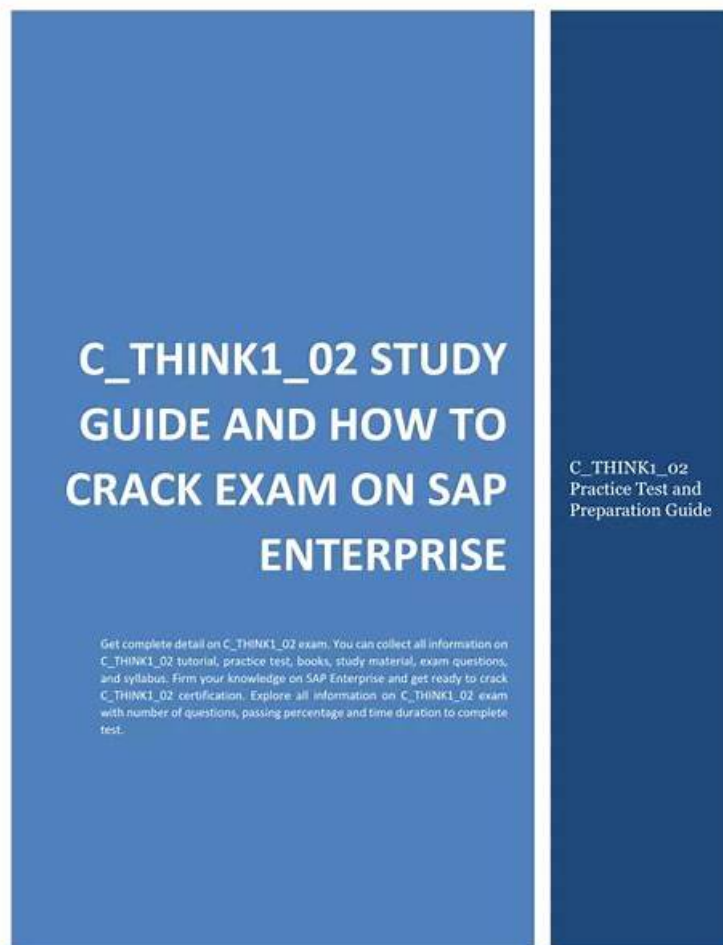


SAP C-THINK1-02 Questions Exam Study Tips And Information



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SAP C-THINK1-02 Exam Description:

The "SAP Certified Associate - Design Thinking" certification exam verifies that the candidate possesses required knowledge in the area of the SAP Design Thinking methodology, processes and workshop organization/facilitation for the consultant profile. The candidate should demonstrate the successful use of Design Thinking principles in projects. This certificate builds on the knowledge gained through the related Design Thinking training.

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SAP Certified Associate - Design Thinking Sample Questions (Q22-Q27):

NEW QUESTION # 22

After presenting the workshop challenge to the teams, they question whether the challenge is really a challenge and believe that they already know the solution. As a coach, how do you manage this situation?

Note: There is 1 correct answer to this question.

- A. Let them outline their solutions and prioritize the best solution
- **B. Explain the purpose and importance of a deep understanding the problem**
- C. Let them outline their solutions and convince them that their solutions do not fit to the challenge.
- D. Skip the scoping exercise and proceed directly to research

Answer: B

Explanation:

When teams believe they already know the solution to a challenge, it is crucial to guide them back to the foundational principles of Design Thinking. The focus should be on ensuring a thorough understanding of the problem before jumping to solutions.

* Option A: Let them outline their solutions and prioritize the best solution This is incorrect. Allowing the team to immediately outline solutions skips the critical step of deeply understanding the problem.

Premature solutioning can lead to ineffective or incomplete outcomes.

* Option B: Skip the scoping exercise and proceed directly to research This is incorrect. Skipping scoping undermines the structured approach of Design Thinking. Scoping ensures that the problem is well- defined and aligned with the overall objectives.

* Option C: Explain the purpose and importance of a deep understanding the problem This is correct. As a coach, your role is to emphasize the value of empathy and problem exploration. By explaining why understanding the problem deeply is essential, you can help the team refocus on uncovering user needs and pain points before proposing solutions.

* Option D: Let them outline their solutions and convince them that their solutions do not fit to the challenge. This is incorrect. Directly challenging the team's solutions can create resistance and disengagement. Instead, guiding them to revisit the problem ensures a more constructive and collaborative approach.

NEW QUESTION # 23

Within business process related software implementation projects, in which phases would you typically apply Design Thinking? Note: There are 2 correct answers to this question.

- A. Realization
- **B. Blueprinting**
- C. Final preparation for go live
- **D. Project preparation**

Answer: B,D

Explanation:

Design Thinking is particularly effective in the early stages of business process-related software implementation projects, where understanding user needs and defining requirements are critical. Below is a detailed explanation of the correct answers:

* Definition: The project preparation phase involves defining the project scope, objectives, and initial design challenge.

* Why Design Thinking is applied here:

* During project preparation, Design Thinking helps align stakeholders on the problem to be solved and ensures that user needs are considered from the outset.

* SAP Design Thinking methodology recommends using Design Thinking in this phase to establish a user-centric foundation for the project.

NEW QUESTION # 24

What is the correct sequence of phases for the Design Thinking process? Note: There is 1 correct answer to this question.

- A. Scoping - Research - Synthesis
- B. Preparation - Research - Scoping
- **C. Preparation - Scoping - Research**
- D. Scoping - Synthesis - Research.

Answer: C

Explanation:

The Design Thinking process follows a structured sequence of phases to ensure a systematic approach to problem-solving. Here's why the correct answer is D:

* Why this is incorrect: While scoping, research, and synthesis are important phases, their sequence is incorrect. Synthesis typically follows research, not scoping, as it involves analyzing and organizing insights to define the problem.

NEW QUESTION # 25

What are important coaching tips for Design Thinking coaches? Note: There are 3 correct answers to this question.

- A. Ensure seriousness
- **B. Set the tone.**
- C. Actively participate in content related discussions
- **D. Understand the power of group dynamics**
- **E. Infuse positive emotions**

Answer: B,D,E

NEW QUESTION # 26

What data points are required to derive "How might we" questions? Note: There are 2 correct answers to this question.

- **A. User, need, and insight.**
- **B. Persona, pain point and reason why**
- C. Need, motivation, and design challenge
- D. User types, need, and insight

Answer: A,B

NEW QUESTION # 27

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