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Jira Cloud Administrator

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ATLASSIAN ACP-120 (Jira Cloud Administrator) Certification Exam is an industry-standard certification designed for professionals who are responsible for the administration and management of Jira Cloud. Jira Cloud Administrator certification is offered by ATlassian, a leading software development company that offers a range of tools and software products to help businesses manage their projects, teams, and workflows.

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The ATlassian ACP-120 Exam is designed to test a candidate's ability to configure and manage JIRA Cloud instances, including user management, workflows, custom fields, and permissions. It also tests the candidate's knowledge of JIRA Cloud administration, including project administration, issue management, and reporting. Candidates who pass the exam will be able to demonstrate an understanding of JIRA Cloud and will be able to apply their skills to real-world scenarios.

ATLASSIAN Jira Cloud Administrator Sample Questions (Q46-Q51):

NEW QUESTION # 46

Gary complains that he is not getting any notifications when issues are updated.

According to the notification helper, he should receive notifications for all issues he is watching. His coworkers confirm they receive those notifications and they regularly update issues that he is watching.

Which update to Gary's personal settings must have occurred (Choose one)

- A. The setting Watch your issues was disabled
- B. The setting Email notifications format was changed
- C. The setting You make changes to the issue was disabled
- D. The setting You're watching the issue was disabled

Answer: A

NEW QUESTION # 47

ALPHA team handles alerts in the ALPHA project in alpha.atlassian.net. They often view and comment on bugs in the BETA project on beta.atlassian.net. The team can link ALPHA issues to other ALPHA issues but not to BETA issues. What needs to be configured?

- A. Global permissions
- B. Approved domains
- C. Application access
- D. Application links

Answer: D

Explanation:

The ALPHA team can view and comment on bugs in the BETA project (beta.atlassian.net) but cannot link ALPHA issues (alpha.atlassian.net) to BETA issues. This indicates a cross-site interaction issue, specifically with issue linking between two Jira Cloud sites. The solution is to configure application links (Option A) to enable linking between the ALPHA and BETA projects across the two sites.

* Explanation of the Correct Answer (Option A):

* Application links allow Jira Cloud sites to communicate with each other, enabling features like issue linking between projects on different sites (e.g., alpha.atlassian.net and beta.atlassian.net).

Without an application link between the two sites, users cannot create links from ALPHA issues to BETA issues, even if they have access to view and comment on BETA issues. Configuring an application link between the two sites will enable cross-site issue linking.

* Exact Extract from Documentation:

Configure application links in Jira Cloud

Application links connect Jira Cloud sites or other Atlassian products, enabling features like cross-site issue linking.

To create an application link:

* Go to Settings > Products > Application links.

* Enter the URL of the target site (e.g., beta.atlassian.net).

* Follow the prompts to authenticate and configure the link.

- * Allows linking issues between projects on different Jira Cloud sites.
- * Requires permissions to view issues in the target project. Note: Requires Jira administrator permissions on both sites. (Source: Atlassian Support Documentation, "Configure application links in Jira Cloud")
- * Why This Fits: The inability to link ALPHA issues to BETA issues is due to the lack of an application link between alpha.atlassian.net and beta.atlassian.net. Configuring an application link resolves this, making Option A the correct answer.
- * Why Other Options Are Incorrect:
- * Global permissions (Option B):
- * Global permissions (e.g., Administer Jira, Browse Users) control system-wide actions within a single Jira site. They do not govern cross-site interactions like issue linking between two separate Jira Cloud sites.
- * Extract from Documentation:
- Global permissions manage actions within a single Jira site, not cross-site features like issue linking. (Source: Atlassian Support Documentation, "Manage global permissions")
- * Application access (Option C):
- * Application access refers to granting users access to specific Atlassian products (e.g., Jira Software, Confluence) within an organization. The ALPHA team can already view and comment on BETA issues, indicating they have access to beta.atlassian.net. Application access does not control issue linking between sites.
- * Extract from Documentation:
- Application access grants users product access but does not enable cross-site features like issue linking. (Source: Atlassian Support Documentation, "Manage product access")
- * Approved domains (Option D):
- * Approved domains are used to manage cross-site authentication and security for Atlassian organizations, ensuring users from approved domains can access linked sites. While this might be relevant for user authentication, the team's ability to view and comment on BETA issues suggests authentication is not the issue. The specific problem is issue linking, which requires an application link.
- * Extract from Documentation:
- Approved domains manage cross-site authentication, not specific features like issue linking. Use application links for cross-site interactions. (Source: Atlassian Support Documentation, "Manage approved domains")
- * Additional Notes:
- * Steps to configure:
- * On alpha.atlassian.net, go to Settings > Products > Application links.
- * Add a link to beta.atlassian.net and authenticate as needed.
- * Repeat on beta.atlassian.net to link to alpha.atlassian.net (bidirectional link).
- * Configuring application links requires Jira administrator privileges on both sites.
- * Ensure the ALPHA team has permissions to create links (Link Issues permission) in the ALPHA project and view issues in the BETA project.
- :
- Atlassian Support Documentation: Configure application links in Jira Cloud Atlassian Support Documentation: Manage global permissions Atlassian Support Documentation: Manage product access Atlassian Support Documentation: Manage approved domains

