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ISTQB Advanced Test Management Exam v3.0 - ISTQB Sample Questions (Q34-Q39):

NEW QUESTION # 34

Assume you have some data related to confirmation testing during system testing of a past project.

In that project 240 bug reports have been opened once, 80 were opened twice, 10 were opened three times and no bug reports have been opened more than three times.

You estimate that a bug report, which has failed its confirmation test, costs, on average, 3 person-hours.

Which of the following statements correctly describe the value of these confirmatory testing activities based on cost of quality?

K3 2 credits

- A. 300 person-hours have been spent on the project during the system testing phase, because of the failed confirmation tests and this cost belongs to the costs of internal failure
- B. 340 person-hours have been spent on the project during the system testing phase, because of the failed confirmation tests and this cost belongs to the costs of external failure
- C. 300 person-hours have been spent on the project during the system testing phase, because of the failed confirmation tests and this cost belongs to the costs of detection
- D. 340 person-hours have been spent on the project during the system testing phase, because of the failed confirmation tests and this cost belongs to the costs of internal failure

Answer: A

NEW QUESTION # 35

Your team has been assigned to test a loyalty card program for a supermarket chain. Because this is a highly competitive market significant investment has been made to determine the shortcomings of the products offered by competitors. While the feature sets are mostly the same, there is a wide variance in usability and performance and the users' perceptions of these quality characteristics. Given only this information what test approach would be most appropriate?

- A. Risk-based
- B. Model-based
- C. Experience-based
- D. Requirements-based

Answer: A

Explanation:

* Context Analysis:

* Competitive market conditions emphasize the importance of usability, performance, and user perceptions, highlighting risks to user satisfaction and product success.

* Evaluation of Test Approaches:

* A. Model-based:

* Incorrect. This approach is used for validating predefined models, not addressing specific usability and performance risks.

* B. Experience-based:

* Incorrect. Useful for exploratory testing but does not directly align with prioritizing and addressing risks.

* C. Risk-based:

* Correct. Focuses on identifying and mitigating the highest risks, such as usability and performance in this context.

* D. Requirements-based:

* Incorrect. Emphasizes functional completeness, not specific quality characteristics like usability or performance.

* Syllabus Alignment:

* ISTQB Advanced Test Management syllabus highlights risk-based approaches as effective for addressing high-impact quality characteristics (TM-1.3.4).

References:

* ISTQB Advanced Level Test Management Syllabus (TM-1.3.4)—————

NEW QUESTION # 36

Which of the following is an example of the test closure activity indicated as "lessons learned"?

K2 1 credit

- A. Archive all the test results of the acceptance testing phase
- B. Deliver an automated regression test suite, used during the system test phase of a software product released into production, to the team responsible for maintenance testing
- C. Participate in a meeting at the end of a project aimed at better managing the events and problems of future projects
- D. Deliver a list of the open defects of a software product released into production to the service desk team

Answer: C

NEW QUESTION # 37

Which test process improvement model consists of five maturity levels?

- A. TMMi
- B. CMMi
- C. GQM
- D. TPI NEXT

Answer: A

Explanation:

* Test Process Improvement Models:

* TMMi (Test Maturity Model Integration) has five maturity levels: Initial, Managed, Defined, Measured, and Optimization.

* Other models, like TPI NEXT, focus on key areas but do not use a maturity-level framework.

* CMMi (Capability Maturity Model Integration) applies broadly to process improvement but is not specific to testing.

* GQM (Goal-Question-Metric) is a measurement approach, not a maturity model.

* Evaluation of Options:

* A (TMMi) is correct as it directly incorporates a five-level maturity framework for test process improvement.

* Other options are not aligned with the question context.

References and Syllabus Alignment:

* TMMi is referenced in the ISTQB syllabus under "Improving the Test Process" (TM-1.5.1) as a standard for maturity models.

NEW QUESTION # 38

You have decided to help your team improve their skills. One of their assignments is to mentor a junior member of the team. Which competency should you expect the mentor to develop during this exercise?

- A. Methodological
- B. Biological
- C. Social
- D. Professional

Answer: C

Explanation:

* Competency in Mentoring:

* Mentoring focuses on developing interpersonal skills, such as communication, collaboration, and conflict resolution, which fall under the social competency domain.

* While other competencies (e.g., professional or methodological) may benefit, the primary focus of mentoring is improving the ability to interact and support team members.

* Evaluation of Options:

* A is correct as mentoring enhances social skills critical for team collaboration.

* B and C are incorrect because they relate to knowledge and methodologies rather than interpersonal dynamics.

* Dis irrelevant.

References and Syllabus Alignment:

* This aligns with "Test Team Dynamics" and "Stakeholder Relationships" in the ISTQB syllabus (TM-3.1.1).

NEW QUESTION # 39

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