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## PMI PMO-CP Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Defining the PMO Headcount and Competencies: In this module, PMO managers and HR professionals will focus on determining the appropriate headcount for the PMO and defining the necessary competencies for its staff.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Establishing the PMO Balanced Scorecard: This module helps PMO managers and performance measurement professionals develop and implement a balanced scorecard for the PMO.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Calculating the PMO ROI (Return On Investment): In this module, PMO managers and financial analysts will learn how to calculate the return on investment (ROI) for the PMO. This involves assessing the financial benefits delivered by the PMO relative to its costs and effectively communicating this value to stakeholders and senior management.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Collecting Stakeholders' Expectations: In this module, PMO managers, project management professionals, and business analysts will learn how to effectively gather and understand the expectations of various stakeholders. This includes identifying key stakeholders, capturing their needs and expectations, and aligning those with the goals of the Project Management Office (PMO).</li></ul>

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## Quiz 2025 PMI Authoritative PMO-CP: PMO Certified Professional Valid Exam Preparation

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## PMI PMO Certified Professional Sample Questions (Q87-Q92):

### NEW QUESTION # 87

Two PMO professionals were allocated to execute a specific function. The allocated professionals have, respectively, Personal Competency Adherence Indicators (p-CAI) of 75% and 65% for this function. It's observed that the Competency Adherence Indicator of the Function (f-CAI) is 85%. We could say that:

- A. The f-CAI is calculated considering the best performance (p-CAI) among the members of the PMO allocated in the function, justifying the f-CAI equal to 85%.
- B. The f-CAI is calculated according to the goal established by the PMO stakeholders.
- C. The f-CAI calculation was done incorrectly and the correct result would be 70%.
- **D. The calculation was done correctly, but there is not enough information available to justify the f-CAI equal to 85%.**

**Answer: D**

Explanation:

The Competency Adherence Indicator of the Function (f-CAI) reflects the alignment of the allocated professionals' competencies with the requirements of the function. In this scenario, while the individual Personal Competency Adherence Indicators (p-CAI) are 75% and 65%, the f-CAI is reported as 85%. This suggests that the calculation was performed correctly, but there may be additional factors or data influencing the f-CAI that are not provided in the question.

f-CAI Calculation: The f-CAI is typically calculated by assessing the collective competencies of all professionals involved in the function and comparing them to the required competencies for that function. The result is an overall indicator of how well the function's competency requirements are met by the assigned team.

Lack of Complete Information: With the given data, we know the individual p-CAIs, but the calculation leading to an f-CAI of 85% could involve other factors such as weighting of competencies, different roles within the function, or additional inputs that have not been disclosed.

PMI Reference: According to PMI's standards on resource management and competency frameworks, accurate competency assessment is crucial for effective function execution. The PMO VALUE RING methodology supports this by providing a structured approach to competency alignment.

PMI and PMO VALUE RING Reference:

The PMO VALUE RING includes mechanisms for assessing and aligning competencies with function requirements. However, it requires a full set of data and contextual understanding to accurately interpret f-CAI values, which might not be fully covered by the provided information.

### NEW QUESTION # 88

A PMO is designing a performance evaluation framework to measure its contribution to organizational success. The team is debating whether to tailor evaluations for each function or rely on comprehensive indicators. How should the performance of the PMO be evaluated?

- A. By implementing a generic, one-size-fits-all evaluation model without customization for functions
- B. With a single, indispensable performance indicator that reflects its overall business impact
- **C. Using a distinct and specific approach tailored to each function performed by the PMO**
- D. By relying on independent audits to ensure an unbiased and exempt evaluation process

**Answer: C**

Explanation:

PMO functions vary widely in their scope and objectives, so a tailored evaluation approach ensures each function is assessed against relevant and specific criteria. This approach provides meaningful insights into effectiveness, alignment with goals, and areas for improvement, avoiding oversimplification or irrelevant measures.

References:

\* PMI's Pulse of the Profession: Next Practices in Project Management - Customizing metrics for specific functions.

\* The PMO Value Ring Framework - Function-specific evaluation guidelines.

### NEW QUESTION # 89

What is the main necessary factor for a PMO to be recognized in its organization?

- A. Meet the benefits expectations of its stakeholders.
- B. Manage the strategic portfolio of projects
- C. Implement best practices in project management.
- D. Have a low cost.

**Answer: A**

Explanation:

The primary factor for a PMO to be recognized and valued within its organization is its ability to meet the benefits expectations of its stakeholders. Stakeholders, including upper management, functional managers, and project teams, are most concerned with how the PMO contributes to the successful delivery of projects, alignment with strategic goals, and the realization of benefits. A PMO that consistently meets or exceeds these expectations will be seen as an essential part of the organization's success.

### NEW QUESTION # 90

A PMO is looking for ways to improve its Return On Investment (ROI) and is considering several potential actions. The team discusses strategies like enhancing maturity, focusing on strategic contributions, and optimizing project scopes. Which of the following actions would NOT be recommended to improve the result of the PMO ROI?

- A. Increasing the number of PMO team members and aligning their roles to strategic objectives
- B. Evolving the maturity of selected functions and developing PMO members' competencies
- C. Reducing PMO costs and redesigning the selected mix of functions performed by the PMO
- D. Expanding the range of projects managed under the PMO's mandate to enhance its overall impact

**Answer: D**

Explanation:

Expanding the range of projects under the PMO's mandate may dilute focus and resources, potentially lowering efficiency and value delivery. Improving ROI involves refining existing functions, enhancing competencies, and aligning activities with strategic priorities rather than overextending the PMO's scope.

Reference:

PMI's The Standard for Portfolio Management.

Optimizing PMO ROI: Strategies and Practices.

### NEW QUESTION # 91

What demonstrates the evolution of the maturity of a given function?

- A. The time elapsed since it was implemented.
- B. Business results obtained.
- C. The existence of evidences (drivers) that demonstrate the evolution in the sophistication of the way the function is performed.
- D. The amount of resources allocated to the function.

**Answer: C**

### NEW QUESTION # 92

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