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SAP C_C4HCX_2405 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">SAP Integration Suite: This section of the exam measures the skills of SAP Integration Specialists and covers the SAP Integration Suite, which facilitates seamless integration between various systems and applications. It emphasizes understanding integration patterns and tools within the SAP ecosystem. A skill to be measured is implementing efficient integration solutions across platforms.
Topic 2	<ul style="list-style-type: none">SAP Extension Suite: This section of the exam measures the skills of SAP Solution Architects and covers the SAP Extension Suite, which enables the creation of custom applications and extensions. It focuses on understanding how to extend SAP solutions to meet specific business needs. One skill to be measured is designing scalable extensions for SAP systems.
Topic 3	<ul style="list-style-type: none">SAP Commerce Cloud: This section of the exam measures the skills of E-commerce Specialists and covers SAP's cloud-based commerce platform. It focuses on understanding how to build and manage digital storefronts and omnichannel experiences. One skill to be measured is designing effective e-commerce solutions for businesses.

>> Valid C_C4HCX_2405 Exam Objectives <<

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SAP Certified Associate - Solution Architect - Customer Experience Sample Questions (Q80-Q85):

NEW QUESTION # 80

You want to create a solution that will provide a flexible mechanism for assessing fraud risk during order placement. The rules for the fraud check may change from time to time according to business needs. Which of the following is a Kyma runtime component you would use to implement this use case?

- A. Serverless
- B. Application connector
- C. BAPI
- D. Service catalog

Answer: A

NEW QUESTION # 81

You have implemented a custom integration scenario to load contacts using SAP Cloud Integration with the Contact OData API into SAP Marketing Cloud. Where can you monitor the integration logs in this scenario? Note: There are 2 correct Answers to this question.

- A. Import Monitor app in SAP Marketing Cloud
- B. Connectivity Tests in SAP Cloud Integration
- C. SOAP Error Log in SAP Marketing Cloud
- D. Monitor Message Processing in SAP Cloud Integration

Answer: A,D

NEW QUESTION # 82

What are the three main pillars of the installed base? Note: There are 3 correct answers to this question.

- A. Functional location
- B. Installation point
- C. Service level agreement
- D. Skill set
- E. Registered product

Answer: A,B,E

Explanation:

Step 1: Installed Base in SAP Service Cloud The installed base represents equipment and services installed at customer locations.

* Registered Product:

* Tracks individual products with serial numbers.

* Functional Location:

* Specifies the physical location of the equipment or product.

* Installation Point:

* Details specific locations within the functional area where products are installed.

Step 2: Key Pillars

* SAP Help Portal: Installed base management documentation.

References

NEW QUESTION # 83

Which of the following elements are part of the architecture of SAP Business Technology Platform? Note: There are 2 correct answers to this question.

- A. Container
- B. Subaccount
- C. Node

- D. Directory

Answer: A,B

Explanation:

Step 1: Architecture of SAP BTP SAP Business Technology Platform (BTP) architecture includes foundational elements for cloud services and application deployment.

* Subaccount:

* Represents a tenant in SAP BTP, used to manage resources and applications.

* Container:

* A unit for deploying and running microservices and applications within the platform.

Step 2: Correct Elements

* SAP Help Portal:BTP Documentation.

* SAP Learning Hub: Training on SAP BTP components.

References

NEW QUESTION # 84

What are some of the machine learning capabilities in SAP Service Cloud Version 2? Note: There are 2 correct answers to this question.

- A. Warranty determination
- B. Account categorization
- **C. Case categorization**
- **D. Machine translation**

Answer: C,D

Explanation:

* Machine Learning Capabilities in SAP Service Cloud Version 2:SAP Service Cloud uses AI and machine learning to automate and enhance service operations.

* Key Capabilities:

* Case Categorization (B):Automatically classifies cases based on historical data, improving response times and accuracy.

* Machine Translation (C):Provides real-time language translation for cases, enabling support across global customers.

* Why Other Options Are Incorrect:

* Warranty Determination (A):Not an AI-driven feature in SAP Service Cloud.

* Account Categorization (D):Not applicable to service-specific capabilities.

* References:

* SAP Service Cloud Documentation: Machine Learning Features.

NEW QUESTION # 85

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