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## Valid Study 1z0-1196-25 Questions - Realistic Oracle Valid Study Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional Questions

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## Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional Sample Questions (Q32-Q37):

### NEW QUESTION # 32

The adjustment transaction is a convenient mechanism to transfer monies between two service agreements. Which two statements are true for transfer adjustments?

- A. Each adjustment involved in the transfer can be created independently using a single adjustment transaction.
- B. Transfer adjustments cannot be used to transfer monies between two service agreements that are linked to different accounts.
- C. A credit adjustment and debit adjustment for a transfer can be linked to separate approval profiles when using a single adjustment transaction.
- D. Both adjustments are created together and frozen together.
- E. The GL details for both adjustments can be posted to the GL together.

**Answer: B,D**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, a transfer adjustment is a type of adjustment transaction used to move money between two service agreements, typically to correct billing errors or reallocate funds. The Oracle Utilities Customer to Meter Billing Guide provides detailed insights into the characteristics of transfer adjustments:

Statement A: "Transfer adjustments cannot be used to transfer monies between two service agreements that are linked to different accounts." This is correct. The system restricts transfer adjustments to service agreements within the same account to maintain financial integrity and simplify reconciliation.

Transferring funds across accounts requires alternative mechanisms, such as payments or manual adjustments.

Statement C: "Both adjustments are created together and frozen together." This is also correct. A transfer adjustment involves a pair of adjustments—a debit adjustment to one service agreement and a credit adjustment to another. These are created as a single transaction to ensure balance and are frozen together to prevent partial processing, ensuring that the financial impact is consistent.

The other statements are incorrect:

Statement B: Each adjustment cannot be created independently using a single adjustment transaction, as transfer adjustments are inherently paired (debit and credit) and created together.

Statement D: The credit and debit adjustments in a transfer cannot be linked to separate approval profiles within a single transaction, as they are part of the same adjustment process with unified approval logic.

Statement E: While the General Ledger (GL) details for both adjustments are related, they are not necessarily posted together; the posting depends on the GL configuration and timing.

Practical Example: Suppose a customer has two service agreements under one account: one for electricity (\$50 balance) and one for water (\$0 balance). A billing error incorrectly charged \$20 to the electricity agreement instead of the water agreement. A transfer adjustment is created, debiting \$20 from the electricity agreement and crediting \$20 to the water agreement. Both adjustments are created and frozen together, and the system ensures they are linked to the same account, updating the balances to \$30 (electricity) and \$20 (water).

The Oracle Utilities Customer to Meter Implementation Guide notes that transfer adjustments are a streamlined way to correct financial allocations within an account, reducing the need for manual interventions and ensuring auditability through paired transactions.

Reference:

Oracle Utilities Customer to Meter Billing Guide, Section: Adjustment Transactions and Transfers Oracle Utilities Customer to Meter Implementation Guide, Chapter: Financial Adjustments

### NEW QUESTION # 33

A bill is used to communicate changes in the financial obligations to a customer. For which entity is a bill produced?

- A. Person
- B. Customer
- C. Service Agreement
- D. Landlord Agreement
- E. Account

**Answer: E**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, a bill is generated to communicate financial obligations, such as charges for services consumed, to a customer. The Oracle Utilities Customer to Meter Billing Guide explicitly states that bills are produced for an account. An account is the central entity that aggregates financial transactions, including charges from service agreements, and serves as the billing entity for a customer. The bill reflects the total financial obligations associated with the account for a specific billing period.

The other options are incorrect:

Option A: A service agreement defines the terms of service and generates bill segments, but the bill itself is produced for the account, not the service agreement.

Option B: A person represents an individual or business, but bills are not produced directly for persons; they are tied to accounts.

Option C: A landlord agreement manages service reversion preferences, not billing.

Option E: The term "Customer" is not a specific entity in the system; accounts are used to represent customers for billing purposes. Thus, the correct answer is D, as bills are produced for accounts.

Reference:

Oracle Utilities Customer to Meter Billing Guide, Section: Bill Creation and Account Management Oracle Utilities Customer to Meter Implementation Guide, Chapter: Billing Processes

### NEW QUESTION # 34

Operational devices can be assets or components such as smart meters, analog meters, communication components, or communication relays. Which two statements are true about components?

- A. Components cannot be thought of as a class of assets.
- **B. Components are attached to assets.**
- C. Components cannot have specifications.
- D. Components can be installed at locations.
- **E. Components have a disposition that tracks their location and status.**

**Answer: B,E**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, operational devices include both assets (e.g., meters) and components (e.g., registers, communication modules). The Oracle Utilities Customer to Meter Configuration Guide provides clarity on the characteristics of components:

Statement C: Components have a disposition that tracks their location and status. This is correct.

Components have a disposition record that tracks their current location (e.g., installed at a service point, in storage) and status (e.g., active, inactive), enabling precise asset management and lifecycle tracking.

Statement D: Components are attached to assets. This is also correct. Components are sub-elements attached to primary assets, such as a communication module attached to a smart meter, enhancing the asset's functionality.

