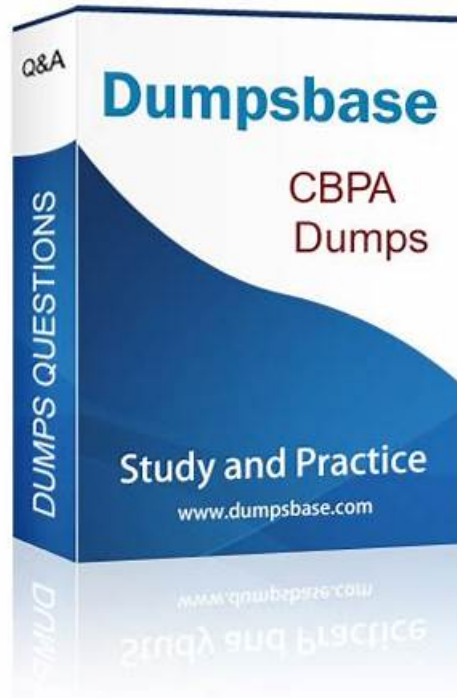# Valid free CBPA exam dumps collection - ABPMP CBPA exam tests

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ABPMP CBPA Exam Syllabus Topics:

Topic	Details
Topic 1	• Process Analysis: This section of the exam measures the skills of Process Analysts and covers methods for examining business processes to identify inefficiencies and areas for enhancement. It involves data collection, performance metrics, and root cause analysis to inform process improvement initiatives.
Topic 2	• Process Design: This section of the exam measures the skills of Business Analysts and covers the creation of optimized process solutions. It includes designing workflows that meet business objectives, incorporating best practices, and ensuring alignment with organizational strategies.
Topic 3	• Process Modeling: This section of the exam measures the skills of Business Analysts and covers techniques for representing business processes visually. It encompasses modeling standards, notations, and tools used to depict current and future state processes for analysis and improvement.
Topic 4	• Process Transformation: This section of the exam measures the skills of Business Analysts and covers strategies for significant process changes. It addresses change management, stakeholder engagement, and approaches to transitioning from current to improved process states.

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ABPMP International Certified Business Process Associate (CBPA) Exam Sample Questions (Q85-Q90):

NEW QUESTION # 85
How can we ensure a continuous flow in process design?

- A. In a Lean approach, identify anything that impedes or slows down the value stream
- B. Document how the customer pays for the output of the value stream
- C. Document the logical flow of work
- D. Create a graphical representation of the value-added steps in a process

Answer: A

Explanation:
To maintain continuous process flow, especially in Lean process design, it's vital to identify and eliminate waste, blockers, and inefficiencies in the value stream. This allows processes to operate smoothly without unnecessary interruptions.
"In process design, applying Lean principles such as value stream mapping helps identify delays, redundancies, and non-value-adding steps, which disrupt continuous flow."
- ABPMP CBOK, Chapter 5 - Process Design
Continuous flow ensures:
* Faster cycle times
* Better customer responsiveness
* Higher throughput with fewer delays
Reference: ABPMP CBOK, Chapter 5 - Process Design

NEW QUESTION # 86
Which is the BEST example of "process redesign"?

- A. Identifying the maturity of the organization
- B. Creating BPM structures within IT department
- C. Strategic aligning of the organization
- D. Designing from outside-in starting with customer interactions

Answer: D

Explanation:
Outside-in design starts with understanding customer needs and expectations, then designing the process backwards from the customer experience. This approach ensures value creation and customer-centricity in the new design.
"Process redesign involves fundamentally rethinking and redesigning processes from the customer's perspective, ensuring that all activities contribute directly to customer value."
- ABPMP CBOK, Chapter 5 - Process Design
This is also known as customer-centric design or experience-based design.
Reference: ABPMP CBOK, Chapter 5 - Process Design

NEW QUESTION # 87
Which is the highest development stage in a process maturity model?

- A. Defined process
- B. Repeatable process
- C. Integrated process

- D. Managed process

Answer: C

Explanation:
In most BPM maturity models (such as CMMI-based frameworks), the "Integrated" level is the highest stage, indicating that processes are:
* Aligned across the enterprise
* Governed by data and performance metrics
* Continuously improved
"An Integrated process maturity level represents enterprise-wide alignment and optimization, where processes are standardized, automated, measured, and strategically aligned."
- ABPMP CBOK, Chapter 8 - Enterprise Process Management
Reference: ABPMP CBOK, Chapter 8 - Enterprise Process Management

NEW QUESTION # 88
Business roles are NOT the same as

- A. A group of unrelated skills with a level of authority to perform a given task
- B. Organizational jobs, organizational positions, and security roles
- C. Regulating responsibilities, organizational activities, and tasks performed by someone
- D. Preparing job descriptions, organizational roles, and security data

Answer: B

Explanation:
Business roles are functionally focused on responsibilities in processes (who does what), whereas organizational jobs or positions are typically HR constructs used for staffing, compensation, and hierarchy purposes.
"Process roles describe responsibilities and tasks within a process context and differ from HR job titles or IT system access roles."
- ABPMP CBOK, Chapter 9 - Process Organization
Reference: ABPMP CBOK, Chapter 9 - Process Organization

NEW QUESTION # 89
Enterprise technology refers to the concept of information technology (IT) resources and data that

- A. Are incumbent players in the enterprise technology space with industry templates.
- B. Are systems that have been in existence for many years.
- C. Represent one platform that is shared across an enterprise.
- D. Are useful to conduct business with our customers and suppliers.

Answer: C

Explanation:
Enterprise technology includes IT resources that are shared across the enterprise, ensuring standardization, integration, and support for cross-functional processes.
"Enterprise technology refers to a unified IT environment that supports the entire organization, providing shared services, data access, and interoperability across functions."
- ABPMP CBOK, Chapter 10 - BPM Technology
Reference: ABPMP CBOK, Chapter 10 - BPM Technology

NEW QUESTION # 90
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