

SAP C-C4HCX-2405 Certification Exam Infor, Top C-C4HCX-2405 Questions



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SAP C-C4HCX-2405 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">The Intelligent Enterprise: This section of the exam measures the skills of SAP Consultants and their vision for the Intelligent Enterprise. It focuses on understanding how various SAP solutions work together to create an integrated, intelligent business ecosystem. One skill to be measured is aligning technology solutions with business strategies effectively.
Topic 2	<ul style="list-style-type: none">SAP Customer Data Cloud: This section of the exam measures the skills of SAP Consultants and covers SAP's solution for managing customer data and consent. It emphasizes understanding data protection regulations and customer identity management. A skill to be measured is implementing secure customer data management practices.
Topic 3	<ul style="list-style-type: none">SAP Marketing Cloud and Emarsys: This section of the exam covers SAP's marketing automation and customer engagement solutions. It emphasizes understanding how to create personalized marketing campaigns and analyze customer behavior. A skill to be measured is developing targeted marketing strategies using SAP tools.

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SAP Certified Associate - Solution Architect - Customer Experience Sample Questions (Q39-Q44):

NEW QUESTION # 39

Which of the following are guiding principles of SAP Master Data Integration?

Note: There are 2 correct answers to this question.

- A. Improve trust level of master data
- B. Central integration point for master data
- C. Ensure high quality of master data across all applications
- D. Out of the box integrations provided to cloud solutions from SAP

Answer: B,C

NEW QUESTION # 40

You notice message processing has failed in your SAP Cloud Integration tenant, and the error text suggests the issue is related to inbound message payload.

What actions would you perform in the SAP Cloud Integration Operations view?

- A. Choose the All Integrations Flows - Completed Messages tile, find the message in question , and inspect the log for errors.
- B. Choose the Connectivity Tests tile, go to the TLS tab, and send a test request to the targetsystem
- C. Choose the All Integration Flows - Retry Messages tile, find the failed message, and restart the message processing
- D. Choose the Manage Integration Content tile, select the iFlow in question , set the log level to trace, and request that the consumer resend the message.

Answer: D

Explanation:

Step 1: Troubleshooting in SAP Cloud IntegrationWhen a message fails in the SAP Cloud Integration tenant, detailed diagnostics are necessary to identify and resolve issues.

* Manage Integration Content:

* Navigate to the "Manage Integration Content" tile to identify the specific iFlow causing the issue.

* Set Log Level to Trace:

* Adjusting the log level to trace provides detailed logs, allowing you to analyze the inbound payload and identify discrepancies or errors.

* Request Message Resend:

* Once the issue is identified and resolved, request the consumer to resend the message for successful processing.

Step 2: Correct Troubleshooting Actions

* SAP Help Portal:SAP Cloud Integration Troubleshooting Guide.

* SAP Training:OpenSAP training on "SAP Cloud Integration Operations." References

NEW QUESTION # 41

You need to perform technical services on equipment located at customer sites.

How can you update the structure of equipment installed at a customer location in SAP Service Cloud?

- A. Using installed base management
- B. Using work ticket management

- C. Using knowledge base management
- D. Using workflow rule management

Answer: A

Explanation:

Step 1: Equipment Management in SAP Service Cloud
Installed base management allows tracking and updating of equipment structures at customer sites.

* Installed Base Management:

- * Provides tools for updating equipment structure, such as adding, removing, or reassigning products.
- * Tracks changes to ensure accurate service history and operational efficiency.

Step 2: Correct Approach

* SAP Help Portal: Installed base management features in SAP Service Cloud.

References

NEW QUESTION # 42

How can Service Agents take action to improve the reaction times of a case in SAP Service Cloud?

Note: There are 2 correct answers to this question.

- A. They can change the service level determination rules.
- **B. They can escalate the case.**
- C. They can modify the Resolution Due On field.
- **D. They can assign a different team to the case.**

Answer: B,D

NEW QUESTION # 43

You are viewing event logs in SAP Commerce Cloud portal. Which types of log can be shown? Note: There are 3 correct Answers to this question.

- A. Cloud integration logs
- **B. Deployments logs**
- C. Shipping status logs
- **D. Apache Tomcat logs**
- **E. Blob storage logs**

Answer: B,D,E

NEW QUESTION # 44

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