

ServiceNow CIS-HAM Latest Material & CIS-HAM Brain Exam



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The CIS-HAM Exam is designed to test the expertise of professionals in the implementation and management of ServiceNow HAM solutions. CIS-HAM exam measures the individual's ability to configure and administer ServiceNow HAM, including asset discovery, asset management, lifecycle management, and reporting. Certified Implementation Specialist - Hardware Asset Management certification is ideal for IT professionals, including ServiceNow administrators, developers, and consultants, who are responsible for deploying and managing HAM solutions for their organizations.

Upon passing the CIS-HAM exam, individuals will receive the ServiceNow Certified Implementation Specialist - Hardware Asset Management certification. Certified Implementation Specialist - Hardware Asset Management certification demonstrates to employers and peers that the individual has a deep understanding of hardware asset management principles and practices and is capable of configuring and managing hardware assets within the ServiceNow platform. Certified Implementation Specialist - Hardware Asset Management certification is valid for two years and can be renewed by passing a recertification exam or completing continuing education credits.

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Quiz ServiceNow CIS-HAM - Certified Implementation Specialist - Hardware Asset Management Marvelous Latest Material

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ServiceNow CIS-HAM (Certified Implementation Specialist - Hardware Asset Management) exam is designed for professionals who want to demonstrate their expertise in the Hardware Asset Management module of the ServiceNow platform. Certified Implementation Specialist - Hardware Asset Management certification validates the skills necessary to implement, configure, and manage hardware assets in ServiceNow. CIS-HAM Exam focuses on topics such as asset lifecycle management, procurement, inventory management, and reporting.

ServiceNow Certified Implementation Specialist - Hardware Asset

Management Sample Questions (Q151-Q156):

NEW QUESTION # 151

Which catalogs support the request and procurement process? (Choose three.)

- A. Product Catalog
- **B. Vendor Catalog**
- **C. Asset Catalog**
- **D. Service Catalog**
- E. Procurement Catalog

Answer: B,C,D

NEW QUESTION # 152

What are the main purposes of transfer order line tasks? (Choose two.)

- **A. To move transfer order lines from one stage to another**
- B. To help track the total number of assets moved from one stockroom to another
- C. To automate reordering of consumables as they are consumed by users
- D. To move transfer orders from one stage to another
- **E. To help track service levels and the time frame needed to complete a transfer order**

Answer: A,E

Explanation:

Explanation

According to the ServiceNow Product Documentation on Transfer Orders¹, transfer orders are records that define the movement of assets from one stockroom to another¹. They can be used to replenish the stock of assets, fulfill asset requests, or relocate assets¹.

According to the ServiceNow Product Documentation on Transfer Order Line Tasks², transfer order line tasks are records that define the actions that need to be performed for each transfer order line². A transfer order line is a record that defines the quantity and model of the assets that are being transferred¹.

The main purposes of transfer order line tasks are²:

To help track service levels and the time frame needed to complete a transfer order: Transfer order line tasks have a due date and a state that indicate the progress and completion of the transfer order line. They also have a priority and an assignment group that determine the urgency and the responsibility of the transfer order line. These fields help users to monitor and manage the service levels and the time frame needed to complete a transfer order.

To move transfer order lines from one stage to another: Transfer order line tasks have a type that defines the action that needs to be performed for the transfer order line, such as pick, pack, ship, or receive. As transfer order line tasks are completed, the transfer order line moves from one stage to another, such as requested, in transit, or received. These stages reflect the status and location of the assets that are being transferred.

References:

1: ServiceNow Product Documentation: Transfer Orders

2: ServiceNow Product Documentation: Transfer Order Line Tasks

NEW QUESTION # 153

What core sets of data are required for effective IT asset management?

Choose 4 answers

- **A. Users**
- **B. Locations**
- **C. Models**
- D. Relationships
- E. Projects
- **F. Manufacturers**

Answer: A,B,C,F

Explanation:

According to the ServiceNow Hardware Asset Management documentation, the core sets of data required for effective IT asset

management are:

- *Manufacturers: The companies that produce the hardware assets, such as Dell, HP, Cisco, etc.
- *Locations: The physical places where the hardware assets are stored or used, such as offices, data centers, warehouses, etc.
- *Users: The people who own, use, or manage the hardware assets, such as employees, customers, vendors, etc.
- *Models: The specific types or categories of hardware assets, such as laptops, servers, routers, etc.

NEW QUESTION # 154

Delegated Developers are granted access only to what in which they are working?

- A. Interfaces
- B. APIs
- C. Instances
- **D. Scopes**

Answer: D

Explanation:

Delegated Developers are granted access only to scopes in which they are working¹. A scope is a set of application files and data that are isolated from other applications on the same instance².

Scopes allow developers to create and modify applications without affecting the functionality or security of other applications or the platform².

Delegated Developers can be assigned developer permissions for specific scopes by an application administrator or a system administrator¹. These permissions determine what types of files and data they can access and modify within the scope¹.

Delegated Developers can also request cross-scope access to access resources from another scope, which must be approved or denied by the owner of the target scope¹.

Delegated Developers do not have access to interfaces, APIs, or instances, unless they are explicitly granted by an administrator or a cross-scope request¹. References:

1: Delegated Development - Product Documentation: San Diego - ServiceNow

2: Application Scoping - Product Documentation: San Diego - ServiceNow

NEW QUESTION # 155

Describe the structure of a Transfer Order.

- A. Transfer Order Task > Transfer Order Line
- **B. Transfer Order > Transfer Order Line > Transfer Order Task**
- C. Transfer Order > Transfer Order Task > Transfer Order Line
- D. Transfer Order Task > Transfer Order

Answer: B

Explanation:

* A transfer order is a record of all asset transfers that happen to and from company-owned stockrooms¹. A transfer order can have one or more transfer order lines, which represent the individual assets or asset models that are being transferred².

* A transfer order line can have one or more transfer order tasks, which are the actual work items that need to be performed to complete the transfer, such as packing, shipping, receiving, and unpacking².

* The structure of a transfer order is shown in the following diagram²:

```
Transfer Order
|
+-- Transfer Order Line 1
| |
| | +-- Transfer Order Task 1.1
| | |
| | +-- Transfer Order Task 1.2
| |
+-- Transfer Order Line 2
|
+-- Transfer Order Task 2.1
|
+-- Transfer Order Task 2.2
```

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