

Salesforce-Slack-Administrator Exam Objectives Pdf - Salesforce-Slack-Administrator Valid Test Sims



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.
Topic 2	User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.
Topic 3	Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.
Topic 4	App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.

Topic 5	• Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.
Topic 6	• Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.

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Salesforce Certified Slack Administrator Sample Questions (Q101-Q106):

NEW QUESTION # 101

The Slack implementation team at Large Inc is confirming all of the settings on their new Enterprise Grid organization and wants to make sure that they have appropriately involved the Security team in any critical security decisions.

Which TWO of the following settings are most critical to discuss with their Security team? (Choose two.)

- A. Whether to enable admin-approved apps
- **B. Who can create and archive channels**
- **C. Who can invite new members**
- D. Who is allowed to add custom emoji

Answer: B,C

NEW QUESTION # 102

As an Org Admin at a healthcare company, you've been tasked with simplifying the experience for getting an upcoming communications project Slack-ready. A team of your organization's employees will work with a dozen rotating consultants at a communications agency to manage several communications campaigns over the next 6 to 8 months.

You'll manage this external collaboration using guests or Slack Connect.

What is the best method for managing this collaboration?

- **A. Use Slack Connect to allow each organization to manage privacy settings, oversee channel naming, and add their own team members as project needs shift.**
- B. Provide the communications agency with guest accounts so that they can invite additional external users to the channels as needed.
- C. Use Slack Connect in order to automatically sunset the external access to the shared Slack channels after the 8 months is completed.
- D. Provide the communications agency with guest accounts so that you can block file uploads/downloads for this work.

Answer: A

NEW QUESTION # 103

You're an Org Admin who is tasked with auditing all guest accounts in your company's Slack Enterprise Grid organization. The organization consists of two workspaces.

What is the most efficient way for you to gather this information?

(Select the best answer.)

- A. Open a ticket with Slack's Customer Experience team to see which guest accounts are active.
- B. Export the data using the Export Data tab in the org administration dashboard.
- C. Gather the data from the Manage Members section of each workspace's administration dashboard.
- **D. Export the data from the Members section of the org analytics dashboard.**

Answer: D

Explanation:

Slack Enterprise Grid provides an Org-level Members analytics section where you can view and export detailed information about all users, including guest accounts.

"Org Admins and Org Owners can export member lists from the Org analytics dashboard, including guest account details like type (single-channel or multi-channel), status, and associated workspaces." Gathering from each workspace (A) is inefficient and manual. Exporting from the Export Data tab (D) relates to message and file exports, not member data. Opening a ticket with Slack (B) is unnecessary for this standard administrative task.

(Reference: Slack Administration Study Guide - Org Analytics and Member Exports)

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NEW QUESTION # 104

You're planning a surprise milestone birthday party for your Team Leader virtually. Currently, the planning committee consists of two other direct team members. However, there are plans to invite a few cross-functional friends, and ask them to contribute towards a gift basket and flowers.

What should you do to facilitate the conversation?

(Select the best answer.)

- A. Create a thread for planning in your existing team channel and

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