloud, and automation tools are key. It tests the ability to create optimized configurations, action plans, and digital experiences that enhance service delivery.
Topic 3	Public Sector Solutions - Product-Specific Systems Knowledge: Proficiency of public sector technical consultants in configuring systems for licenses, permits, inspections, grants management, employee experience, and emergency response will be tested. Understanding document processing, eSignature technologies, and reporting options is critical. Success in this area demonstrates expertise in delivering tailored solutions aligned with customer objectives and lifecycle requirements.

Salesforce Public-Sector-Solutions Dump, Public-Sector-Solutions Latest Exam Questions

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Salesforce Public Sector Solutions Accredited Professional Sample Questions (Q100-Q105):

NEW QUESTION # 100

The Department of Disaster Assistance has received the approval to fund government agencies if a disaster occurs in their region. What is the best solution to capture the fund-related requirements, objectives, and supporting documents?

- A. Utilize the "Funding Program Request" object to capture the details
- **B. Utilize the "Funding Request" object to capture the details**
- C. Utilize the "Business Licence Application" object to capture the details
- D. Utilize the "Funding Program" object to capture the details

Answer: B

Explanation:

The "Funding Request" object is the best solution to capture the fund-related requirements, objectives, and supporting documents. The "Funding Request" object is a standard object that comes with Public Sector Solutions. It can be used to track requests for funding from different sources, such as government agencies or external organizations. The "Funding Request" object can store information such as the funding program, the funding amount, the funding status, the funding requestor, and the funding recipient. It can also have related records such as documents, tasks, or disbursements. Reference: https://help.salesforce.com/s/articleView?id=psc_admin_setup_funding_request.htm&type=5&language=en_US

NEW QUESTION # 101

A government agency wants to implement the Licenses, Permits, and Inspections modules of Public Sector Solutions. The agency needs to issue licenses and permits to two different sets of constituents; business constituents and private constituents. The agency would like to roll out licenses and permits to their business constituents first, followed by the private constituents at a later date. What data model and implementation strategy should a technical consultant recommend to the government agency for this use case?

- A. Implement both the Business Account and Contact data model for business constituents and the Person Account data model for private constituents at the same time.
- **B. Implement the Business Account and Contact data model for business constituents now, and implement the Person Account data model for private constituents at a later date.**
- C. Implement both the Business Account and Contact data model for business constituents and the Household Account and Contact data model for private constituents at the same time.
- D. Implement the Business Account and Contact data model for business constituents now, and implement the Household Account and Contact data model for private constituents at a later date.

Answer: B

Explanation:

This recommendation aligns with the implementation strategy required by the government agency. Here's the rationale:

- * Business Account and Contact data model is designed for managing entities like businesses, organizations, and their associated contacts.
- * Rolling out this model first ensures the agency can meet its priority of addressing business constituents before private constituents.
- * Person Account data model is tailored for individuals acting as their own account, which is suitable for private constituents.
- * Implementing this at a later stage aligns with the phased rollout strategy the agency prefers.
- * Starting with only the Business Account and Contact model keeps the initial implementation focused and avoids unnecessary complexity.
- * A phased approach allows the agency to learn and refine processes during the first phase (business constituents), then expand to private constituents.
- * B. Business Account and Household Account/Contact data model:

* The Household Account model is not recommended for this use case. It is primarily used in Salesforce Nonprofit Success Pack (NPSP), not Public Sector Solutions. For private constituents, the Person Account model is more suitable.

* C. Implementing both models at the same time:

* Rolling out both models simultaneously (Business Account and Person Account) adds complexity to the implementation. It would require handling two different constituent types from the start, which is against the phased approach preferred by the agency.

* D. Implementing Business Account and Household Account at the same time:

* This option introduces an unnecessary mix of data models (Household Accounts instead of Person Accounts). Additionally, implementing both at once contradicts the agency's phased rollout preference.

1. Business Constituents First: 2. Private Constituents Later: 3. Avoiding Complexity During Initial Rollout:

Why Not the Other Options? Conclusion: To meet the agency's requirements, the technical consultant should recommend implementing the Business Account and Contact data model for business constituents now and the Person Account data model for private constituents at a later stage.

NEW QUESTION # 102

A government agency is planning for a project Implementation. The project has to comply with regulations for storing protected health information (PHI). What are two different Salesforce security tools that can be used to meet this requirement?

- A. Field Audit Trail
- B. Setup Audit Trail
- C. Event Monitoring
- D. Platform Encryption

Answer: A,D

Explanation:

Field Audit Trail and Platform Encryption are two different Salesforce security tools that can be used to meet the requirement of storing protected health information (PHI). Field Audit Trail allows government agencies to track changes to sensitive data fields over time and set retention policies for field history data. Platform Encryption allows government agencies to encrypt sensitive data at rest while preserving critical platform functionality. Reference: <https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/secure-data-with-platform-encryption>

NEW QUESTION # 103

What are two possible use-cases for a FlexCard?

- A. A homepage widget to quickly launch common processes.
- B. A widget to aggregate complex data models for quick-glance information
- C. A widget to perform inline edits and calculations within a table quickly
- D. A widget to ask multiple pages of questions in the application form

Answer: A,B

Explanation:

FlexCards in Salesforce Public Sector Solutions are used to create highly customizable and dynamic user interfaces. They serve as building blocks to display and interact with data efficiently. Two key use cases for FlexCards include:

* Aggregating Complex Data Models for Quick-Glance Information:

* FlexCards can be designed to pull data from multiple sources and present it in a consolidated, easy-to-understand format. This allows users to quickly get an overview of relevant information without navigating through different sections or records.

* For example, a FlexCard can display a summary of constituent details, open cases, recent interactions, and any pending tasks, all in one place.

* Homepage Widget to Quickly Launch Common Processes:

* FlexCards can be added to the homepage or any other relevant page as actionable widgets. These widgets can include buttons or links to initiate frequently used processes such as creating a new case, scheduling an inspection, or submitting a service request.

* This enhances user productivity by providing quick access to essential functions directly from the homepage.

References:

* Salesforce Help: FlexCards Overview

* Salesforce Public Sector Solutions Documentation

NEW QUESTION # 104

A government agency charges license fees for small businesses. The agency uses Public Sector Solutions to automate the license application process and dynamically calculate the license fee (based on multiple parameters, ex: revenue, industry type, etc..) for a specific business customer.

Which public sector tools should be leveraged for this use case?

- A. Application form using Omniscripts and embed the Business Rules Engine to derive the license fee in the process
- B. Application form using Flows and embed the Business Rules Engine to derive the license fee in the process.
- C. Application form using Omniscripts and embed the license fee logic using triggered flows
- D. Application form using Omniscripts and embed the license fee logic using integration procedures

Answer: A

Explanation:

Application form using OmniScripts and embedding the Business Rules Engine to derive the license fee in the process is a way to automate the license fee calculation for small businesses based on multiple parameters using Public Sector Solutions tools.

OmniScripts are guided digital forms that can be used to capture data from external users, such as license or permit applicants. Business Rules Engine (BRE) is a feature of Public Sector Solutions that can help public sector agencies to create and manage business rules and logic, such as determining fees or eligibility. OmniScripts can embed the Business Rules Engine to derive the license fee in the process based on multiple parameters, such as revenue, industry type, etc. Reference:

https://help.salesforce.com/s/articleView?id=psc_admin_setup_omniscript.htm&type=5&language=en_US

https://help.salesforce.com/s/articleView?id=psc_admin_setup_bre.htm&type=5&language=en_US

NEW QUESTION # 105

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