

Test MB-230 King - New MB-230 Exam Practice



P.S. Free & New MB-230 dumps are available on Google Drive shared by Actual4Dumps: https://drive.google.com/open?id=1u1XfcTF6JMgGZRx-q_siEE-vpNWAwoo

Are you ready to gain all these Microsoft MB-230 certification benefits? Looking for a simple, smart, and quick way to pass the challenging Microsoft Dynamics 365 Customer Service Functional Consultant exam? If your answer is yes then you need to enroll in the MB-230 exam and prepare well to crack this MB-230 Exam with good scores. In this career advancement journey, you can get help from Actual4Dumps. The Actual4Dumps will provide you with real, updated, and error-free MB-230 Exam Dumps that will enable you to pass the final Microsoft Dynamics 365 Customer Service Functional Consultant exam easily.

Microsoft MB-230 certification exam is a valuable asset for individuals who want to advance their careers in the field of Dynamics 365 Customer Service. Microsoft Dynamics 365 Customer Service Functional Consultant certification is recognized globally and demonstrates the candidate's expertise in the field. Microsoft Dynamics 365 Customer Service Functional Consultant certification also provides an opportunity for individuals to showcase their skills and knowledge to potential employers.

To prepare for the MB-230 Certification Exam, candidates can take advantage of a range of training resources, including online courses, instructor-led training, and self-paced learning options. These resources are designed to help candidates build their knowledge and skills in the areas covered by the exam.

>> Test MB-230 King <<

New MB-230 Exam Practice & MB-230 Latest Exam Preparation

Microsoft MB-230 certification exams are a great way to analyze and evaluate the skills of a candidate effectively. Big companies are always on the lookout for capable candidates. You need to pass the Microsoft MB-230 Certification Exam to become a certified professional. This task is considerably tough for unprepared candidates however with the right MB-230 prep material there remains no chance of failure.

Microsoft Dynamics 365 Customer Service Functional Consultant Sample Questions (Q319-Q324):

NEW QUESTION # 319

You are configuring a single business process flow in Dynamics 365 for Customer Service. You need to design the business process flow. What should you do?

- A. Merge peer branches to a single stage when merging branches.
- B. Combine multiple conditions in a rule by using both the AND and OR operators.
- C. Span the process across 10 unique entities.
- D. Use 40 steps per stage.

Answer: A

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/enhance-business-process-flows-branching>

NEW QUESTION # 320

You manage a Dynamics 365 for Customer Service environment.

The entitlement for a customer ended last month. The customer must renew the entitlement and use the same parameters as the expired entitlement.

You need to create the entitlement for the customer.

What should you do?

- A. In the old entitlement, zero out the remaining terms and the total terms. Activate the entitlement.
- B. Make a copy of the old entitlement. Activate the copy.
- C. Delete the old entitlement. Create a new entitlement template.
- **D. Add the new end date to the current entitlement and set new terms. Activate the entitlement.**
- E. Create a new template with the dates and terms. Activate the template.

Answer: D

NEW QUESTION # 321

You are a Dynamics 365 Customer Service representative.

You need to take the appropriate action when creating new cases to ensure that the automated routing rule is applied.

What should you use?

- A. Run workflow
- **B. Add to queue**
- C. Save and route
- D. Share

Answer: B

NEW QUESTION # 322

You are implementing Omnichannel for Customer Service for a call center.

The call center manager needs to be able to track agents' performance.

You need to configure the intraday insights dashboard to meet the requirement.

Which configurations should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

The screenshot shows a configuration window with a Microsoft logo and a large watermark 'actual4dumps.com'. The window is divided into two main sections: 'Action' and 'Configuration'. The 'Action' section contains two text boxes: 'Assign the Omnichannel security role to needed to access the dashboard' and 'Obtain data to add the custom KPIs'. The 'Configuration' section contains two dropdown menus. The first dropdown menu is for the security role and has three options: 'CSR manager', 'Omnichannel agent', and 'Omnichannel supervisor'. The second dropdown menu is for the data source and has three options: 'Common Data Service', 'Power BI datasets', and 'SQL Server'.

Action	Configuration
Assign the Omnichannel security role to needed to access the dashboard	▼ CSR manager Omnichannel agent Omnichannel supervisor
Obtain data to add the custom KPIs	▼ Common Data Service Power BI datasets SQL Server

Answer:

Explanation:

Action	Configuration
Assign the Omnichannel security role to needed to access the dashboard	▼ CSR manager Omnichannel agent Omnichannel supervisor
Obtain data to add the custom KPIs	▼ Common Data Service Power BI datasets SQL Server

Explanation

Graphical user interface, text, application Description automatically generated

Action	Configuration
Assign the Omnichannel security role to needed to access the dashboard	▼ CSR manager Omnichannel agent Omnichannel supervisor
Obtain data to add the custom KPIs	▼ Common Data Service Power BI datasets SQL Server

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/configure-intraday-dashboard-supervisor>

NEW QUESTION # 323

A client wants to use the knowledge base in Dynamics 365 Customer Service.