NEW QUESTION # 48

You are using a bulk operation to move a few stories from a company-managed project to a team-managed project. What will happen to the stories?

- A. Their issue links will be lost.
- B. Their issue history will be lost.
- C. Their comments will remain the same.
- D. Their keys will remain the same.

Answer: C

Explanation:

When moving stories from a company-managed project to a team-managed project using a bulk operation, certain issue attributes are preserved, while others may change or be lost due to differences in project configurations. The definite outcome is that their comments will remain the same (Option A), as comments are retained during issue moves.

* Explanation of the Correct Answer (Option A):

* Comments are part of an issue's data and are preserved when moving issues between projects, whether from a company-managed to a team-managed project or vice versa. The bulk move operation retains all comments attached to the stories, ensuring they remain visible in the target team-managed project.

* Exact Extract from Documentation:

Move issues in Jira Cloud

When moving issues between projects:

* Comments: All comments are retained, including their content, author, and timestamps. To move issues:

* Select issues and choose Bulk change > Move issues.

* Choose the target project and issue type.

* Map fields and statuses as needed. Note: Comments are preserved regardless of the source or target project type (company-managed or team-managed). (Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

* Why This Fits: The bulk move operation ensures that comments are transferred with the stories, making their comments will remain the same a definite outcome.

* Why Other Options Are Incorrect:

* Their keys will remain the same (Option B):

* Issue keys (e.g., PROJ-123) are project-specific, consisting of the project key and an issue number. When moving issues to a different project (from a company-managed to a team-managed project), the issues are assigned new keys based on the target project's key (e.g., NEWPROJ-456). The original keys do not remain the same.

* Extract from Documentation:

When moving issues to a different project, the issue keys change to reflect the target project's key. The original key is preserved in the issue history as a reference.

(Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

* Their issue links will be lost (Option C):

* Issue links (e.g., "blocks," "is related to") are generally preserved during a move, provided the linked issues remain accessible in the target project and the link types are supported.

While there could be rare cases where links to restricted issues are affected, it is not a definite outcome that links will be lost.

* Extract from Documentation:

Issue links are retained during a move unless the linked issues are inaccessible in the target project due to permissions or restrictions.

(Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

* Their issue history will be lost (Option D):

* The issue history (e.g., status changes, field updates) is preserved during a move. The history is transferred to the target project, maintaining a record of all changes, including those from the source project.

* Extract from Documentation:

The issue history, including all changes and updates, is retained when moving issues between projects.

(Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

* Additional Notes:

* Steps for the bulk move:

* Run a filter to select the stories in Issues > Search for issues.

* Choose Bulk change > Move issues.

* Select the team-managed project and map statuses or fields as needed.

* The operation requires the Move Issues permission in the source project and Create Issues permission in the target project.

* Other attributes (e.g., status, custom fields) may need mapping due to differences between company-managed and team-managed projects, but comments are always preserved.

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Atlassian Support Documentation: Move issues in Jira Cloud

NEW QUESTION # 49

Two projects share all their schemes. Which two configuration changes would impact both projects?

- A. Updating the project category
- B. Adding a new field to a screen
- C. Archiving a version
- D. Removing shortcuts
- E. Making the Assignee required
- F. Adding a new component

Answer: B,E

Explanation:

When two projects in Jira Software Cloud share all their schemes (e.g., issue type scheme, workflow scheme, screen scheme, field configuration scheme, permission scheme, notification scheme), any changes to these shared schemes will impact both projects. The two configuration changes that would affect both projects are adding a new field to a screen (Option A) and making the Assignee required (Option C), as these involve modifications to shared schemes.

* Explanation of the Correct Answers:

* Adding a new field to a screen (Option A):

* Screens in Jira are associated with projects through a screen scheme, which maps screens to issue operations (e.g., Create, Edit, View) for specific issue types. If two projects share the same screen scheme, adding a new field to a screen (e.g., a custom field or system field) will affect all projects using that screen scheme, as the field will appear on the screen for the corresponding operation.

