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The Service Mapping tool within the ServiceNow platform creates and maintains maps that provide real-time intelligence of an organization's critical services and infrastructure. A CIS-SM Certified professional is equipped with the knowledge and technical skills required to manage and maintain services with Service Mapping in ServiceNow. They are able to streamline processes, automate processes, increase efficiency and reduce waste, and improve user satisfaction.

The CIS-SM certification exam is ideal for IT professionals who are involved in Service Management, IT Operations, and Infrastructure management. Certified Implementation Specialist - Service Mapping certification exam is designed to empower individuals with the technical knowledge and skills to implement Service Mapping solutions and support their organizations in achieving their business objectives. Certified Implementation Specialist - Service Mapping certification exam is also suitable for ServiceNow administrators, developers, and consultants who want to specialize in Service Mapping and provide value to their clients. Certified Implementation Specialist - Service Mapping certification exam provides a competitive advantage to professionals in the IT industry, as it demonstrates their expertise in Service Mapping and their commitment to enhancing their technical skills.

## ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q57-Q62):

### NEW QUESTION # 57

In Pattern Designer, which one of the following best describes the Create Connection step?

- A. Provides information about relationships between cluster members

- B. Provides information about integrations to the host
- C. Provides information about outbound connections to other CIs
- D. Provides information about relationships between the host and installed software

Answer: C

#### NEW QUESTION # 58

When using Pattern Designer, which one of the following best describes a variable \$proxy\_urls[+].host?

- A. The host field values from all rows of the proxy\_urls table
- B. The proxy\_urls values from all rows of the host table
- C. The proxy\_urls value for the first row of the host table
- D. The host field value for the first row of the table proxy\_urls

Answer: A

#### NEW QUESTION # 59

When running Service Mapping discovery, which of the following represents the root cause of the error?

"Failed to access target system. Access is denied"

- A. Applicative permissions error
- B. SSO authentication error
- C. CLI permissions error
- D. Windows authentication error

Answer: B

#### NEW QUESTION # 60

You have run Service Mapping discovery against a customer service and discovered the CI in the image. The customer indicates that Apache should have an outgoing connection to Tomcat. Which one of the following could be the issue?



- A. Credentials are not configured for Tomcat.
- B. No Identification Rule is defined for Tomcat.
- C. No Tomcat CI Type is defined.
- D. No Connection Section is defined for Apache to Tomcat.
- E. Process is offline for Tomcat.

Answer: D

#### NEW QUESTION # 61

Assume an Apache Web Server Identifier Entry is configured as shown:



myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, Disposable vapes