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Certified Implementation Specialist - Strategic Portfolio Management

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ServiceNow CIS-SPM Exam Syllabus Topics:

Topic	Details
Topic 1	Asset Security: This section focuses on information and asset classification, data security controls, privacy protection measures, and intellectual property protection.
Topic 2	Security Operations: In this section, the focus is on security monitoring and analytics, incident response and management, forensics and investigations, and patch and vulnerability management.
Topic 3	Communication and Network Security: This section covers network architecture and design, secure communication protocols, wireless network security, and strategies to defend against network attacks.

Topic 4	• Identity and Access Management: This section explores authentication methods and technologies, authorization and access control models, and the identity management lifecycle.
Topic 5	• Regulatory Compliance and Legal Issues: This section addresses risk management and risk assessment methodologies, including threat modeling and vulnerability assessment. It also explores various risk mitigation strategies.

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There are various individuals who have never shown up for the Certified Implementation Specialist - Strategic Portfolio Management certification test as of now. They know close to nothing about the Certified Implementation Specialist - Strategic Portfolio Management exam model and how to attempt the requests. ServiceNow CIS-SPM Dumps give an unequivocal thought of the last preliminary of the year model and how a promising rookie ought to attempt the solicitation paper to score well.

ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q35-Q40):

NEW QUESTION # 35

If a user creates a new demand from the demand workbench, what state will the system save the record in?

- A. open
- B. qualified
- C. approved
- D. draft

Answer: B

Explanation:

Explanation

According to the Using the Demand Workbench document, if a user creates a new demand from the demand workbench, the system saves the record in the qualified state and displays it on the bubble chart. The other options are not correct, as they are not the default state for a new demand created from the demand workbench.

The approved state is the final state for a demand that has passed all the assessments. The open state is the initial state for a demand that is created from the Service Catalog. The draft state is the state for a demand that is created from the Demand form.

NEW QUESTION # 36

Where is the normalization process used?

- A. Assessment scoring.
- B. Cost plan updates.
- C. Demand Approval.
- D. Risk records.

Answer: A

NEW QUESTION # 37

Which of the following can be used to calculate planned cost when creating a resource plan?

Choose 2 answers

- A. Project rate
- B. Demand rate
- C. Rate card
- D. Default rate

Answer: A,C

Explanation:

According to the ServiceNow documentation¹, a rate card is a table that defines the hourly cost of labor for different roles or resources. A project rate is a fixed rate that is applied to all resources assigned to a project, regardless of their roles or individual rates. Both of these can be used to calculate the planned cost of a resource plan by multiplying the hours allocated to each resource by the corresponding rate. The other options are incorrect because:

A . Demand rate: A demand rate is a rate that is applied to a demand, not a resource plan. It is used to estimate the cost of fulfilling a demand before it is converted into a project².

C . Default rate: A default rate is a rate that is applied to a resource when no other rate is specified. It is not a valid option for calculating the planned cost of a resource plan, as it is only used as a fallback option³.

1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/resource-management/concept/c_RateCards.html 2: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_DemandRate.html 3: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/resource-management/concept/c_DefaultRate.html

NEW QUESTION # 38

What is the default table that stores the idea categories that a user can select from when submitting an idea?

- A. `dmn_demand`
- B. `im_idea_core`
- **C. `im_category`**
- D. `im_module`

Answer: C

Explanation:

According to the Category Configuration document, the default table that stores the idea categories that a user can select from when submitting an idea is `im_category`. This table contains the predefined categories for ideas, such as Business Process, Customer Service, or IT Service. The other options are not correct, as they are not the tables that store the idea categories. The `dmn_demand` table stores the demand records that are created from the approved ideas. The `im_module` table stores the idea modules that are used to group ideas by different criteria. The `im_idea_core` table stores the core fields of the idea records.

NEW QUESTION # 39

The combination of the user and the assigned portfolio must be unique when adding a user to which registry?

- **A. Stakeholder Registry.**
- B. Event Registry.
- C. UX Page Registry.
- D. Application Registry.

Answer: A

Explanation:

According to the Stakeholder Registry document, the combination of the user and the assigned portfolio must be unique when adding a user to the stakeholder registry. The stakeholder registry is a table that stores information about the stakeholders of a portfolio. The other options are not correct, as they are not registries that require a unique combination of user and portfolio. The application registry is a table that stores information about the applications in the system. The event registry is a table that stores information about the events that trigger notifications. The UX page registry is a table that stores information about the UX pages that are available for portfolios.

NEW QUESTION # 40

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