* Exact Extract from Documentation:

Configure screens

Screens define which fields are displayed during issue operations (Create, Edit, View). Screens are associated with issue types via a screen scheme, and multiple projects can share the same screen scheme.

To add a field to a screen:

* Go to Settings > Issues > Screens.

* Select the screen and add the field. Impact: Adding a field to a screen affects all projects using the same screen scheme, as the field will appear for the associated issue types and operations. (Source: Atlassian Support Documentation, "Configure screens in Jira Cloud")

* Why This Fits: Since the projects share all schemes, including the screen scheme, adding a field to a screen will impact both projects by altering the issue creation, editing, or viewing experience.

* Making the Assignee required (Option C):

* Making the Assignee field required involves modifying the field configuration within a field configuration scheme. The field configuration determines whether a field is required, optional, or hidden. If two projects share the same field configuration scheme, making the Assignee field required will affect both projects, as issues in both projects will require an assignee to be set.

* Exact Extract from Documentation:

Configure field settings

Field configurations define the behavior of fields (e.g., required, optional, hidden) for specific issue types. A field configuration scheme maps field configurations to issue types, and multiple projects can share the same scheme.

To make a field required:

* Go to Settings > Issues > Field configurations.

* Select the field configuration and mark the field (e.g., Assignee) as Required. Impact:

Changes to a field configuration affect all projects using the associated field configuration scheme. (Source: Atlassian Support Documentation, "Configure field settings")

* Why This Fits: Since the projects share the field configuration scheme, making the Assignee required will enforce this rule in both projects, impacting their issue creation and editing processes.

* Why Other Options Are Incorrect:

* Adding a new component (Option B):

* Components are project-specific and configured in Project settings > Components.

Adding a component to one project does not affect another project, even if they share schemes, as components are not part of any shared scheme.

* Extract from Documentation:

Manage components

Components are unique to each project and configured in Project settings > Components. They are not shared via schemes, so changes to components in one project do not affect others.

(Source: Atlassian Support Documentation, "Manage components in Jira Cloud")

* Removing shortcuts (Option D):

* Shortcuts (project-specific links to external resources) are configured in Project settings > Shortcuts and are unique to each project.

Removing shortcuts in one project does not impact another project, regardless of shared schemes.

* Extract from Documentation:

Manage project shortcuts

Shortcuts are project-specific links to external resources, configured in Project settings > Shortcuts. Changes to shortcuts in one project do not affect other projects.

(Source: Atlassian Support Documentation, "Manage project settings")

* Updating the project category (Option E):

* The project category is a project-specific attribute set in Project settings > Details.

Changing the project category for one project does not affect another project, even if they share schemes, as categories are not tied to schemes.

* Extract from Documentation:

Change project details

The project category is set in Project settings > Details and is unique to each project. It does not impact schemes or other projects.

(Source: Atlassian Support Documentation, "Manage project settings")

* Archiving a version (Option F):

* Versions are project-specific and managed in Project settings > Releases. Archiving a version in one project does not affect another project, as versions are not part of shared schemes.

* Extract from Documentation:

Manage versions

Versions are project-specific and configured in Project settings > Releases. Archiving a version affects only the project it belongs to, not other projects, even if they share schemes.

(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

* Additional Notes:

* Shared schemes ensure consistency across projects, but they also mean that changes to schemes (e.g., screens, field configurations) have a broad impact. Project admins must coordinate with Jira admins to modify schemes, as these changes require system-level permissions.

* Project-specific settings like components, shortcuts, categories, and versions allow for customization without affecting other projects.

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Atlassian Support Documentation: Configure screens in Jira Cloud

Atlassian Support Documentation: Configure field settings

Atlassian Support Documentation: Manage components in Jira Cloud

Atlassian Support Documentation: Manage project settings

Atlassian Support Documentation: Manage versions in company-managed projects

NEW QUESTION # 50

Your business owners have told you to use roles as much as possible in Jira because it allows them to do things that groups cannot do.

When considering this, you need to be aware of those actions in Jira that require the use of groups rather than roles.

Identify two actions in Jira that require the use of groups. (Choose two.)

- A. controlling who can perform Bulk Change in a project
- B. defining Issue Security levels
- C. granting system administrative rights
- D. granting Project Administration rights
- E. granting permissions to teams coming from Active Directory
- F. allowing users to use transitions in all the workflows

Answer: B,D

Explanation:

Reference: <https://confluence.atlassian.com/adminjiracloud/managing-project-roles-776636382.html>

NEW QUESTION # 51

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