The Oracle Utilities Customer to Meter Implementation Guide elaborates that components are integral to asset configurations, particularly for complex devices like smart meters, which may include multiple components (e.g., registers for measuring consumption, communication modules for data transmission). The disposition of components ensures that utilities can track their whereabouts and operational status, which is critical for maintenance, replacement, and inventory management.

The other statements are incorrect:

Statement A: Components cannot be thought of as a class of assets. This is incorrect, as components are considered a class of assets in the system, albeit subordinate to primary assets like meters.

Statement B: Components can be installed at locations. This is incorrect, as components are attached to assets, which are installed at locations (e.g., service points), not directly installed themselves.

Statement E: Components cannot have specifications. This is incorrect, as components can have specifications defining their manufacturer, model, and technical details, similar to primary assets.

Practical Example: A smart meter (asset) has a communication module (component) attached to it. The communication module's disposition record indicates it is installed at a service point with the meter and is active. If the module fails, the disposition is updated to "in repair," and the system tracks its movement to a repair facility. The module's specification details its model and compatibility with the meter, ensuring proper replacement.

The Oracle Utilities Customer to Meter User Guide emphasizes that component tracking via disposition and attachment to assets is essential for managing complex metering infrastructures, particularly in utilities adopting advanced metering technologies.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Asset and Component Management  
Oracle Utilities Customer to Meter Implementation Guide, Chapter: Operational Device Management  
Oracle Utilities Customer to Meter User Guide, Section: Managing Components

### NEW QUESTION # 35

An implementation has imported initial measurement data, measurement data in its initial (or raw) form, and it can be viewed through the Measuring Component portal; however, it is not in the "Final" measurement status. What validation has the initial measurement data passed at a minimum?

- A. Multiplier Check Validation
- B. Sum Check Validation
- C. High/Low Check Validation
- **D. Critical Validation**

**Answer: D**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, initial measurement data (IMD) represents raw meter readings or data imported into the system

before undergoing full validation, editing, and estimation (VEE) processing. The Oracle Utilities Customer to Meter Configuration Guide explains that for IMD to be viewable in the Measuring Component portal, it must have passed Critical Validation at a minimum. Critical Validation ensures that the data meets basic integrity requirements, such as correct format, valid device ID, and non-null values, allowing the system to store and display the data.

Critical Validation is the first step in the VEE process and is mandatory for all imported measurements. If the data fails this validation (e.g., due to a missing device ID or invalid timestamp), it is rejected and not stored in the Measuring Component portal. Once Critical Validation is passed, the measurement is stored with an initial status (e.g., "Pending" or "Initial"), awaiting further VEE processing to reach the "Final" status, which involves additional validations like High/Low Check, Multiplier Check, or Sum Check. The other options are incorrect for the following reasons:

Option B: High/Low Check Validation verifies that the measurement falls within expected ranges, but this is a subsequent step in VEE and not required for initial storage.

Option C: Multiplier Check Validation ensures that meter multipliers are correctly applied, but it occurs later in the VEE process.

Option D: Sum Check Validation confirms that aggregated measurements match expected totals, but it is not a minimum requirement for initial data storage.

Practical Example: Suppose a utility imports a meter reading of 150 kWh for a specific device. During import, the system performs Critical Validation to confirm that the device ID exists, the reading is numeric, and the timestamp is valid. If these checks pass, the measurement is stored in the Measuring Component portal with an initial status, viewable by users, but it awaits further VEE checks (e.g., High/Low Check) to achieve "Final" status for billing.

The Oracle Utilities Customer to Meter Implementation Guide underscores that Critical Validation is a foundational step to ensure data integrity, enabling the system to handle large volumes of imported measurements efficiently while flagging errors early.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Initial Measurement Data and VEE Processing  
Oracle Utilities Customer to Meter Implementation Guide, Chapter: Meter Data Validation

### NEW QUESTION # 36

In which plug-in spot can an implementation configure an algorithm to delete a bill as part of the bill completion process?

- A. Service Agreement Type - Pre-Bill Completion
- **B. Customer Class - Bill Completion**
- C. Customer Class - Post Bill Completion
- D. Service Agreement Type - Bill Completion
- E. Customer Class - Pre-Bill Completion

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, plug-in spots allow implementations to configure custom algorithms for specific processes, such as bill completion. The Oracle Utilities Customer to Meter Configuration Guide specifies that the Customer Class - Bill Completion plug-in spot is used to configure algorithms that execute during the bill completion process, including actions like deleting a bill under certain conditions (e.g., zero balance or errors).

The other options are incorrect:

Option A: The Service Agreement Type - Pre-Bill Completion plug-in spot is used for actions before bill completion, not for deleting a bill.

Option B: The Customer Class - Pre-Bill Completion plug-in spot is also for pre-completion actions, not bill deletion.

Option C: The Customer Class - Post Bill Completion plug-in spot is for actions after the bill is completed, not during the completion process.

Option D: The Service Agreement Type - Bill Completion plug-in spot is not a standard spot for bill deletion algorithms; customer class-level configuration is more appropriate.

Thus, the correct answer is E, as the Customer Class - Bill Completion plug-in spot is the correct location for configuring bill deletion algorithms.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Plug-In Spots for Bill Completion  
Oracle Utilities Customer to Meter Implementation Guide, Chapter: Customizing Billing Processes

### NEW QUESTION # 37

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