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## CASM Latest Exam Preparation & CASM Answers Real Questions

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## Peoplecert Certified Agile Service Manager V2.1 Sample Questions (Q28-Q33):

### NEW QUESTION # 28

What is the term for a process that has enough value that people are willing to use it initially?

- A. Beta Release
- B. Proof of Concept
- C. Minimum Value Process
- **D. Minimum Viable Process**

**Answer: D**

Explanation:

A Minimum Viable Process (MVP) is the smallest functional version of a process that delivers enough value for initial use while allowing for iterative refinement.

A . Incorrect. "Minimum Value Process" is not a recognized term in Agile.

B . Correct. The MVP concept aligns with Agile principles, focusing on delivering value early while enabling incremental improvements.

C . Incorrect. A Beta Release applies to software products rather than processes.

D . Incorrect. A Proof of Concept demonstrates feasibility but does not necessarily deliver usable value.

Reference:

Lean Startup by Eric Ries: MVP concept.

Agile principles: Iterative delivery and customer feedback.

### NEW QUESTION # 29

A team is working on a Sprint. A stakeholder requests that additional work be added to the Sprint Backlog. Who can approve or reject that request?

- A. The Agile Practice Owner
- **B. The Product Owner**
- C. The Team
- D. The Agile Service Manager

**Answer: B**

Explanation:

In Scrum, the Product Owner has the authority to manage the Product Backlog, including accepting or rejecting changes to the Sprint Backlog.

A . Incorrect. The team is responsible for delivering the work but does not control changes to the Sprint Backlog.

B . Incorrect. The Agile Service Manager is not a role in Scrum and does not make decisions about the Sprint Backlog.

C . Incorrect. The Agile Practice Owner is not a Scrum role.

D . Correct. The Product Owner ensures the Sprint Backlog aligns with the Sprint Goal and business priorities.

Reference:

Scrum Guide 2020: The role of the Product Owner

### NEW QUESTION # 30

Which event marks the beginning of a Sprint in Scrum?

- **A. Sprint Planning**
- B. Daily Scrum
- C. Sprint Start
- D. Sprint Review

**Answer: A**

Explanation:

In Scrum, Sprint Planning is the event where the team collaborates to define the Sprint Goal and decide which items from the Product Backlog will be worked on during the Sprint. This marks the formal beginning of the Sprint.

A . Correct. Sprint Planning kicks off the Sprint by setting its goals and scope.

B . Incorrect. "Sprint Start" is not an official Scrum term.

C . Incorrect. Sprint Review happens at the end of the Sprint to inspect the increment.

D . Incorrect. The Daily Scrum occurs every day during the Sprint but does not mark its start.

Reference:

Scrum Guide 2020: Sprint Planning

### NEW QUESTION # 31

Which is the BEST description of toil?

- **A. Work that is manual, repetitive, and devoid of enduring value**

- B. Work that is complex and difficult to do manually
- C. Work that is exhausting
- D. Work that takes a long time to complete

**Answer: A**

Explanation:

In Agile and DevOps, toil refers to manual, repetitive work that adds no lasting value to the product or service, consuming time and effort that could be better spent on high-value activities.

- A . Incorrect. Toil is not necessarily complex; it is often simple but repetitive.
- B . Incorrect. Toil may or may not take a long time; its defining trait is the lack of enduring value.
- C . Correct. This definition captures toil's repetitive, manual nature and its inability to create value.
- D . Incorrect. While toil can be exhausting, this description doesn't encompass its lack of value.

Reference:

Site Reliability Engineering (SRE) by Google: Toil definition and its impact.

Agile principles: Focus on value-added activities.

### NEW QUESTION # 32

Which statement about Agile is INCORRECT?

Agile is:

- A. Applicable beyond software development
- B. Brought to life via frameworks, standards, and processes
- C. A methodology
- D. A set of guiding values and principles

**Answer: C**

Explanation:

Agile is often misunderstood, and one common misconception is treating it as a methodology. Let's analyze the options:

- A . Correct. Agile is applicable beyond software development. It originated in software but has since been applied to areas like marketing, operations, and even HR.
- B . Incorrect. Agile is not a methodology. It is a mindset or philosophy characterized by values and principles outlined in the Agile Manifesto. Frameworks like Scrum, Kanban, or SAFe operationalize Agile, but Agile itself is not prescriptive.
- C . Correct. Agile is defined by its guiding values and principles, which include customer collaboration, responding to change, and delivering value frequently.
- D . Correct. Frameworks like Scrum and SAFe, as well as processes, help bring Agile principles into practice.

Reference:

Agile Manifesto: [agilemanifesto.org](http://agilemanifesto.org)

"Scrum Guide 2020" and "Kanban Method" for frameworks operationalizing Agile.

### NEW QUESTION # 33

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