You need to identify the state of a knowledge base article when an event occurs.

What are the states of the articles? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Status	State
Article submitted for review	
 Microsoft	Draft Resolved Review Active
Searchable	
	Published Unpublished Draft Updated
Reviewer rejects article	
	Published Unpublished Draft Updated

Answer:

Explanation:

Status	State
Article submitted for review	Draft Resolved Review Active
Searchable	Published Unpublished Draft Updated
Reviewer rejects article	Published Unpublished Draft Updated

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide-knowledge-article>

NEW QUESTION # 324

.....

With Actual4Dumps user-friendly Microsoft Dynamics 365 Customer Service Functional Consultant (MB-230) PDF format, you can prepare for the exam from any location at any time via laptops, tablets, and smartphones. In this Microsoft MB-230 PDF document, we have included latest and MB-230 Real Exam Questions. Actual4Dumps has made the MB-230 PDF format to make it easier for students to acquire knowledge they need to ace the Microsoft exam.

New MB-230 Exam Practice: <https://www.actual4dumps.com/MB-230-study-material.html>

- Valid MB-230 Exam Format ☐ MB-230 Reliable Test Forum ☐ Valid MB-230 Exam Format ☐ Search for ☀ MB-230 ☐ ☀ ☐ and obtain a free download on ► www.torrentvce.com ◀ ☐ MB-230 Latest Exam Cram
- Valid MB-230 Exam Online ☐ Brain Dump MB-230 Free ☐ Premium MB-230 Exam ☐ Easily obtain free download of ☐ MB-230 ☐ by searching on ⇒ www.pdfvce.com ⇐ ☐ MB-230 Valid Study Plan
- Free PDF 2025 Microsoft MB-230 Fantastic Test King ☐ Search for ☀ MB-230 ☐ ☀ ☐ and obtain a free download on ✓ www.vceengine.com ☐ ✓ ☐ Detailed MB-230 Study Plan
- Latest updated Test MB-230 King - Excellent New MB-230 Exam Practice Ensure You a High Passing Rate ☐ Search for ☀ MB-230 ☐ ☀ ☐ and download exam materials for free through ► www.pdfvce.com ☐ MB-230 Dump Check
- 100% Pass Quiz 2025 Microsoft High Pass-Rate Test MB-230 King ☐ Search for [MB-230] on ⇒ www.torrentvce.com ☐ immediately to obtain a free download ☐ MB-230 Related Certifications
- Valid MB-230 Exam Voucher ☐ Premium MB-230 Exam ☐ MB-230 Latest Exam Cram ☐ Immediately open ► www.pdfvce.com ☐ and search for ☐ MB-230 ☐ to obtain a free download ☐ Detailed MB-230 Study Plan
- Free PDF 2025 Pass-Sure Microsoft Test MB-230 King ☐ Open website ⇒ www.torrentvce.com ☐ and search for ► MB-230 ☐ for free download ☐ MB-230 Latest Exam Cram
- Test MB-230 King - Quiz MB-230 Microsoft Dynamics 365 Customer Service Functional Consultant First-grade New Exam Practice ☐ Search for ⇒ MB-230 ⇐ and obtain a free download on 【 www.pdfvce.com 】 ☐ MB-230 Valid

Test Prep

- 100% Pass Quiz 2025 Microsoft High Pass-Rate Test MB-230 King ☐ Immediately open ⇒ www.prep4sures.top ⇐ and search for ➤ MB-230 ☐ to obtain a free download ☐ MB-230 Practice Test Pdf
- The Best Accurate Test MB-230 King, Ensure to pass the MB-230 Exam ☐ Search on ➡ www.pdfvce.com ☐ for ☐ MB-230 ☐ to obtain exam materials for free download ☐ MB-230 Valid Test Prep
- Latest MB-230 Dumps Ppt ☐ Latest MB-230 Dumps Ppt ☐ MB-230 Latest Questions ☐ Download “MB-230 ” for free by simply searching on ▷ www.dumps4pdf.com ◁ ☐ Valid MB-230 Exam Format
- raywalk191.tinyblogging.com, www.stes.tyc.edu.tw, peruzor.org, cosmeticformulaworld.com, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, msadvisory.co.zw, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, pct.edu.pk, Disposable vapes

BTW, DOWNLOAD part of Actual4Dumps MB-230 dumps from Cloud Storage: https://drive.google.com/open?id=1u1XF-cTF6JMgGZRx-q_sIEE-vpNWAwoo